

## Dinner Meeting - Monday, January 11th, 2016

**January 2016**

Volume 56, Issue 10

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### Upcoming Events:

**Monday, January 11<sup>th</sup>**  
ASQ Dinner Meeting  
St Pete Marriott Clearwater  
5:30 pm

**Monday, February 8<sup>th</sup>**  
ASQ Dinner Meeting  
Best Western Bay Harbor Hotel  
5:30 pm

**Main Speaker :** Neil Brickfield

**Topic:** “Police Athletic League & Quality”

**Summary and Speaker Bio:** – Neil Brickfield Executive director of the Pinellas Sheriff's Police Athletic league working in the Lealman area of Pinellas County, the toughest most neglected part of our community. Neil has served our community as a City Commissioner in Safety Harbor and as a Pinellas County Commissioner. Along the way he has been on the Board of Directors of Tampa Bay Water, The Pinellas Suncoast Transit Authority, and the Pinellas Metropolitan Planning Organization. Neil has run 2 businesses including a janitorial company where quality checks come every morning when the first customer arrives. Today Neil will be discussing what to do when you have no standards, no quality control and no experience.

**Pre-Dinner Speakers :** Valerie and Michael Lipstein

**Topic:** “Inspired Living – Quality for Life”

Valerie Lipstein - VALERIE is a certified coach/business consultant, published author and speaker. Previously she was the CEO of Inspired Living Now, LLC, formed in 2007, a company that offered programs for small business owners and women solopreneurs ready to up level their results.

Michael Lipstein - Michael is a relationship expert who has worked with individuals, couples, and families since 1979. He is a Licensed Marriage Family Therapist in the states of Washington and California. Michael has been a Clinical Member of The American Association for Marriage and Family Therapy since 1995.



**ASQ Section 1508**  
**Dinner Meeting**

**Monday, January 11<sup>th</sup>**

- |         |  |
|---------|--|
| 5:30 pm | Registration and hors d'oeuvres - <i>Cheese Display garnished with fruit and crackers</i>  |
| 6:00 pm | Pre-dinner Speaker <b>Topic: Inspired Living – Quality for Life</b><br>Valerie and Michael Lipstein<br>Valerie is a certified coach/business consultant, published author and speaker. Michael is a relationship expert who has worked with individuals, couples, and families since 1979. |
| 7:15 pm | Main Speaker <b>Topic: Police Athletic League &amp; Quality</b><br>Neil Brickfield, Executive Director Pinellas County Police Athletic League  |

**Marriott St. Petersburg Clearwater**

12600 Roosevelt Blvd ♦ St. Petersburg, FL 33716 ♦ 2<sup>nd</sup> Floor ♦ [Map/Directions](#)

**Dinner Menu**

**Baked Salmon Teriyaki**

Garden Green Salad with Tomatoes and Cucumbers served with a choice of House Champagne Vinaigrette or Ranch Dressing  
 Chef's choice of Vegetable, Starch and Dessert  
 All entrees served with Rolls and Butter, Water & Coffee Service

\*Vegetarian Meals will be available for attendees with vegetarian & low-fat requirements

**Registration**

(Registration deadline is Wednesday, January 6<sup>th</sup> at 4pm)

**To Register for Dinner, click [HERE](#)**

**To Cancel an existing Dinner Registration, click [HERE](#)**  
 (Cancellation deadline is Wednesday, January 6<sup>th</sup> at 4:30pm)

**ASQ Dinner Meeting Policies**

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian, low fat), please indicate this when making the reservation.

Effective October 10, 2011, the price for the meeting with the meal is \$30.00 with advanced reservation or \$35.00 for walk-ins. The price for the meeting without dinner is \$10.00. Cash and check payments are accepted during the check-in from 5:30 pm to 6:00 pm.

Only two additional meals will be reserved by the Section for walk-ins. We urge those who desire to attend the meeting and reserve a meal to register on the website before the reservation deadline, thus guaranteeing your meal.

