



Quality Quest

www.asqtampabay.org

October 2013 Volume 55 Issue 2

ASQ St. Petersburg-Tampa Section 1508

Dinner Meeting Monday, October 14th, 2013

Speaker: Dr. Kenneth Stephens

ASQ Freund-Marquardt Metal committee Chair

Topic: Be a Qualitist

Main Speaker: Dr. Kenneth Stephens

Summary: The presentation is entitled, “Be a Qualitist”, and will focus on the Human aspects of quality. While service and manufacturing enterprises must deal with the myriad of physical and system entities of their businesses, it is the human interface that is involved throughout them all and exerts great influences on their success or failure. The “Qualitist” concept explores categories, attitudes, practices, and characteristics of personal interrelationships that can lead to success and well-being and represents a unique approach for further promoting and establishing this significant aspect of Quality.

Speaker Bio: Dr. Kenneth Stephens has a BS in mechanical science from LeTourneau Technical Institute and a PhD in Applied and Mathematical Statistics from Rutgers. His career has included periods as a quality engineer and manager, as a process research manager, as a university professor at Georgia Tech, LeTourneau College, Texas, and USF/UCF, and as a technical adviser with the United Nations International Development Organization. He was an adviser on industrial development and quality control for UNIDO in India, Thailand, Nigeria, Turkey, Ethiopia, and Mauritius. He was Country Director of the UNIDO program in Pakistan from 1984 to 1987 and China from 1987 to 1990, and in the latter assignment he supervised 80 industrial development projects in UNIDO’s largest country program and conducted seminars and workshops in a number of Chinese cities. From 1990 to 1993 he was a senior industrial development officer in the Institutional Infrastructure Branch at UNIDO headquarters in Vienna. He is a fellow of ASQ (since 1974), a CQE (since 1966) and a member for 58 years. He is an academician emeritus of IAQ and a member since 1984. He chairs the ASQ Freund-Marquardt Metal committee. He has authored many books and journal articles.



Pre-Dinner Speaker: James Melton
Nationally renowned professional speaker and trainer

Topic: Reaching New Heights of Excellence
ASQ 2013 World Conference on Quality
and Improvement May 6-8, 2013

Summary: Public television produced an eight-part series on his work entitled, “Reaching New Heights of Excellence.” In addition, he is represented internationally through the “Melton Leadership System,” a video-based series for training and development. He is the founder of the Agency for Speakers and Entertainers and, as an agent, he has researched the work of, represented, and personally met with and represented noted personalities, journalists, authors, and environmentalists. With candid and inspiring insights, Melton has dedicated himself to presenting innovative ways to release human potential in his lectures and writings.

Speaker Bio: James Melton, a nationally renowned professional speaker and trainer, is a modern-day philosopher who travels the globe sharing insights on how people can achieve higher levels of personal and professional success. For more than two decades he has analyzed business people in action, centering his research on innovation, productivity, leadership, motivation, and people skills. Holding a Ph.D. in management, Melton provides leadership, management, and future trends training for many of the top Fortune 500 companies. With a rich and varied background as a news reporter, college instructor, and professional pilot, he has appeared on national radio and television talk shows and has authored numerous articles, audio and video programs, and published several best-selling books.

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

St. Petersburg Marriott Clearwater
12600 Roosevelt Boulevard,
St. Petersburg, FL. 33716

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration
5:30 pm-6:00 pm Appetizers/Networking ** (Before meeting) are provided at no cost to members by the section. **
** Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers**
- 6:00 pm-6:30 pm Pre-Dinner Topic
6:30 pm-7:15 pm Dinner
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter
Entrée: Baked Salmon Teriyaki
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert
Note: Vegetarian Meals available for vegetarian and low fat requirements.
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

Directions:

From St. Petersburg: Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

From Clearwater: Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

From Tampa: Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM. Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777**.



Message from Chair

"In the middle of a difficulty lies opportunity." — Albert Einstein

Greetings members of Section 1508 - Tampa, St. Petersburg, Clearwater ASQ.

Please join us on October 14th, our second meeting of the 2013-2014 term year to hear;

- **Kenneth Stephens, Phd**, career has included periods as a quality engineer and manager, as a process research manager, as a university professor at Georgia Tech, LeTourneau College, Texas, and USF/UCF, and as a technical adviser with the United Nations International Development Organization.

"Be a Qualitist"

- **DVD - James Melton**, a nationally renowned professional speaker and trainer, is a modern-day philosopher.

"ASQ 2013 World Conference on Quality and Improvement May 6-8, 2013
Reaching New Heights of Excellence."

Mark this event in your calendars:

ASQ and APICS will be hosting a Holiday Networking Event on December 11th at Bascom's Chop House in Clearwater. Last year there had more than 80 participants from multiple organizations at the event and a good time was had by all. Our topic will be "**Winning With People**"

I look forward to seeing you all on Monday, October 14th.

Bob Mendenhall, Chair
rmendenhall@novaces.com



Jobs

Jobs

Jobs

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: brgcorp@gmail.com along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!

