



Quality Quest

www.time2meet.com/asq1508/index.shtml

May 2007 Volume 48 Issue 9

ASQ Section 1508 St. Petersburg/ Tampa
DINNER MEETING
Monday, May 14, 2007

Speaker: Dr. Kenneth Stephens
Adjunct Professor with UCF and USF,
Department of Industrial and Management Systems Engineering

Quality Philosophies, Principles, Beliefs, and Truths

The presentation will seek to provide some answers to the common questions, What is Quality?, What is TQM?, and What are some of the basic philosophies of TQM? A comprehensive "definition" of quality will be used to explore the last two questions. In the speaker's opinion, too often the subject of philosophies in the quality field are linked to the so-called "gurus".

An approach will be taken to address this subject with a novel topical approach, rather than to link this to people. Too often when someone takes the approach to cover quality philosophies by certain gurus, they almost always leave out some very important ones and some deserving minor ones. Our speaker does, in fact, hear people say, "I follow Deming", another, "I follow Juran", another, "I follow Ishikawa", another, "I follow Feigenbaum"; still another, "I follow Crosby." Is the quality field so fractionated? Didn't all of these people AND MORE make worthwhile contributions to the quality field? Let's do something to get people's thoughts off of the gurus and more directly onto the philosophies, principles, beliefs, & truths, themselves! Our speaker believes that it is time for us to recognize the contributions by many in this field without having to "organize" it by these gurus themselves.

Dr. Kenneth Stephens is an Adjunct Professor with UCF and USF in the department of Industrial and Management Systems Engineering. He has had a long career in quality education, industry, and the United Nations. He served as Professor of Industrial Engineering Technology for eight years at Southern Polytechnic Institute, Marietta, GA, five years as a Lecturer and Research Consultant at Georgia Tech's Engineering Experiment Station, and five years with LeTourneau College as Professor of Mathematics and Industrial Engineering. Dr. Stephens has been an ASQ Fellow since 1974, a CQE since 1966, and a Registered Professional Engineer (PA, since 1967). His experience with the United Nations is extensive; he served nearly twenty years in UNIDO (United Nations Industrial Development Organization) as a Senior Industrial Development Officer, Country Director, Field Advisor, Consultant, and Technical Advisor. He was also twelve years with Western Electric Company as Research Leader, Systems Engineering, and Manager and Engineer of Quality Control & Reliability Engineering.

Dr. Stephens has a PhD and MS in Applied and Mathematical Statistics, Rutgers University, the State University of New Jersey (under direction of Harold F. Dodge & Ellis R. Ott, respectively), and a BS, Industrial Science, LeTourneau Technical Institute, Longview, Texas. His publications in quality are numerous including *Modern Methods for Quality Control and Improvement*, *Handbook of Applied Acceptance Sampling* and many articles. Dr. Stephens has been recognized through prestigious ASQ awards, including the Grant Award, The Ellis R. Ott award, and E. Jack Lancaster Award. Dr. Stephens is currently serving as President of a Property Owners Association Board of Sun City Center and is a Deacon at St. Andrew Presbyterian Church, Sun City Center.

Message from the Chair

Dear members:

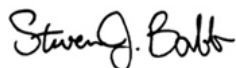
We had the pleasure of having Jerry Kilty, President of Quality Management Solutions, Inc. speak with us about Supply Chain Management at our last dinner meeting. Mr. Kilty, who performs a great deal of training for APICS, helped clear up the alphabet soup we often encounter (CRM, MRP, ERP), and more importantly – how these concepts affect each of us personally whether we realize it or not. Jerry, on behalf of the Section, thank you for showing the right way to look at supply chains and use that knowledge to our advantage.

I have the honor of introducing a new member of your Board- Jaime Villafuerte has offered to take on the role of Programs Chair. Jaime is sure to do a great job in this role. Jaime, we appreciate your interest in helping the Section this way- thank you very much. Also, though I have said it many times it will never be said enough- thanks to our members who come up with a lot of great ideas for speakers and pass them on for future dinner meetings. I know you will continue to help in this regard by expressing your ideas to Jaime or anyone else on the Board.

At the last meeting, we also re-elected the current Chair (myself), Treasurer (Glen Cavanaugh), and Secretary (Heike Johnson). The rest of your Board members will also be continuing in their roles. Thank you for your confidence in us to deliver what you expect from your local ASQ. Section.

