

Dinner Meeting - Monday, December 14th, 2015

December 2015

Volume 56, Issue 9

Special Interest Articles:

- Our Quality Month Celebration a Great Success
- Mommy, What Exactly do you DO for a living?

Newsletter Highlights::

December Dinner Meeting	2
ASQ Certification Testing	5
Career Opportunities	8
Member Stats	10

Upcoming Events:

Monday, December 14th
ASQ Dinner Meeting
Best Western Bay Harbor Hotel
5:30 pm

Monday, January 11th
ASQ Dinner Meeting
St Pete Marriott Clearwater
5:30 pm

Main Speaker : Jessica Coulon

Topic: “Putting one foot in front of the other-- My ASQ Journey”

Summary and Speaker Bio: – Jessica Coulon is a Hardware Quality Engineer at Lockheed Martin Missiles and Fire Control in Orlando. She is responsible for design reviews, ensuring manufacturing readiness, defect disposition, and corrective action. Jessica joined ASQ as a student member and is now a Senior Member of the Orlando Section.

She has held several leadership roles and is currently serving as the Section Nominating Chair and Deputy Regional Director. Jessica is an ASQ Certified Six Sigma Black Belt and Certified Quality Engineer. She earned a B.S. Statistics and an M.S. Industrial Engineering from the University of Central Florida.

Main Speaker : Juneau Colleur

Topic: “Creating a Culture of Quality”



ASQ Section 1508
Dinner Meeting

Monday, December 14th

- 5:30 pm Registration and hors d'oeuvres - *Cheese and Fruit Display*
- 6:00 pm Pre-dinner Speaker **Topic: Creating a Culture of Quality**
Juneau Colleur
- 7:15 pm Main Speaker **Topic: Putting one foot in front of the other--
My ASQ Journey**
Jessica Coulon, Hardware Quality Engineer, Lockheed
Martin Missiles and Fire Control

Best Western Bay Harbor Hotel

7700 Courtney Campbell Causeway ♦ Tampa, FL 33607 ♦ Next to Beach Restaurant

Dinner Menu (Buffet)

Ybor City Spanish Mojo Pork & Beef Tips Bordelaise
Penne with Sautéed Spinach, Eggplant, and Tomatoes, Olive Oil and Garlic
Tuscan Tortellini with Tomato and Basil Sauce
Chef's Selection of Market Vegetable, Garlic Breadsticks, Chef's Selection of Dessert
Freshly Brewed Coffee, Decaf Coffee, and/or Iced Tea

Registration

(Registration deadline is Wednesday, December 9th at 4pm)

To Register for Dinner, click [HERE](#)

To Cancel an existing Dinner Registration, click [HERE](#)
(Cancellation deadline is Wednesday, October 7th at 4:30pm)

ASQ Dinner Meeting Policies

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian, low fat), please indicate this when making the reservation.

Effective October 10, 2011, the price for the meeting with the meal is \$30.00 with advanced reservation or \$35.00 for walk-ins. The price for the meeting without dinner is \$10.00. Cash and check payments are accepted during the check-in from 5:30 pm to 6:00 pm.

Only two additional meals will be reserved by the Section for walk-ins. We urge those who desire to attend the meeting and reserve a meal to register on the website before the reservation deadline, thus guaranteeing your meal.

Cancellations will be honored by 4:30 PM on the Wednesday before the meeting.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a check, payable to ASQ for \$30.00 (\$10.00 for reservation with no meal) to Joy Spiegel at Vital Care, Inc., 2645 Westchester Drive North, Clearwater, FL 33761.



Come enjoy hors d'oeuvres on the bay front patio.
(feel free to grab a happy hour cocktail from the bar)

Meeting space is located adjacent to Beach Restaurant (formerly Hogan's)
<http://www.bayharbortampa.com/directions.aspx>

Directions

Directions from: The North

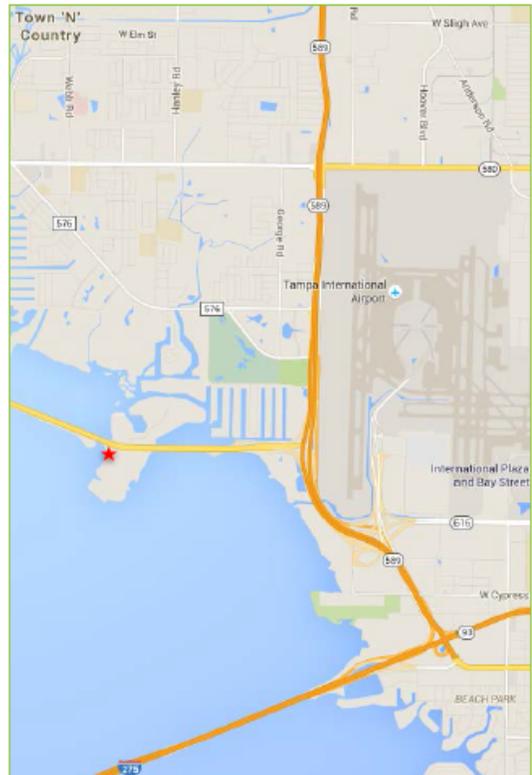
Take Interstate 75 South to Interstate 275 South.
Follow 275 South to Exit 39, Tampa International Airport/Hwy 60 West.
Follow signs for Highway 60 West towards Clearwater, Exit 2A
At second traffic light, turn left on Bay Harbor Drive to the Best Western Bay Harbor Hotel.

