



# Quality Quest

<http://www.weiquality.com/asq1508/>

June 2005 Volume 47 Issue 10

## ASQ Section 1508 St. Petersburg/Tampa DINNER MEETING

Monday, June 13, 2005

Speaker: Alain Gaumier

Co-Founder, REAL Balanced Solutions, Inc.

### The Ultimate Integration of Management Systems from SOX to ISO 9001:2008

It is claimed that over 100,000 people, consultants, internal and external auditors are currently working in corporations within the United States to ensure compliance with the requirements of the Sarbanes-Oxley Act of 2002. What do they do? They work to define and improve the financial processes of the organization, designing and testing internal controls that will ensure that financial reporting of the company is reliable in the eyes of the investors. US corporations may pay \$5.6 billion in 2005 just to comply.

Professionals in advanced organizations are starting to talk to each other about similarities in quality, environmental, and safety disciplines. Many experts are realizing that the process approach adopted in the ISO 9001:2000 standard has become a unifying reference for quality, environmental, and safety management systems. The three systems can share such processes as management reviews, development of competent human resources, measurement and control of operations, preventive and corrective actions, and internal audits. ISO 19011 was released in 2002 to facilitate combined quality and environmental audits. Compatibility with ISO-9001:2000 was enhanced even more with ISO 14001:2004.

Three major forces will push this growing "systems thinking" even deeper:

- It is a waste of financial and human resources to implement separate management systems to comply with SOX, quality, environmental, safety, and regulatory requirements. The concept of risk is now broader than before and requires a unifying the framework to manage.
- The concept of sustainable development and the need for finding compromises among requirements of organizational stakeholders (investors, customers, employees, society, and so forth) means more standards development is likely. One of these is ISO-26000 for corporate social responsibility. A good bet is that these standards will adopt the same process approach.
- Finally, technology including Enterprise Resource Planning (ERP), documentation management systems, business performance management applications, etc. is making it easier every day to integrate all these systems into one unified Business Management System.

Without knowing exactly what ISO 9001:2008 will bring, Alain Gaumier will show that we can already envision what an integrated Business Management System looks like. He'll illustrate the concept with an application to an inventory management process.

*Alain Gaumier is Co-founder of REAL Balanced Solutions, Inc, which is developing sustainable and integrated business practices to help organizations save money, eliminate hassle, avoid risk, stay in the market and improve global competitiveness. He has attained 25 years of achievement in all aspects of management. He is a Six Sigma Master Black Belt and is an expert in Performance Measurement and Management Systems. Alain holds a doctorate degree in Business Administration of Insurance Companies. He has multiple certifications from the American Society for Quality including CQM, CQE, CSSB, CQA, CQT, CQIA, and is an RAB/ ISTO Auditor. In addition to serving as the Education Chairperson for our ASQ Section, Alain is the Operations Manual Chairperson for ASQ's Quality Management Division.*

## **A MESSAGE FROM YOUR CHAIR**

“You can’t make someone else’s choices

You shouldn’t let someone else make yours”

- Colin Powell

It is with great sadness that we note the passing of Frank Gryna. Frank was a true gentleman and was a Section 1508 member for many years. We will miss him.

At our May 9 meeting we announced the officers for Section 1508 for 2005 – 2006. The officers and board members will remain in their present positions for the next year (see the last page of the newsletter). We still have open positions on the board and we welcome volunteers who wish to contribute their time and talents to the section. The present open positions on the board are;

- Division Liaison
- Historian
- Koality Kid Liaison
- Publicity Chair
- Student Branch Counselor

We would also welcome volunteers as Co-Chairs to assist present chair positions. Contact Ed Pagnott ([epagnott@aaronmed.com](mailto:epagnott@aaronmed.com)) , (or any other board member) if you would like to volunteer or if you have any questions on open chair positions.

The pre dinner speaker was Jim Graden, who gave a presentation on fitness and healthy diet. Jim has developed a fitness system that is licensed worldwide.

The main presentation topic was by Thea Dunmire on changes to the ISO 14000 Environmental Standards. As the revised ISO 14001-2004 standard will be applied during audits from this point forward, the presentation was both timely and informative. Our thanks to Jim and Thea for two presentations that were useful and timely. Once again, having two presentation topics allowed us to award .6 RU points for the meeting.