Cancellations will be honored by 4:30 PM on the Wednesday before the meeting.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a check, payable to ASQ for \$30.00 (\$10.00 for reservation with no meal) to Joy Spiegel at Vital Care, Inc., 2645 Westchester Drive North, Clearwater, FL 33761.



## Board Members

Section Chair: **Juneau Colleu**  
[juneaucolleur@yahoo.com](mailto:juneaucolleur@yahoo.com)

Past Section Chair/Nominating Chair:  
**Kim Dixon**  
[kim.dixon@hsn.net](mailto:kim.dixon@hsn.net)

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[jspiegel@vitalcareinc.com](mailto:jspiegel@vitalcareinc.com)

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[kvscangarello@gmail.com](mailto:kvscangarello@gmail.com)

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Program Chair: **Gil Pinney**  
[gpinney@focalpointcoaching.com](mailto:gpinney@focalpointcoaching.com)

Secretary: **Grace Fletcher**  
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Certification Chair: **Wendy Williams**  
[wendy.williams@hsn.net](mailto:wendy.williams@hsn.net)

Audit Chairs: **Brad Near**  
[b.near@knology.net](mailto:b.near@knology.net) &  
**Karen Workman**  
[Karen.Workman@hsn.net](mailto:Karen.Workman@hsn.net)

Voice of Customer, Membership,  
Newsletter Chair: **Luz Bueno**  
[voiceofthecustomer@asqtampabay.org](mailto:voiceofthecustomer@asqtampabay.org)

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[b.near@knology.net](mailto:b.near@knology.net)

Education: **Jennifer Stepniowski**  
[jenn@proqcna.com](mailto:jenn@proqcna.com)

Placement Chair: **Debbie Holt**  
[dholt@halkeyroberts.com](mailto:dholt@halkeyroberts.com)

### Message from the Chair

Happy New Year Fellow Quality Associates!!!!!!

We are officially into 2016! We have amazing plans for the 2016 year, so please continue going to our website, reading our emails, and ATTENDING OUR MEETINGS!!!! We appreciate each and every one of you! It was a pleasure speaking last month about creating your very own culture of Quality. This is a task faced by many Quality leaders, as we tend to be the Change Agents within our organization. You can find that presentation on our website, [www.asqtampabay.org](http://www.asqtampabay.org), along with many other presentations that have been given over the years. As we continue on our journey through the keys to sustaining a supplier certification program, we left off with discussing Step 1 of the keys.

Step 2: How are suppliers chosen for the parts or service being purchased? Prior to beginning Step 2, you have identified and/or reviewed the requirements that you need from your supplier. Now that you have those items identified, how do you go about choosing the appropriate supplier? In my previous lives, I have seen cost and delivery being the only determining factor in which supplier is going to be THE CHOSEN supplier. NOOOOOOOOO!!!! While cost and delivery are extremely important, they are not the only elements in deciding which company is going to supply product for you. What types of products does the organization produce or sell? What is their expertise? Are they only a distributor for this product? What is their customer service level? What do other customers say about the product they supply? What is the quality of the product that they typically supply? What part are they supplying and where does this product go into? Are they ISO certified? All of these questions are important questions and should be addressed prior to choosing the supplier. Many large organizations have teams of Supplier Performance specialists that will perform an audit, handle the contract negotiations, and project planning. However, this is not the norm and many small organizations do not have the resources to provide such a service. If you are an organization that does not have the resources, a simple discussion during the review of these requirements will help to determine which supplier should be chosen. All of the questions referenced above should be asked during that discussion. There may also be an ASL or AVL (Approved Supplier List or Approved Vendor List) that buyers can pull from based on the commodity that is being sourced. However, there must be steps that answer the previous questions that would allow them to be added to such a list.

In closing, how are the suppliers within your organization chosen? Are they determined by Engineering, Purchasing, and/or Quality. Are they determined by cost and delivery alone? If they are determine by cost and delivery alone, how is that working for you? ;-) Feel free to reach out to me for any questions regarding this step in the process.