Directions from: The South

Take Interstate 75 North to 275 North.
Follow 275 North to Exit 39, Tampa International Airport/ Hwy 60 West.
Follow signs for 60 West towards Clearwater, Exit 2A.
At the second traffic light turn left on Bay Harbor Drive to the Best Western Bay Harbor Hotel.

Directions from: The East

Take Interstate 4 West to 275 South.
Follow 275 South to Exit 39, Tampa International Airport/ Hwy 60 West.
Follow signs for 60 West towards Clearwater, Exit 2A.
At the second traffic light turn left on Bay Harbor Drive to the Best Western Bay Harbor Hotel.





Board Members

Section Chair: **Juneau Colleur**
juneaucolleur@yahoo.com

Past Section Chair/Nominating Chair:
Kim Dixon
kim.dixon@hsn.net

Chair-Elect: **Vacant**

Arrangements Chair: **Joy Spiegel**
jspiegel@vitalcareinc.com

Treasurer: **Karen Scangarello**
kvscangarello@gmail.com

Recertification Chair:
Sara Kaplan & Richard Wong
recertificationchair@asqtampabay.org

Internet Liaison: **Julia Politowicz**
internetliaison@asqtampabay.org

Program Chair: **Gil Pinney**
gpinney@focalpointcoaching.com

Secretary: **Grace Fletcher**
qa@vitalcareinc.com

Certification Chair: **Wendy Williams**
wendy.williams@hsn.net

Audit Chairs: **Brad Near**
b.near@knology.net &
Karen Workman
Karen.Workman@hsn.net

Voice of Customer, Membership,
Newsletter Chair: **Luz Bueno**
voiceofthecustomer@asqtampabay.org

Historian: **Brad Near**
b.near@knology.net

Education: **Jennifer Stepniowski**
jenn@proqcna.com

Placement Chair: **Debbie Holt**
dholt@halkeyroberts.com

Message from the Chair

Juneau Colleur

Dear Fellow Quality Associates:

As we continue on our journey through the keys to sustaining a supplier certification program, we left off with the steps needed in order to create an effective program.

Step 1: How is customer (your) requirement(s) identified and reviewed? In order to obtain a product that may meet your requirements, you must first define your requirements. Who within your organization defines the requirements needed for a product that the supplier needs to provide to you? In many organizations, you will find that Engineering will define the requirements. Is that the case for your organization? There are some organizations where the Supply Chain team defines the requirements based on what the Production team states is needed for the process. It is important that whatever method your organization decides to follow, that they obtain all of the input necessary in order to obtain the best product possible. Quality, Engineering, Production, and Supply Chain can provide valuable information as it relates to the product that is to be specified. Each organization is different, as it should be.

The key here is to make certain that all voices can be heard and are being translated into the requirements. The voices can prevent delays in various ways which will end up with the customer being the receiver of the gift. In closing, perform a quick analysis and determine how your requirements are identified and reviewed to your suppliers. Is the method effective? Does it need some improvement? Feel free to reach out to me for any questions regarding how you can perform this quick analysis.

Best,

Juneau Colleur
ASQ Section 1508 Chair
New Email: chair@asqtampabay.org
www.asqtampabay.org