We are still looking to arrange and conduct tours of plants in the area. If you think we could arrange a tour at your company, please contact Steve Babb, our programs Chair, at ([qdemand@tampabay.rr.com](mailto:qdemand@tampabay.rr.com)).

We have completed our E-Mail and snail mail survey on the meeting location and other meeting factors. We will present the results and discuss our actions to address the concerns at the June 13 meeting. We will also have a drawing from the names of all those who responded for a special prize.

**Thanks again to all of our board members who contribute so much time and talent to our Section.**

**I look forward to seeing all of you on June 13 and at all of next year’s meetings.**

**Our successes are due to the great team effort!**

Ed Pagnott

Section 1508 Chair for 2004 / 2005

**On-line Reservations:** <http://weiquality.com/1508res>

**Reservations should be made by 4:00PM Thursday, June 9th.**

If you prefer you can still e-mail your reservations, with your phone number ,company name and address to Sophie and Heike.

[Sgarancher@Transitions.com](mailto:Sgarancher@Transitions.com)

[Heike@e-imagestudios.com](mailto:Heike@e-imagestudios.com)

**If you do not have access to e-mail**, you may phone Sophie with your reservation: (727) 545-0400 X2211

Cancellations should be made by noon on Friday but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation.

Dinner reservations are \$20.00 or \$25.00 at the door without a reservation.

**Only cash or check accepted at the door.**

If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$20.00 to our treasurer, **Glen Cavanaugh, 9212 Rustic Pines Blvd. W.**

**Seminole, FL. 33776**

## ***Enzo's Restauarant***

***1469 South Belcher Rd.***

***Clearwater, FL.***

### **Directions to Enzo's:**

**From Tampa**, go over the Courtney Campbell Causeway to your 7th traffic light, this is Belcher Road, make a LEFT, go 3/4 of a mile. Restaurant is on the left in the strip plaza before Nursery Road traffic light. (if you pass Nursery Road or Bellaire Road you went too far).

**From St. Pete.**, take US19 North to Nursery Road at this traffic light you make a Left, go to your first traffic light make a Right onto Belcher Road, then make a Quick Right into the strip-mall parking lot.

**Due to the board meeting running from 4:30-5:30, registration for the meeting will not start until 5:30.**

<b>5:30pm</b>	<b>Registration</b>
<b>5:30-6:00pm</b>	<b>Appetizers/Networking **</b>
<b>6:00- 6:30</b>	<b>Pre-Dinner Topic</b>
<b>6:30pm -7:30</b>	<b>Dinner</b>
<b>7:30pm-8:30</b>	<b>Speaker</b>

**\*\* Appetizers are provided by the section at no cost to members\*\***

## May's After Dinner Speaker

### **Ms. Thea Dunmire**

President, ENLAR Compliance Services, Largo, FL

[www.ENLAR.com](http://www.ENLAR.com)

(727) 507-8246

*“ISO-14001:2004 – What Changed?”*

Thea Dunmire enlightened the Section on some of the important changes in the latest revision of the environmental standard ISO-14000:2004. She highlighted five key areas of change and gave us a “crystal ball” into the future. One thing is for sure- the management system world as we know it continues to change in big ways. Read on!

Did you know that as of May 17, 2005, ALL registrar audits will be to the new standard? By the same date next year, certification under the old revision will expire. This gives many organizations just a few months to make some significant improvements in their environmental management systems:

- The Environmental Management System (EMS) Needs to Achieve **REAL** Environmental Performance.
- New Emphasis on Compliance Assurance
- EMS Must Cover “Outsourced” Activities
- New Documentation Requirements
- Top Management Must be Involved in the EMS

Thea believes that changes in accreditation and certification processes, namely the split up of RAB into two organizations with independent missions (RAB/QSA and ANAB), is going to bring significant changes. This may result in increased costs down the road. Second, flexibility may be reduced as existing registration “guidelines” will be replaced by new standards such as ISO-17021.