Best,

Juneau Colleu  
ASQ Section 1508 Chair  
New Email: [chair@asqtampabay.org](mailto:chair@asqtampabay.org)  
[www.asqtampabay.org](http://www.asqtampabay.org)

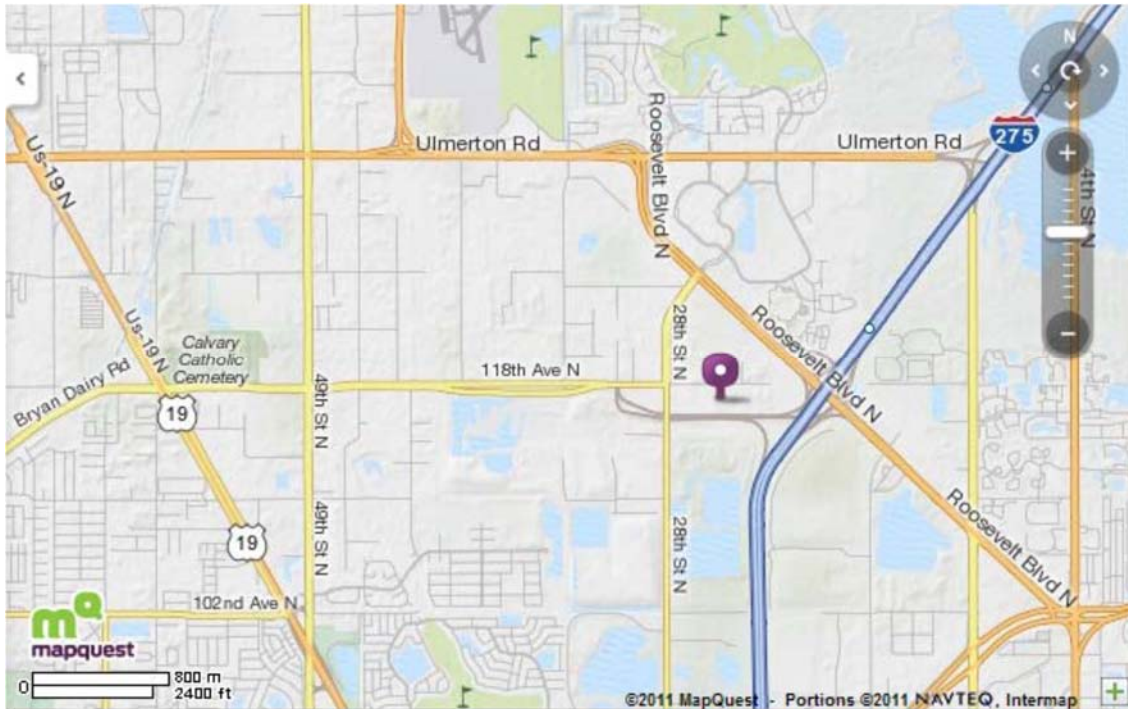


## ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

**Address:**

2400 118th Street, N.  
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are not permitted, even in the off position, in the exam rooms.

**We look forward to seeing those who will take their exams on March 5th. Registration for these exams ends on January 15<sup>th</sup>, 2016, so hurry and submit your application before the cut-off date!**

**Exams being offered in March 5th are as follows:**

- BioMedical Auditor
- Certified Manager of Quality
- Quality Technician
- Six Sigma Black Belt
- HACCP Auditor
- Quality Inspector
- Reliability Engineer
- Master Black Belt

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.



## Member Career Service

### Local Opportunity with Sun Microstamping Technologies

Company: Sun Microstamping Technologies – 15044 US Hwy 19 N, Clearwater, FL  
Job Title: Quality Engineer