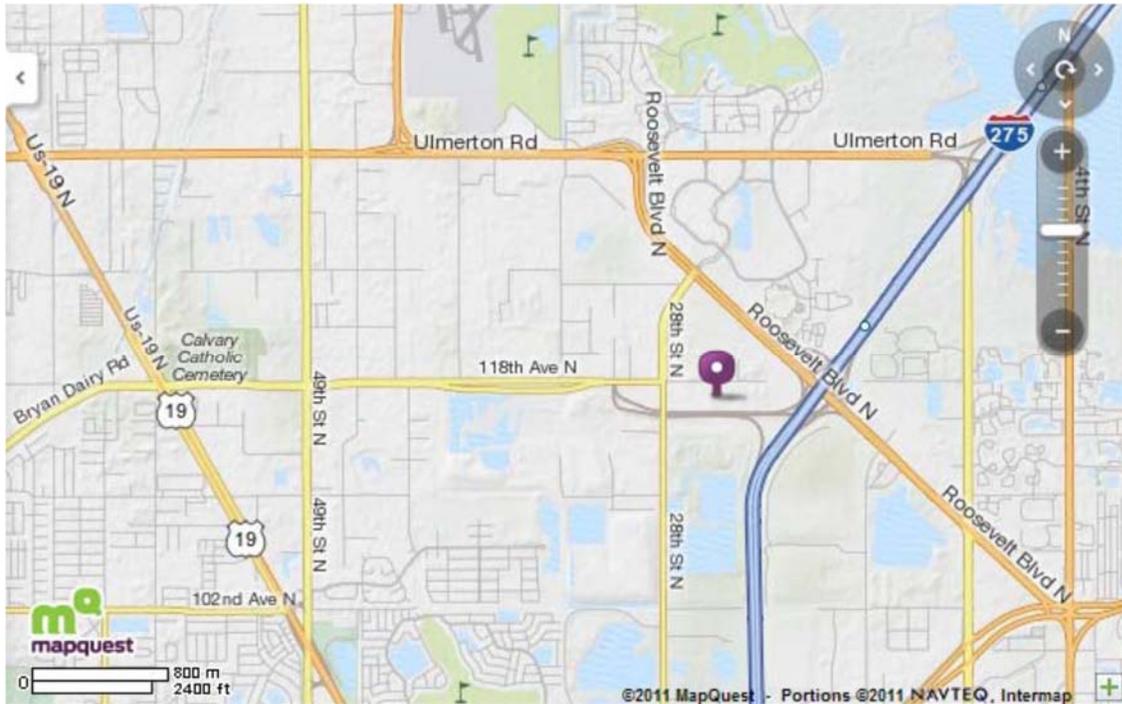


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are not permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams on March 5th. Registration for these exams ends on January 15th, 2016, so hurry and submit your application before the cut-off date!

Exams being offered in March 5th are as follows:

- BioMedical Auditor
- Certified Manager of Quality
- Quality Technician
- Six Sigma Black Belt
- HACCP Auditor
- Quality Inspector
- Reliability Engineer
- Master Black Belt

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.



Articles – December Newsletter

Mommy, What Exactly do you DO for a Living?

Has your child ever asked you what you did, and you couldn't quite explain it? Many of us in the quality improvement profession are asked not only by our children, but even our siblings and parents! As someone in the health care services industry, trying to explain what a Director of Quality Assurance and Regulatory Compliance does is like trying to explain quantum physics to a cat.



Add to that the annual requests to speak at the Great American Teach In (GATI). The GATI is a national program held every November where adults (not necessarily always a parent) goes to a K through 12 grade classroom, and talks to the children about their job. If you are a parent, you have probably been asked by your child to either:

1. Please come and talk at my school; or
2. Please please, please, whatever you do, don't come and talk at my school.

But seriously, we all love what we do, and we would love to engage the future business leaders of America in thinking about the concepts of designing, measuring, and improving.

One of the strategic goals of our Board for 2016 was to develop a Powerpoint slide deck that could be used to explain "quality" in fun terms that children can relate to, understand, and even apply in their every day life. Once developed we would offer the slide deck to any member who would like to speak at a school. We hope to have one for elementary age children, and one for middle and high school children.

If you speak at schools, and feel you can contribute your ideas to this project, we would love to hear from you. Grace Baboukis and Karen Scangarello are heading up the project. Let's hear some ideas!

1. What quality examples in everyday life could a child relate to?
2. What aspects of a quality profession might entice a high school student to consider the career path?
3. What are some interactive exercises that can be done in a classwork to demonstrate quality principles?

If you have any ideas please feel free to share them by writing to secretary@asqtampabay.org

Our Quality Month Celebration a Great Success

Grace Baboukis

Our Section meeting in November had an excellent attendance, and the energy in the room was palpable as many new members joined us, and long time colleagues networked at the event. Our pre-dinner speaker was Jennifer Stepniowski, who led us in an uplifting celebration of quality, shared ideas for how to share the word at our places of work, and engaged the audience in quality trivia. Attendees won gift cards, books, and other great prizes during the trivia contest.

Our second speaker was Abby Kohut, nationally known in the world of Human Resources, and a featured guest on many TV and radio shows. Ms. Kohut shared a humorous and engaging look at networking, and how to make it easy even if you don't like to network.

The banquet room looked great, thanks to our hospitality Board members, with many "give aways" and treats at each seat.