Please mark you calendar for our next meeting. Dr. Ken Stephens will be distilling ideas and philosophies from his many years in ASQ, industry, academics, and the United Nations into “nuggets” we will all be able to take away from the meeting. I hope to see you there.

Sincerely,



Steve Babb
Chair, ASQ Section 1508



Newsletter Contact information

**If you have inputs for the newsletter, please send them to
Camie Williams
for consideration at c4cwill@tampabay.rr.com.
The deadline for submitting newsletter items is the 2nd. Friday of each month.**



ASQ Section 1508 St. Petersburg/Tampa
Next Meeting: *Monday, May 14, 2007*
Hilton Tampa Airport Westshore
2225 North Lois Ave
Tampa, FL.

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30pm** **Registration**
5:30-6:00pm **Appetizers/Networking ****
 **** Appetizers are provided at no cost to members by the section.**
6:00– 6:30 **Pre-Dinner Topic**
6:30pm –7:30 **Dinner**
 Entrée - Chicken Enchiladas
 Salad - Orange and Jicama Salad
 Dessert - Caramel Flan
- 7:30pm-8:30** – **Speaker**

On-line Reservations: www.time2meet.com/asq1508/index.shtml

Reservations should be made by 4:00PM, Thursday, May 10, 2007

If you experience a problems using the website for making a reservation, send an e-mail with your phone number, company name and address to Heike.

[Heike @ e-imagestudios.com](mailto:Heike@e-imagestudios.com)

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. **\$21.00** per member with a reservation or **\$26.00** at the door for guests and members without a reservation. **Only cash or check accepted at the door.**

If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**, payable to ASQ, for **\$21.00** to our treasurer,
Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776

Directions :

FROM 275 NORTH TAKE EXIT 40B/LOIS AVE. WHEN EXITING TURN LEFT ONTO LOIS AVE. HILTON IS LOCATED 1/2 MILE ON RIGHT.

FROM TPA - FOLLOW AIRPORT EXIT TO SPRUCE STREET TO THE THIRD LIGHT- LOIS AVENUE. TURN RIGHT AND THE HOTEL IS ON THE LEFT.



Recertification

Recertification Chair: Heike Johnson

Please send all recertification packets to:
Heike B. Johnson, ASQ 1508 Recertification Chair
e-image Digital Studios, Inc.
2106 Climbing Ivy Drive
Tampa, FL 33618-1709

To contact Heike for questions, her e-mail address is as follows: Heike@e-imagestudios.com

CERTIFICATION EXAM DATES 2007

EXAM

EXAM DATES

APPLICATION DEADLINE

Biomedical Auditor

October 20

August 17

HACCP Auditor

Manager of Quality / Organizational Excellence

Quality Inspector

Quality Technician

Reliability Engineer

Six Sigma Black Belt

Calibration Technician

June 2

Passed

Quality Auditor

December 1

October 5

Quality Engineer

Quality Improvement Associate

Quality Process Analyst

Six Sigma Green Belt

Software Quality Engineer



P.O. Box 3005
Milwaukee, WI. 53201-3005

**NONPROFIT ORG
U.S. POSTAGE PAID
PERMIT # 2292
TAMPA, FL**

Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

Board Members

Section Chair/ Programs Chair

Steve Babb

sbabb@realbalancedsolutions.com

Programs Chair

Jaime Villafuerte

jamie_villafuerte@jabil.com

Past Section Chair

Ed Pagnott

Epagnott@aaronmed.com

Treasurer

Glenn Cavanaugh

glenc@tampabay.rr.com

Secretary/Arrangements/
Recertification/Examining/
Audit Chair

Heike B. Johnson

Heike@e-imagestudios.com

Newsletter

Camilla Williams

c4cwill@tampabay.rr.com

Education Chair/ Historian

Dr. Lois A. Jordan

loisjordan@transformationtech.com

Certification Chair

Debbie Holt

Deborah.Holt@Sypris.com

Placement Chair

Guerry Thode

gthode@verizon.net

Publicity /Membership Chair

Cristin Brickhouse

Cristin.Brickhouse@honeywell.com

Membership Statistics

Regular	408
Fellow	4
Senior	187
Associate	10
Student	14
Sustaining	4
Forum	1
	=====
Total	628