



Quality Quest

www.asqtampabay.org

February 2013 Volume 54 Issue 6

ASQ St. Petersburg-Tampa Section 1508

Dinner Meeting Monday, February 11, 2013

**Speaker: Jaime Villafuerte
Lean Six Sigma Director - Jabil, Inc**

Topic: Lean Six Sigma Transformation: Making it to stick

Main Speaker: Jaime Villafuerte, Lean Six Sigma Director

Summary: Despite of all the resources and efforts that many organizations have committed to become Lean Six Sigma, evidence of truly successful transformation are scared. A recent large survey found that only 2 percent of companies that have a Lean Six Sigma program achieved their anticipated results. Even more, the Shingo Prize and the National Quality Baldrige organizations that give awards for operational excellence, went back to past winners and found that many had failed to sustain their progress.

Why is so difficult? Why to many failed? What can we do?

This presentation will address these questions and provide insight look of how Jabil, a 130,000+ employee company with HQ in Saint Petersburg, is facing these challenge.

Speaker Bio: Jaime has 18 years of experience in designing, managing and leading lean enterprise transformations in the Americas, Europe and Asia.

As Lean Six Sigma Director at Jabil, Inc, Jaime leads the learning and development strategy and deployment reaching more than 120,000 employees in 27 countries. This includes designing learning solutions and developing competencies of lean leaders within the company. He has taught lean thinking to thousands of people worldwide.





Before joining Jabil, Jaime worked for Stanley Black & Decker as operations lean manager and as an operational excellence leader for Banco de Credito del Peru.

Jaime holds a BS in industrial engineering and master from University of Florida. He is currently at MIT Executive MBA program. He is an ASQ Certified Master Black Belt and Lean Gold Certified by SME, AME and Shingo Prize.

Jaime is the author of the Lean Six Sigma Deployment Memory Jogger®, participated in several ASQ, AME and IIE conferences as a presenter and has served as a Baldrige National Award Examiner in 2010.

Pre-Dinner Speaker: Dr. Marcy Smurthwaite, Rosenthal Chiropractic

Topic: Controlling and Setting the Quality Standard for the part of the body that heals itself.

Dr. Smurthwaite is a Chiropractic Physician licensed in Florida and NC. In practice with a partner from 1984-1994.

Owner/operator of Rosenthal Chiropractic 1994-present.

Fortunate to know by age 19 that this was the career path for her.

Dr. Smurthwaite has been utilizing instrument treatments for spine and joint problems for 25 years.

She loves to teach people what 'wellness' is as well as how to get well and stay well.

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

St. Petersburg Marriott Clearwater
12600 Roosevelt Boulevard,
St. Petersburg, FL. 33716

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration
- 5:30 pm-6:00 pm Appetizers/Networking ** (Before meeting) are provided at no cost to members by the section. **
** Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers**
- 6:00 pm-6:30 pm Pre-Dinner Topic
- 6:30 pm-7:15 pm Dinner
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter
Entrée: will announce at the meeting
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert
Note: Vegetarian Meals available for vegetarian and low fat requirements.
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

Directions:

From St. Petersburg: Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

From Clearwater: Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

From Tampa: Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM. Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



Message from Chair

"Time is the scarcest resource and unless it is managed, nothing else can be managed." – Peter Drucker

Thank you all who supported January's joint meeting with APICS at Bascom's in St. Petersburg. Last month, APICS - Tampa Bay invited area operations management and supply chain professionals to their Professional Development Meeting where Ms. Denise D. Gillespie, CPIM, CIRM, CSCP of The Denmark Group, spoke on the topic of Trends in Demand Planning.

Please join us back at the St. Petersburg Clearwater Marriott on February 11th when we will begin adding two quality related books to our monthly raffle. Titles to be raffled at our next meeting include:

- Supplier Certification; A Continuous Improvement Strategy by R. Maas, J. Brown and J. Bossert
- Applying the Science of Six Sigma to the art of Sales & Marketing by M. Pestorious

I look forward to seeing you all at our next meeting.

Kim Dixon, Chair

kim.dixon@hsn.net



Jobs

Jobs

Jobs

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: brtpwll161@gmail.com along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!