Also in our future is a continuing effort to “align” standards for environmental, quality, and other management systems. This could be a “mixed blessing” though. Finally, with the increasing power of international standards in a global marketplace, we’ve got to keep in mind the US is not in control of the standard-setting process. We have a lot of challenges ahead, indeed.

ENLAR offers a course on the changes to ISO 14001:2004. The next public course will be in Tampa, July 7, 2005. Please consult the ENLAR website if you are interested.

Thanks, Thea, for filling us in on some amazing changes in the management system world!

*Thea Dunmire is the President of ENLAR Compliance Services, an environmental consulting company that specializes in assisting organizations in establishing environmental safety and health management systems. She is an engineer, environmental attorney, certified safety professional, certified industrial hygienist and RAB-certified EMS Lead Auditor. She is a member of the Technical Advisory Group to TC 207 and has participated in the development of the ISO 14001 standard. She has over 20 years of experience in assisting companies with complex environmental and safety issues. She is a professional speaker and author of a number of publications about environmental topics, including her newest publication: Quick Guide to ISO 14001:2004 Transition which is available on the ASQ web site.*

Submitted by Steve Babb, Programs Chairperson

## CERTIFICATION EXAM DATES 2005

<u>EXAM</u>	<u>EXAM DATES</u>	<u>APPLICATION DEADLINE</u>
CHA, CMI, CQM, , CQT, CRE, SSBB, CQA-Biomedical	October 22, 2005	August 19, 2005

### **Recertification Chair: Heike Johnson**

Please send all recertification packets to:

Heike B. Johnson  
ASQ 1508 Recertification Chair  
e-image□ Digital Studios, Inc.  
2106 Climbing Ivy Drive  
Tampa, FL 33618-1709

To contact Heike for questions, her e-mail address is as follows:  
Heike@e-imagestudios.com

## Welcome New Members!

Yan Boutin  
Timothy Cochran  
Cheryl Curry  
Venkata Danam  
Harlan Copekland  
Alan Haley  
Lynne Kiehne  
Limberly LaMaster  
Brian Luidhart  
Erika Marceles  
Margaret Roy  
Dianna Shuniak  
Margaret Theile  
Jaime Villafuerte

### May's Pre-Dinner Presentation

Jim Graden, World Kickboxing Champion

*Ultimate Bodyshaping Course (UBC): The Four Elements of Fitness*

A world kickboxing champion and certified fitness instructor, Jim Graden talked about the four elements of fitness training: resistance, cardiovascular, flexibility and nutrition at our May meeting. He mentioned how most people who are looking to lose weight or want to improve their physical fitness level will only focus on one or two elements of fitness. According to Jim, this is why so many people fail.

Jim explained that for someone to achieve fitness and weight loss goals they need to incorporate all four elements. When you only focus on one element of fitness, you are destined to fail in the long run.

His example of this was that if you go on a calorie restrictive diet (all weight loss diets are calorie restrictive) you will lose weight and body fat but you will also lose lean muscle tissue. Lean muscle tissue is what burns calories. So, when you go back to a normal diet, as everybody eventually does, you gain the weight back faster than you lost it because you have less lean muscle tissue to burn the calories. Jim's point is that by leaving out the element of resistance training, which builds lean muscle tissue, you will not get the results you are looking for in the long run.

Jim has developed a program called the Ultimate Bodyshaping Course (UBC). The UBC is a short ten week fitness course that combines all the elements of fitness. The UBC uses fitness kickboxing for the cardiovascular element, a resistance class that uses strength tubing, flexibility training and a sound nutritional program. The UBC also has three complete fitness evaluations and a fully illustrated manual so the participant can track personal progress. Everyone is placed on teams and assigned coaches so they are not doing it alone. Jim believes it is a lot easier to achieve fitness goals in a group atmosphere than alone. He is offering a special discounted rate for our members of just \$299 (reg. \$349) for the ten week UBC course. His facility is located in Seminole. The next start date is May 28<sup>th</sup>.

Submitted by Steve Babb, Programs Chairperson



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Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

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### Membership Statistics

Members	545
Fellows	3
Seniors	81
Students	15
Sustaining	3
	=====
Total	647