



Quality Quest

www.asqtampabay.org

November 2013 Volume 55 Issue 3

ASQ St. Petersburg-Tampa Section 1508

Dinner Meeting Monday, November 11th, 2013

**Speaker: Kim Moore
The John Maxwell Team**

Topic: Quality Professionals Communicate Few Connect
What the most effective Quality Professionals do to succeed

Main Speaker: Kim Moore, John Maxwell certified coach, teacher and speaker

Summary: The higher you go, the more important your people skills become. In Quality Professionals Communicate Few Connect, we reveal how to identify with people in a way that increases your influence with them. As a quality professional, it's not enough just to work hard. It's not enough to do a great job. To be successful, you need to learn to communicate in a way that connects with stakeholders throughout the enterprise. Cultivating relationships is critical to forging lasting bonds and will produce amazing results.

Connecting is a skill and in this presentation, we masterfully underscore principles and practices to equip you to communicate at a level that runs far deeper than words. Based on the book "Everyone Communicates Few Connect" by New York Time best-selling author Dr. John C. Maxwell, this presentation will teach you to connect by:

- Keeping your communications simple
- Staying authentic in relationships
- Capturing people's interest
- Finding common ground
- Inspiring people





Main Speaker: Kim Moore
The John Maxwell Team

Topic: Quality Professionals Communicate Few Connect
What the most effective Quality Professionals do to succeed

Continued Summary:

Our speaker is Kim D. Moore, certified coach, teacher and speaker with the John Maxwell Team (www.johnmaxwellgroup.com/kindmoore); coaches, speakers, teachers and communicators worldwide mentored by leadership authority Dr. John C. Maxwell.

Only one thing stands between you and success. It isn't experience; it isn't talent. If you want to succeed, you must learn how to connect with others. And while it may seem like some people are just born with it, the fact is Quality Professionals can learn how to make every communication an opportunity for a powerful connection. Quality Professionals Communicate Few Connect. Learn what the most effective quality professionals do to succeed!

Speaker Bio: Kim Moore is passionate about leadership. For 30 years, the military officer, school administrator, adjunct professor, cancer survivor and certified coach, teacher and speaker for the John Maxwell Team has been at the forefront of training others to maximize their potential. Her philosophy is simple: All people are leaders—from the stay-at-home mom raising children, to the store clerk representing a franchise, to the CEO of a Fortune 500 company. The only question is this: *How effective are they?*

Kim has developed an array of intensive workshops, webinars, and individual coaching techniques to develop that effectiveness for all walks of life. Today, much of her coaching, teaching and speaking centers on principles coined by leadership guru and bestselling author Dr. John C. Maxwell. In 2011, Kim became a founding partner in the John Maxwell Team, an endeavor to spread Maxwell's proven methods worldwide. Her specialties include leadership coaching, team-building, personal development, and management skills, as well as leadership assessment. The seeds of leadership were planted in the U.S. Army. As a Company Commander and training officer with the Chemical Corps, Kim led hundreds of soldiers and staff. She also instructed all branches of the military in preparedness for nuclear, biological and chemical warfare, including weapons of mass destruction.



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Continued Speaker Bio: The experience required a level of training, coaching and drive unlike any she had known while growing up in small-town Chester, Pennsylvania. She held onto those skills, carrying them into her subsequent career in education as a high school teacher and, currently, an administrator for Hillsborough County Public Schools in Florida. Kim has also taught business courses as an adjunct professor for the University of Phoenix. As her career progressed and later shifted, the wife, mother and avid sports fan learned yet another key aspect of leadership: balance. Now, with each new venture or training opportunity, Kim says her goal is to “add value” to others’ lives, empowering them to solve problems, weigh priorities, reach their potential—and have some fun, too. It starts, she says, with recognizing the leader in us all.

EDUCATION: Kim D. Moore holds a Master of Science degree in Administration, an Educational Specialist degree, and a Professional Educator’s Certificate in Chemistry and Educational Leadership from the State of Florida. She is also a certified trainer for Hillsborough County Public Schools and a John Maxwell certified coach, teacher and speaker.



Pre-Dinner Speaker: David Reed
Ricoh Managed Document Services (MDS)

Topic: Above and Beyond Paper

Summary: Ricoh MDS is a global service that goes way beyond printing. Ricoh helps improve document workflow and related processes as well as managing and optimizing document infrastructure.

Organizations need to look for opportunities to reduce total cost of operations, leverage IT investments, and secure data. Mobile work forces benefit from the convergence of electronic data while reducing the paper footprint today and tomorrow.

Speaker Bio: David Reed has a Bachelor Degree in Electronic Technology from the University of Akron and is a US Army veteran with 22 years of experience in Document Imaging of which 16 years were in Sales Management.

David moved from Ohio in 2009 to join Ricoh USA, Inc. in Tampa, Florida. David joined the Federal team in 2011 as a Senior Federal Major Account Manager.

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

***St. Petersburg Marriott Clearwater
12600 Roosevelt Boulevard,
St. Petersburg, FL. 33716***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration
- 5:30 pm-6:00 pm Appetizers/Networking ** (Before meeting) are provided at no cost to members by the section. **
** Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers**
- 6:00 pm-6:30 pm Pre-Dinner Topic
- 6:30 pm-7:15 pm Dinner
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter
Entrée: Chicken Fiesta topped with Corn and Tomato Relish
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert
Note: Vegetarian Meals available for vegetarian and low fat requirements.
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

Directions:

From St. Petersburg: Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

From Clearwater: Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

From Tampa: Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM. Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



Message from Chair

"In the middle of a difficulty lies opportunity." — Albert Einstein

Greetings members of Section 1508 - Tampa, St. Petersburg, Clearwater ASQ.