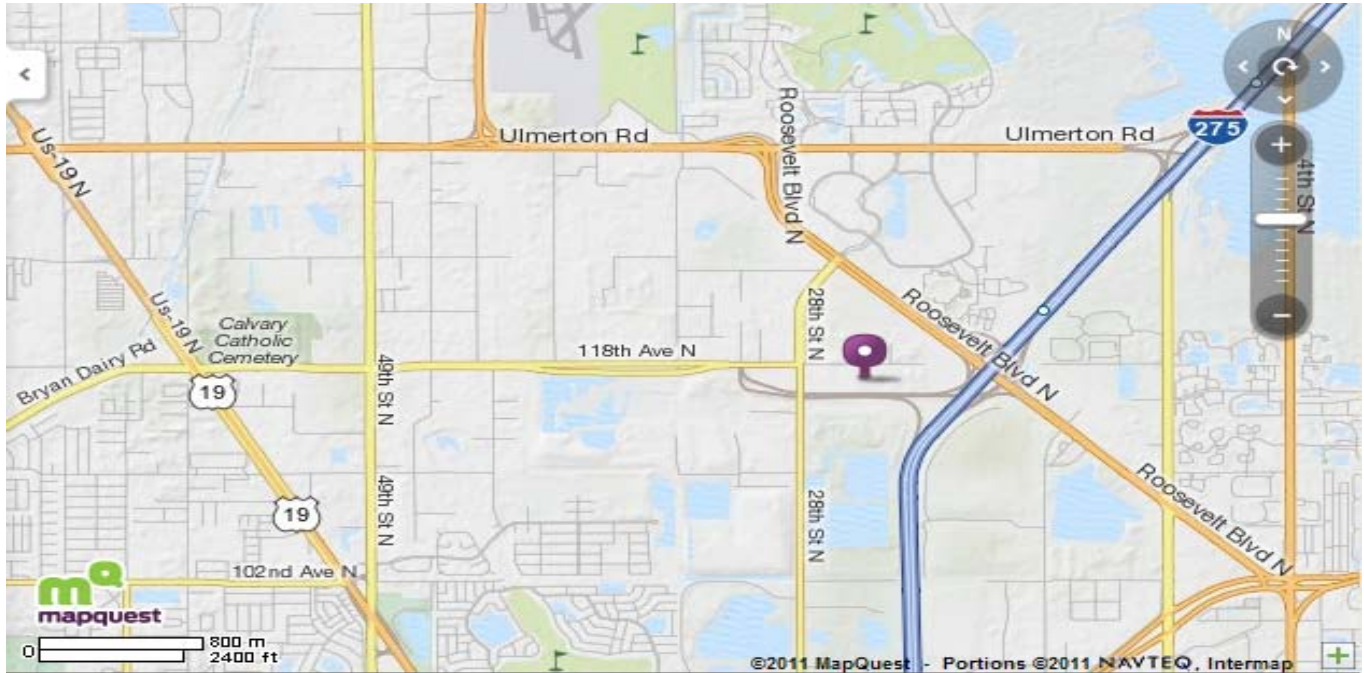


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

Prepare for your next exam now. The first exams for 2013 are on Saturday March 2, 2013. The last date for registration is January 11th so don't miss registering for it.

March 2nd exams are for the following areas:

- Biomedical Auditor
- Certified Manager of Quality
- Master Black Belt
- Quality Inspector
- HACCP Auditor
- Quality Technician
- Six Sigma Black Belt
- Reliability Engineer

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

Board Members

Section Chair: **Kim Dixon**
kim.dixon@hsn.net

Past Section Chair/Nominating Chair:
Greg Strohm
greg.strohm@gmail.com

Treasurer: **Brad Near**
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Audit Chair: **Nancy Duarte**
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Voice of Customer Chair/
Newsletter Chair: **Luz Bueno**
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Education Chair: **Vacant**

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Membership Statistics (as of May 2012)

Regular	259
Fellow	3
Senior	195
Associate	16
Student	28
Org Member	3
Site	3
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Total	507