#### **SUMMARY:**

The Quality Engineer develops and maintains the Quality Engineering programs designed to ensure continuous successful production of products consistent with established customer requirements and standards by performing the following duties personally or through subordinate supervisors and/or Quality department personnel.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Responsible for Company's Document Control System
- Leads company in understanding, promoting and implementation of defect prevention methodologies and practices to minimize scrap, internal and external quality rejections. Effectively uses, as appropriate, Failure Mode & Effects Analysis as a living document to drive improvement.
- Interfaces with Engineering & Sales to ensure effective quality planning and development and maintenance of effective quality instructions including job programs and control plans.
- Facilitates training of all appropriate personnel on quality requirements of new programs and changes to existing programs.
- Facilitates effective corrective action to eliminate/reduce scrap and Internal Non-conformance Reports
- Reviews and analyzes scrap produced in production and drives improvement before issues result in rejections
- Facilitates problem solving and coordinates containment, sorting and issuance of RMAs in the event of customer complaints. Ensure corrective action responses are submitted to the customer on-time.
- Ensures prompt communication of quality issues to appropriate associates, ensures agreed upon corrective actions are implemented and ensures actions taken are effective.
- Maintains regular and proactive involvement with customers (along with Program Management). Works to develop positive relationships with customers. Principal contact/Liaison between customer and Sun Microstamping for all quality issues.
- Analyzes all customer returns for disposition and determine if additional corrective action is required.
- Proactively works with the customer to provide clear accept/reject criteria for the production floor. Familiar with function and application of individual parts and communicates function to work force.
- Leads customer specific improvement initiatives resulting from line accumes, customer audits and increases in internal or external rejections
- Drives effective use of Statistical Process Control by working with customers to select appropriate dimensions to measure and measurement methods, reviewing and analyzing SPC data and providing solutions to improve overall system.
- Performs TS-16949 Internal Audits and process/system audits as necessary.
- Actively participates in Quality Improvement Process
- Maintains professional and technical knowledge.
- Supports Manufacturing and other departments through developing positive, productive relationships, promoting teamwork, assisting in problem solving/resolution with the common goal of producing quality product in required quantities - on time.
- Supports and complies with all company policies and procedures to ensure a safe and healthy working environment
- Performs similar or other duties as requested by the department manager.



**EDUCATION and/or EXPERIENCE:**

- Bachelor's Degree in Engineering or equivalent preferred.
- Four years related experience and / or training in the stamping manufacturing environment preferred.
- ISO, QS-9000 or ISO/TS 16949 systems auditing experience required.
- Certified Quality Engineer (CQE) certification and/or ASQ Certified Quality Auditor (CQA) certifications desired.

Send resume to [gfish@sunmicrostamping.com](mailto:gfish@sunmicrostamping.com)

No phone calls please

## Local Opportunity with MicroLumen

### Quality Engineer

We are looking for a candidate with the following qualifications:

- BS Degree in engineering or scientific discipline
- ASQ Certification (CQE, Six Sigma, or equivalent)
- Three to five years working in a manufacturing environment with a quality system
- ISO 13485 experience highly desired

The major duties of this position will be to:

- Maintain, monitor, and improve our quality management system, including internal audits, statistical techniques, inspections and quality assurance
- Communicate with customers and suppliers regarding concerns and corrective actions
- Provide technical assistance and training of ISO quality standards
- Develop and improve manufacturing processes and expand manufacturing capabilities as required

We offer a competitive salary and excellent benefits. Relocation will not be provided