Please join us on November 11th, our third meeting of the 2013-2014 term year to hear:

- **Kim Moore with the Maxwell Group**, For 30 years, the military officer, school administrator, adjunct professor, cancer survivor and certified coach, teacher and speaker for the John Maxwell Team has been at the forefront of training others to maximize their potential.

"Quality Professionals Communicate Few Connect "

- **David Reed with RICOH USA, Inc.**, graduated from the University of Akron and is a US Army veteran with 22 years of experience in Document Imaging of which 16 years were in Sales Management with Ricoh USA, Inc. in Tampa, Florida.

"Above and Beyond Paper "

Mark this event in your calendars:

ASQ and APICS will be hosting a Holiday Networking Event on December 11th at Bascom's Chop House in Clearwater. Last year there were more than 80 participants from multiple organizations at the event and a good time was had by all. Our topic will be "**Winning With People**"

Note to all members: "**Free dinner invitation for November delayed**" Last month we announced during our dinner meeting that November's dinner would be provided free to members and guest. After more complete consideration of the logistics necessary to accomplish this successfully, the board determined that **our free dinner invitation must be delayed** for later in the 2013-2014 meeting year. I apologize for any inconvenience this creates.

I look forward to seeing you all on Monday, November 11th.

Bob Mendenhall, Chair
rmendenhall@novaces.com



Jobs

Jobs

Jobs

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: brgcorp@gmail.com along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!

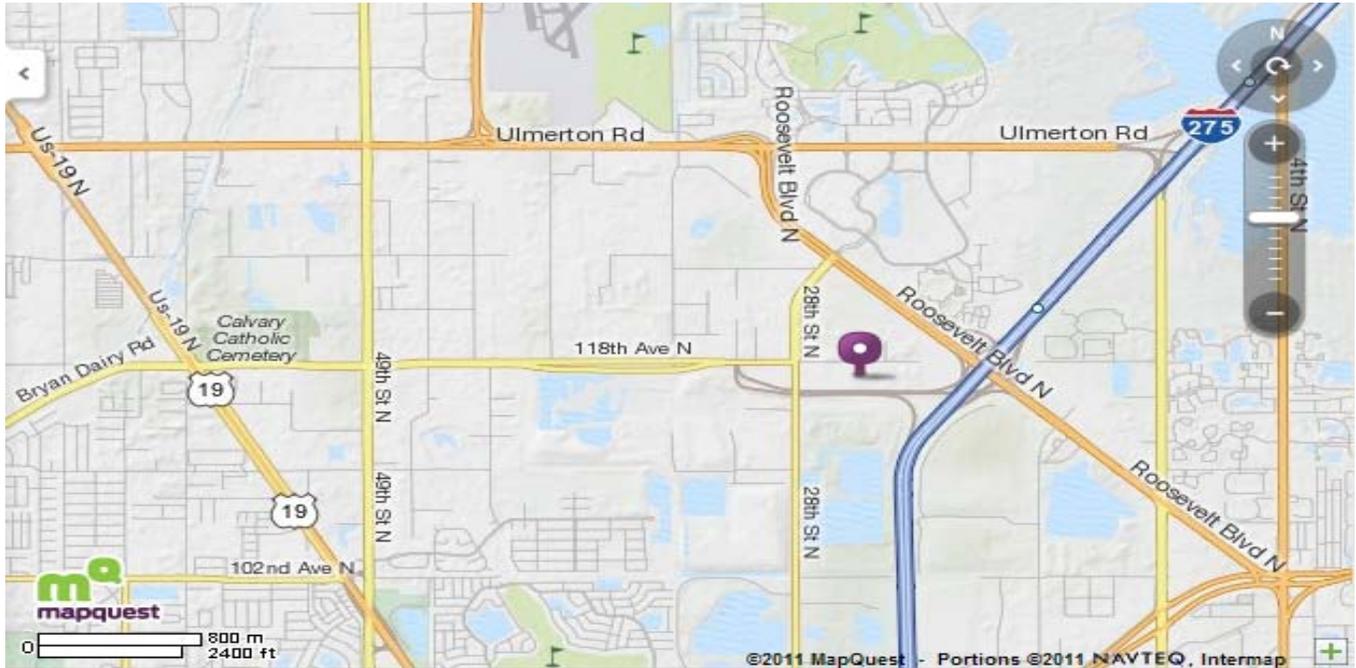


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams in December. Registration for these exams is now closed. Exams being offered in December are as follows:

December 7th Exams are for the following areas:

- Calibration Technician
- Pharmaceutical GMP Professional
- Quality Auditor
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Lean Certification

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

Board Members

Section Chair: **Robert Mendenhall**
rmendenhall@novaces.com

Past Section Chair/Nominating Chair:
Kim Dixon
kim.dixon@hsn.net

Arrangements Chair,
Treasurer: **Karen Workman**
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Recertification Chair:
Sara Kaplan & Richard Wong
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Internet Liaison: **Julia Politowicz**
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Program Chair:
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Certification Chair,
Secretary: **Wendy Williams**
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2014 - Chair Elect, Secretary:
Vacant

Quality Quest is published monthly by
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Membership Statistics (as of September 2013)

Regular	260
Fellow	4
Senior	172
Associate	15
Student	36
Org Member	2
Site	5
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Total	494