Our program next month is at Bay Harbor on the Courtney Campbell Causeway.



Do You Get Our E-Mails?

This item is for those of you that obtain the newsletter from our web site, but do not receive regular e-mails from Section 1508. We have approximately 80 members listed in our Section for whom we do not have e-mail addresses. This is caused when the member indicates at the *national* ASQ website they do not want to receive e-mails. The e-mail is then blinded, and we cannot see it.

If you are interested in receiving regular emails from us regarding upcoming events, and other news, please contact secretary@asqtampabay.org, provide your full name, and preferred e-mail address.

We promise not to sell your e-mail address to any marketing lists!



Member Career Service

Local Opportunity with Sun Microstamping Technologies

Company: Sun Microstamping Technologies – 15044 US Hwy 19 N, Clearwater, FL
Job Title: Quality Engineer



SUMMARY:

The Quality Engineer develops and maintains the Quality Engineering programs designed to ensure continuous successful production of products consistent with established customer requirements and standards by performing the following duties personally or through subordinate supervisors and/or Quality department personnel.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Responsible for Company's Document Control System
- Leads company in understanding, promoting and implementation of defect prevention methodologies and practices to minimize scrap, internal and external quality rejections. Effectively uses, as appropriate, Failure Mode & Effects Analysis as a living document to drive improvement.
- Interfaces with Engineering & Sales to ensure effective quality planning and development and maintenance of effective quality instructions including job programs and control plans.
- Facilitates training of all appropriate personnel on quality requirements of new programs and changes to existing programs.
- Facilitates effective corrective action to eliminate/reduce scrap and Internal Non-conformance Reports
- Reviews and analyzes scrap produced in production and drives improvement before issues result in rejections
- Facilitates problem solving and coordinates containment, sorting and issuance of RMAs in the event of customer complaints. Ensure corrective action responses are submitted to the customer on-time.
- Ensures prompt communication of quality issues to appropriate associates, ensures agreed upon corrective actions are implemented and ensures actions taken are effective.
- Maintains regular and proactive involvement with customers (along with Program Management). Works to develop positive relationships with customers. Principal contact/Liaison between customer and Sun Microstamping for all quality issues.
- Analyzes all customer returns for disposition and determine if additional corrective action is required.
- Proactively works with the customer to provide clear accept/reject criteria for the production floor. Familiar with function and application of individual parts and communicates function to work force.
- Leads customer specific improvement initiatives resulting from line accumes, customer audits and increases in internal or external rejections
- Drives effective use of Statistical Process Control by working with customers to select appropriate dimensions to measure and measurement methods, reviewing and analyzing SPC data and providing solutions to improve overall system.
- Performs TS-16949 Internal Audits and process/system audits as necessary.
- Actively participates in Quality Improvement Process
- Maintains professional and technical knowledge.
- Supports Manufacturing and other departments through developing positive, productive relationships, promoting teamwork, assisting in problem solving/resolution with the common goal of producing quality product in required quantities - on time.
- Supports and complies with all company policies and procedures to ensure a safe and healthy working environment
- Performs similar or other duties as requested by the department manager.



EDUCATION and/or EXPERIENCE:

- Bachelor's Degree in Engineering or equivalent preferred.
- Four years related experience and / or training in the stamping manufacturing environment preferred.
- ISO, QS-9000 or ISO/TS 16949 systems auditing experience required.
- Certified Quality Engineer (CQE) certification and/or ASQ Certified Quality Auditor (CQA) certifications desired.

Send resume to gfish@sunmicrostamping.com

No phone calls please

Local Opportunity with MicroLumen

Quality Engineer

We are looking for a candidate with the following qualifications:

- BS Degree in engineering or scientific discipline
- ASQ Certification (CQE, Six Sigma, or equivalent)
- Three to five years working in a manufacturing environment with a quality system
- ISO 13485 experience highly desired

The major duties of this position will be to:

- Maintain, monitor, and improve our quality management system, including internal audits, statistical techniques, inspections and quality assurance
- Communicate with customers and suppliers regarding concerns and corrective actions
- Provide technical assistance and training of ISO quality standards
- Develop and improve manufacturing processes and expand manufacturing capabilities as required

We offer a competitive salary and excellent benefits. Relocation will not be provided

Member Career Service

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: **Placement Chair:** Deborah Holt, placementchair@asqtampabay.org along with an e-mail contact for candidates to send their Resume. If you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Also, don't forget to check ASQ Career job link: <http://www.asqtampabay.org/MemberServices/CareerDevelopment.aspx>

Thanks very much for your help!!!!



ASQ St. Petersburg/Tampa Section 1508 Updated Membership Stats

