



# Quality Quest

[www.asqtampabay.org](http://www.asqtampabay.org)

April 2014 Volume 55 Issue 7

**ASQ St. Petersburg-Tampa Section 1508**

**Dinner Meeting Monday, April 14th, 2014**

**Speaker: Jill Flansburg,  
The Florida TRADE Program**

**Topic: “ The Florida TRADE Consortium”**

**Main Speaker: Jill Flansburg, The Florida TRADE program, at St. Petersburg College - SPC**

**Summary:** In her presentation Jill will speak about The Florida TRADE Consortium. The Florida TRADE consortium is a partnership of 12 Florida state and community colleges. The group has been awarded a \$15 million grant from the U.S. Department of Labor to develop and implement technical training programs and services for displaced and unemployed workers, incumbent workers, students, and returning veterans that will lead to employment in today’s high-tech manufacturing market. Training includes short term, hands-on instruction, nationally recognized certifications, paid internships, and employment.

**Speaker Bio:** Jill Flansburg is currently working with the Florida TRADE program at St. Petersburg College. Jill received a Ph.D. in curriculum and instruction at the University of South Florida with concentration in career counseling and industrial/organizational psychology. Jill has 30 years of practical experience as a career counselor and program manager in the private non-profit, vocational rehabilitation sector, and is nationally certified as a vocational evaluator and a rehabilitation counselor.





**Pre-Dinner Speaker:** Ron Satterfield,  
USF College of Business, Faculty Member

**Topic:** “USF College of Business – New Initiatives”

**Summary:** In his presentation to ASQ Ron will be talking about new initiatives in the College of Business at USF. Under the leadership of Dean Moez Limayem the College of Business is launching several new degrees and certificates in such fields as Information Technology, Cybersecurity, Supply Chain Management, Sports and Entertainment Management and General Business. Ron will also discuss current degree programs and certificate options offered at USF.

**Speaker Bio:** Ron Satterfield is on faculty in the College of Business at the University of South Florida in Tampa. At USF Ron teaches courses in the Undergraduate, MBA, EMBA, and Master of Science in Information Systems programs, leading those courses in online, live-instruction, and blended formats. His specialties are Statistics, Operations Management, and Lean Six Sigma. He has also worked with private companies and governmental agencies on a range of analytical problems including inventory control and design of services. Ron holds a Ph.D. in Operations Management from the Kelley School of Business at Indiana University and has been at USF since 1993.

## ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

***St. Petersburg Marriott Clearwater  
12600 Roosevelt Boulevard,  
St. Petersburg, FL. 33716***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration  
5:30 pm-6:00 pm Appetizers/Networking \*\* (Before meeting) are provided at no cost to members by the section. \*\*  
\*\* Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers\*\*
- 6:00 pm-6:30 pm Pre-Dinner Topic  
6:30 pm-7:15 pm Dinner  
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter  
Entrée: Baked Salmon Teriyaki  
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert  
Note: Vegetarian Meals available for vegetarian and low fat requirements.  
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

### **Directions:**

**From St. Petersburg:** Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

**From Clearwater:** Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

**From Tampa:** Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

### **Reservation Policy**

**On-line Reservations:** <http://asqtampabay.org/Home/tabid/38/Default.aspx>

**Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting.** If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

### **Cancellations Policy**

**Cancellations deadline is Wednesday before the meeting at 4:30 PM.** Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

**If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs.** Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



## Message from Chair

*“Optimism is the faith that leads to achievement.  
Nothing can be done without hope and confidence.” - Helen Keller*

Greetings members of Section 1508 - Tampa, St. Petersburg, Clearwater ASQ.

Please join us on April 14th, our fourth meeting for 2014 to hear;

Dinner Speaker:

- ◆ **Jill Flansburg, with the Florida TRADE program at St. Petersburg College.** Jill received a Ph.D. in curriculum and instruction at the University of South Florida with concentration in career counseling and industrial/organizational psychology. Jill has 30 years of practical experience as a career counselor and program manager in the private non-profit, vocational rehabilitation sector, and is nationally certified as a vocational evaluator and a rehabilitation counselor.

### **“The Florida TRADE Consortium ”**

Pre-Dinner Speaker:

- ◆ **Ron Satterfield, faculty member, College of Business, USF.** Ron teaches Undergraduate, MBA, EMBA, and Master of Science in Information Systems programs, His specialties are Statistics, Operations Management, and Lean Six Sigma. Ron holds a Ph.D. in Operations Management from the Kelley School of Business at Indiana University.

### **“USF College of Business – New Initiatives ”**

**We continue to add quality value for our section members by providing additional education and networking luncheons in 2014. In February, we conducted our first study session of the year for section members taking the CQE exam. Be sure to watch for the up coming schedule for these events.**

Yeah, Team

I look forward to seeing you all on Monday, April 14th at the Marriott in St. Petersburg.