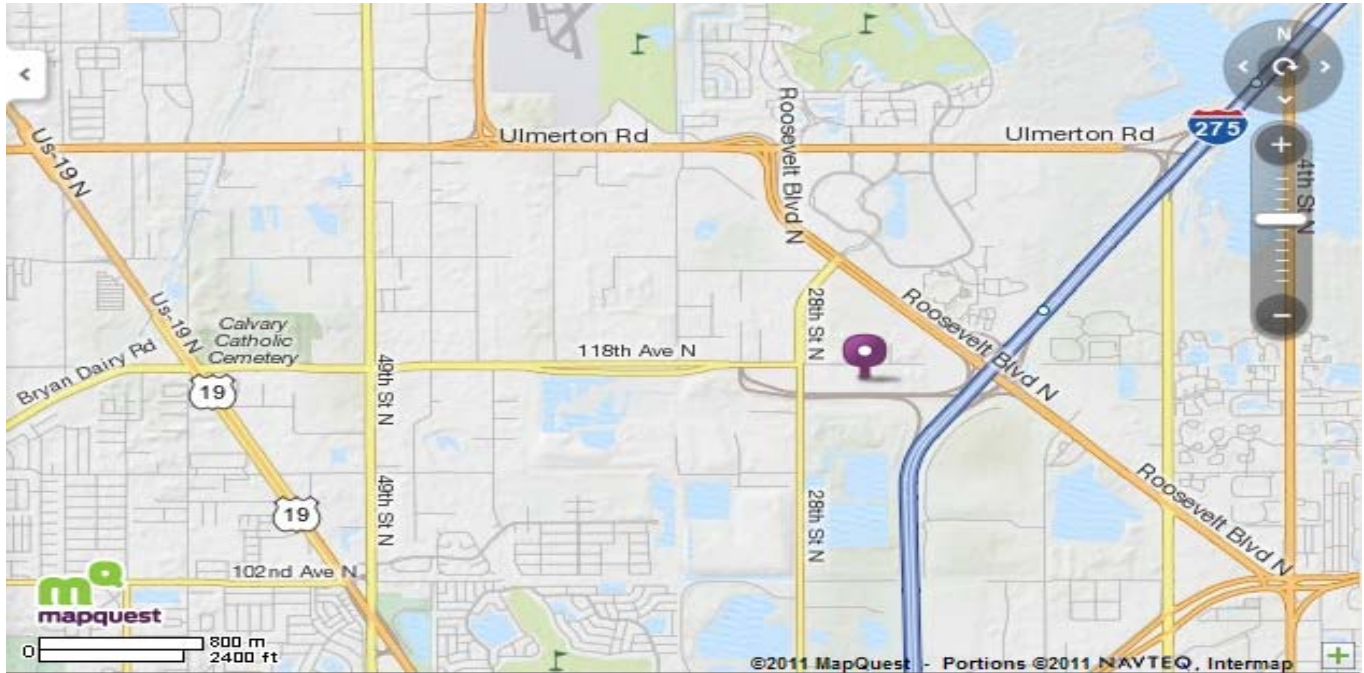


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams in December. Registration for these exams ends on October 18th so hurry and submit your application before the cut-off date! Exams being offered in December are as follows:

December Exams are for the following areas:

- Calibration Technician
- Pharmaceutical GMP Professional
- Quality Auditor
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Lean Certification

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

Pictures from FLATE Manufacturing Day Event ASQ St Petersburg—Tampa Sponsorship

ASQ Tampa Bay recently sponsored a FLATE manufacturing Day Event at the Middleton High School where Commissioner Sharpe did read the Proclamation shown below.

The MFG Day Mission

MFG DAY addresses common misperceptions about manufacturing by giving manufacturers an opportunity to open their doors and show, in a coordinated effort, what manufacturing is — and what it isn't. By working together during and after MFG DAY, manufacturers will begin to address the skilled labor shortage they face, connect with future generations, take charge of the public image of manufacturing, and ensure the ongoing prosperity of the whole industry. Supported by a group of industry sponsors and co-producers, MFG DAY is designed to amplify the voice of individual manufacturers and coordinate a collective chorus of manufacturers with common concerns and challenges. The rallying point for a growing mass movement, MFG DAY empowers manufacturers to come together to address their collective challenges so they can help their communities and future generations thrive. More info at <http://www.mfgday.com/>.



Board Members

Section Chair: **Robert Mendenhall**
rmendenhall@novaces.com

Past Section Chair/Nominating Chair:
Kim Dixon
kim.dixon@hsn.net

Arrangements Chair,
Treasurer: **Karen Workman**
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Recertification Chair:
Sara Kaplan & Richard Wong
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Internet Liaison: **Julia Politowicz**
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Certification Chair,
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Audit Chair: **Nancy Duarte**
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Voice of Customer Chair
Membership Chair
Newsletter Chair: **Luz Bueno**
voiceofthecustomer@asqtampabay.org

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Membership Statistics (as of September 2013)

Regular	260
Fellow	4
Senior	172
Associate	15
Student	36
Org Member	2
Site	5
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Total	494