### Member Career Service

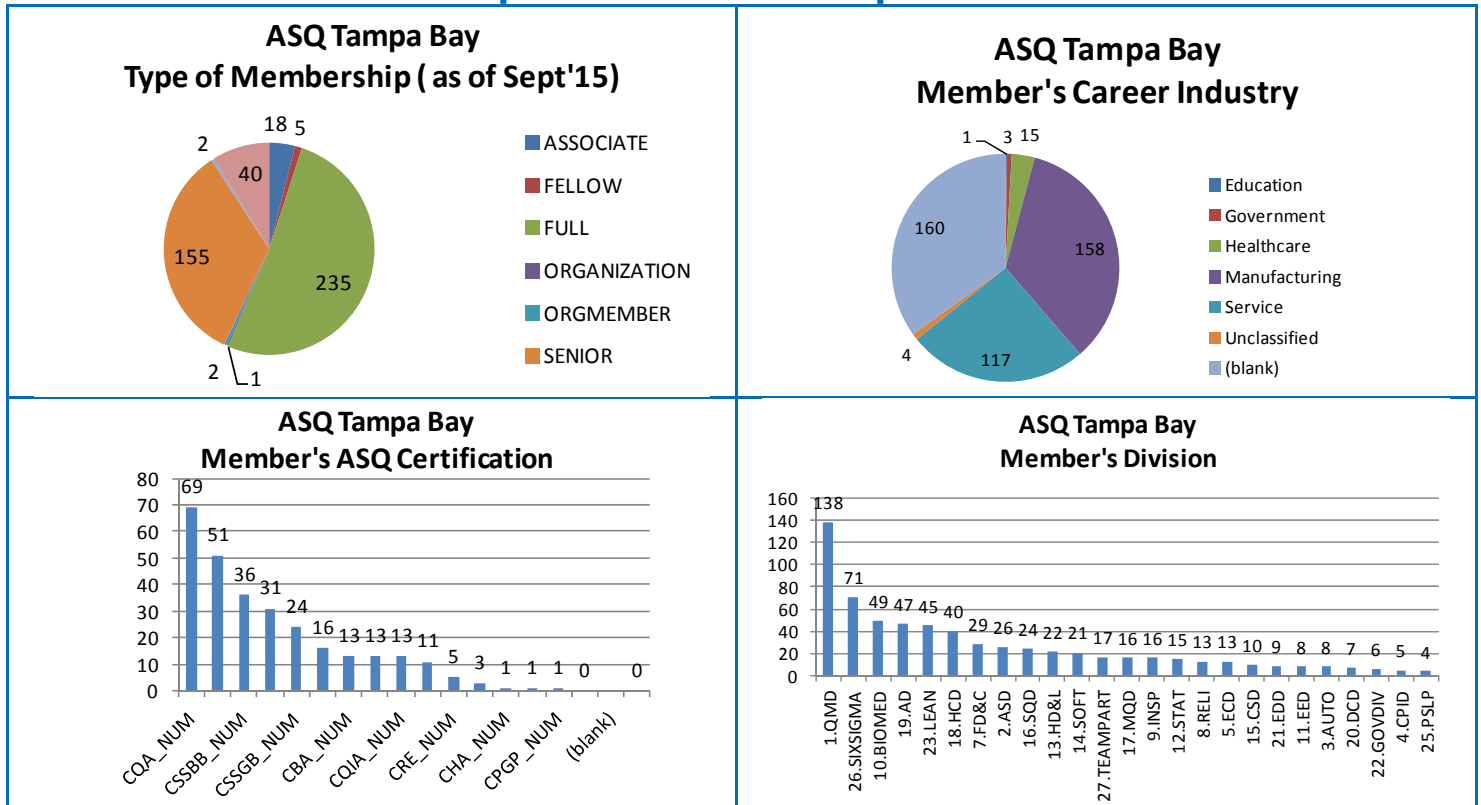
If you know of openings in your company, please ask your Human Resources to send me a description of the job to: **Placement Chair:** Deborah Holt, [placementchair@asqtampabay.org](mailto:placementchair@asqtampabay.org) along with an e-mail contact for candidates to send their Resume. If you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Also, don't forget to check ASQ Career job link: <http://www.asqtampabay.org/MemberServices/CareerDevelopment.aspx>

**Thanks very much for your help!!!!**



## ASQ St. Petersburg/Tampa Section 1508 Updated Membership Stats



### Do You Get Our E-Mails?

This item is for those of you that obtain the newsletter from our web site, but do not receive regular e-mails from Section 1508. We have approximately 80 members listed in our Section for whom we do not have e-mail addresses. This is caused when the member indicates at the *national* ASQ website they do not want to receive e-mails. The e-mail is then blinded, and we cannot see it.

If you are interested in receiving regular emails from us regarding upcoming events, and other news, please contact [secretary@asqtampabay.org](mailto:secretary@asqtampabay.org), provide your full name, and preferred e-mail address.

We promise not to sell your e-mail address to any marketing lists!