Bob Mendenhall, ASQ Tampa Bay Chair  
rmendenhall@novaces.com



**Jobs**

**Jobs**

**Jobs**

**From The Placement Chair**

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: [asqtampabay.org](http://asqtampabay.org). When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

**Please Help us with both categories:**

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: [brgcorp@gmail.com](mailto:brgcorp@gmail.com) along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

**Thanks very much for your help!!!!**

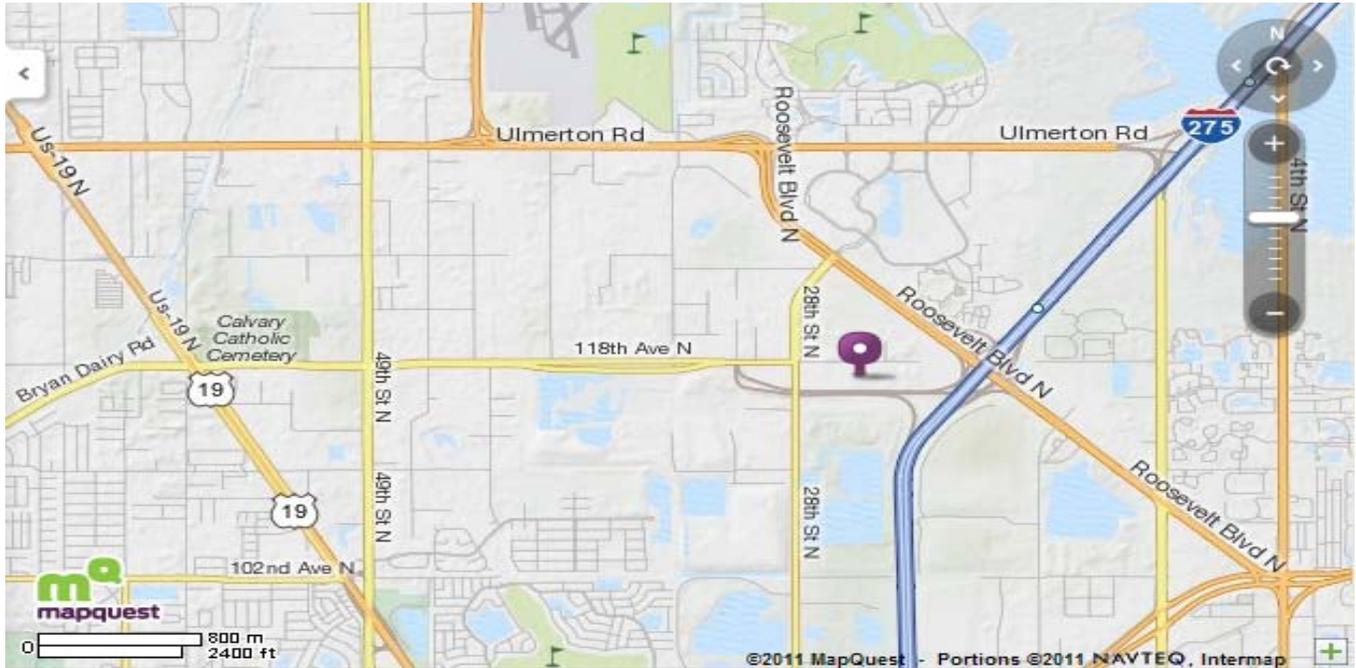


## ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

### Address:

2400 118<sup>th</sup> Street, N.  
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are not permitted, even in the off position, in the exam rooms.

***We will have a study session offered coming soon. Watch for our notices by your Education Chair, Jennifer Stepniowski. Study sessions will be held at this same location.***

We look forward to seeing those who will take their exams on June 7th. **Registration for these exams ends on April 18th, so hurry and submit your application before the cut-off date!**

### Exams being offered in June are as follows:

- Calibration Technician
- Quality Auditor
- Quality Improvement Associate
- Six Sigma Green Belt
- Pharmaceutical GMC Professional
- Quality Engineer
- Quality Process Analyst

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

## Board Members

Section Chair: **Robert Mendenhall**  
rmendenhall@novaces.com

Past Section Chair/Nominating Chair:  
**Kim Dixon**  
kim.dixon@hsn.net

Arrangements Chair,  
Treasurer: **Karen Workman**  
Karen.workman@hsn.net

Recertification Chair:  
**Sara Kaplan & Richard Wong**  
recertificationchair@asqtampabay.org

Internet Liaison: **Julia Politowicz**  
internetliaison@asqtampabay.org

Program Chair:  
**Rick Black**  
rblack1121@aol.com

Certification Chair,  
Secretary: **Wendy Williams**  
wendy.williams@hsn.net

Placement Chair: **Reuben Barker**  
brgcorp@gmail.com

Audit Chair: **Nancy Duarte**  
albona20032003@yahoo.com  
**Brad Near**  
b.near@knology.net

Voice of Customer Chair  
Membership Chair  
Newsletter Editor: **Luz Bueno**  
voiceofthecustomer@asqtampabay.org

Historian: **Brad Near**  
b.near@knology.net

Education: **Jennifer Stepniowski**  
jenn@proqcna.com

2014 - Chair Elect, Secretary:  
**Vacant**

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### Membership Statistics (as of February 2014)

Regular	266
Fellow	4
Senior	179
Associate	17
Student	26
Org Member	2
Site	6
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	Total 500