



Quality Quest

www.asqtampabay.org

June 2014 Volume 55 Issue 9

ASQ St. Petersburg-Tampa Section 1508

Dinner Meeting Monday, June 9th, 2014

**Speaker: Nick Cablio,
Quality Data Manager at James A Haley, VA**

Topic: "Health Systems Safety, Alert Fatigue and Robotics"

Main Speaker: Nick Cablio, Quality Data Manager at James A Haley, VA

Summary: In his presentation, Nick will speak about Health Systems safety, alert fatigue and robotics. In 1999 the institute of medicine made headlines when they published "to err is human" which included the alarming statistic that up to 98,000 Americans died each year from preventable medical mistakes. A great deal of effort was made to improve system performance with the result that recent studies have indicated this number has climbed to over 400,000 preventable deaths per year due to some kind of medical error. This would make such mistakes the third leading cause of death in the United States. It was thought that incorporating computer assisted physician order entry would reduce errors.

While it reduced some, a new type of mistake was being triggered. This presentation will look at the impact of computer systems and robotics on medical mistakes.

Speaker Bio: Nicholas Coblio has a BS in Pharmacy from the Philadelphia College of Pharmacy, a Masters degree in Engineering Management, essentially an MBA for Engineers, a Masters Certificate in Quality Management and a PhD in Engineering Science from USF. He has a certificate as a Black Belt in Six Sigma from St. Pete College, an ASQ Certified Black Belt in Six Sigma, and is a licensed pharmacist in the state of Florida.

Nick is the Quality/Data Manager for the pharmacy department at the James A Haley VA in Tampa, a position he has held for the last 25 years. He has published papers on the use of large databases for monitoring health outcomes as well as monitoring system performance. His research interests include application of human factors to health system safety, specifically the impact of alert fatigue on health care providers and responses to system alerts.

Nick is a licensed private pilot who is envious of his son, a US Air Force Aircraft Commander who gets to fly C-17's.





**Pre-Dinner Speaker: Michael Kirchner
Director Product Assurance at Leidos**

Topic: “ASQ Performance Awards and Recognition Program (PAR)”

Summary: In his presentation, Michael will speak about the ASQ Performance Awards and Recognition (PAR) program. PAR is the new model for member units (divisions and sections) to use for planning and implementing activities designed to drive higher-levels of member engagement.

This engagement results from a renewed focus on improved member satisfaction and loyalty as well as member unit retention and growth rates. It replaces the now -retired Quality Management Process (QMP).

Speaker Bio: Michael Kirchner has worked for over 30 years in Quality Assurance. His professional career began with the Defense Logistics Agency, then on to IBM Federal Systems, Loral Federal Systems, Lockheed Martin, Science Applications International Corporation (SAIC), and Leidos. He is currently Director Product Assurance for Mission Systems Integration Operation of Leidos in Orlando, FL.

Michael earned an MS/Information Systems Degree from the Naval Postgraduate School. Michael holds ASQ certifications as CQA and CMQ/OE, and is a SSMBB (Harrington Institute). He has Lead Auditor Training in ISO 9001:2008 and AS9100C.

Since 1994, Michael has served the Orlando Section in a variety of roles, including Chair-Elect, Chair, Treasurer, and most recently Internet Liaison. He received ASQ’s Member Leader Excellence Award in 2012. He served as Deputy Regional Director for Region 15A from 2011-2013. He is currently Regional Director, Region 15A, covering FL, GA, and Puerto Rico.

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

***St. Petersburg Marriott Clearwater
12600 Roosevelt Boulevard,
St. Petersburg, FL. 33716***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration
5:30 pm-6:00 pm Appetizers/Networking ** (Before meeting) are provided at no cost to members by the section. **
** Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers**
- 6:00 pm-6:30 pm Pre-Dinner Topic
6:30 pm-7:15 pm Dinner
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter
Entrée: 6oz. Prime Rib served with an Au Jus Sauce
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert
Note: Vegetarian Meals available for vegetarian and low fat requirements.
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

Directions:

From St. Petersburg: Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

From Clearwater: Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

From Tampa: Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM. Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



Message from Chair

*“ There is a certain relief in change, even though it be from bad to worse; as I have found in travelling in a stage-coach, that it is often a comfort to shift one's position and be bruised in a new place.
WASHINGTON IRVING, Tales of a Traveller*

Greetings members of Section 1508 - Tampa, St. Petersburg, Clearwater ASQ.

This is our last meeting before our summer break. Please join us on June 9th, our sixth meeting for 2014 to hear:

Dinner Speaker:

- **Nicholas Coblio is Quality Data Manager at James A Haley VA.** BS in Pharmacy from the Philadelphia College of Pharmacy, a Masters degree in Engineering Management, essentially an MBA for engineers, a masters certificate in quality management and a PhD in engineering Science from USF. He has a certificate as a black belt in six sigma from St. Pete College, an ASQ certified black belt in six sigma and is a licensed pharmacist in the state of Florida. His research interests include application of human factors to health system safety, specifically the impact of alert fatigue on health care providers and responses to system alerts. Join us to hear more about:

“Health Systems safety, alert fatigue and robotics.”

Pre-Dinner Speaker:

- **Michael Kirchner is Director Product Assurance at Leidos.** Michael has worked for over 30 years in Quality Assurance. His professional career began with the Defense Logistics Agency, then on to IBM Federal Systems, Loral Federal Systems, Lockheed Martin, Science Applications International Corporation (SAIC), and Leidos. He is currently Director Product Assurance for Mission Systems Integration Operation of Leidos in Orlando, FL. Since 1994, Michael has served the ASQ Orlando Section in a variety of roles, including Chair-Elect, Chair, Treasurer, and most recently Internet Liaison. He received ASQ's Member Leader Excellence Award in 2012. He served as Deputy Regional Director for Region 15A from 2011-2013. He is currently Regional Director, Region 15A, covering FL, GA, and Puerto Rico. Join us to hear more about:

“ASQ Performance Awards and Recognition (PAR) program.”

We continue to add quality value for our section members by providing additional education and networking luncheons in 2014.

- **Our quality courses are now posted on the section website and Facebook page. They are now available for registration via HCC Continuing Education.**
- **On May 24th, we conducted another study session for section members seeking certifications. We had over 11 people signed up for this session. Be sure to watch for the up coming schedule for these events.**
- **We are scheduling a plant tour of Heating Pipe Technology, Inc. for June 7th. Watch the ASQ website for sign up and schedule time information.**

Yeah, Team

I look forward to seeing you all on Monday, June 9th at the Marriott in St. Petersburg..

Bob Mendenhall, ASQ Tampa Bay Chair
rmendenhall@novaces.com



Jobs

Jobs

Jobs

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: brgcorp@gmail.com along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!

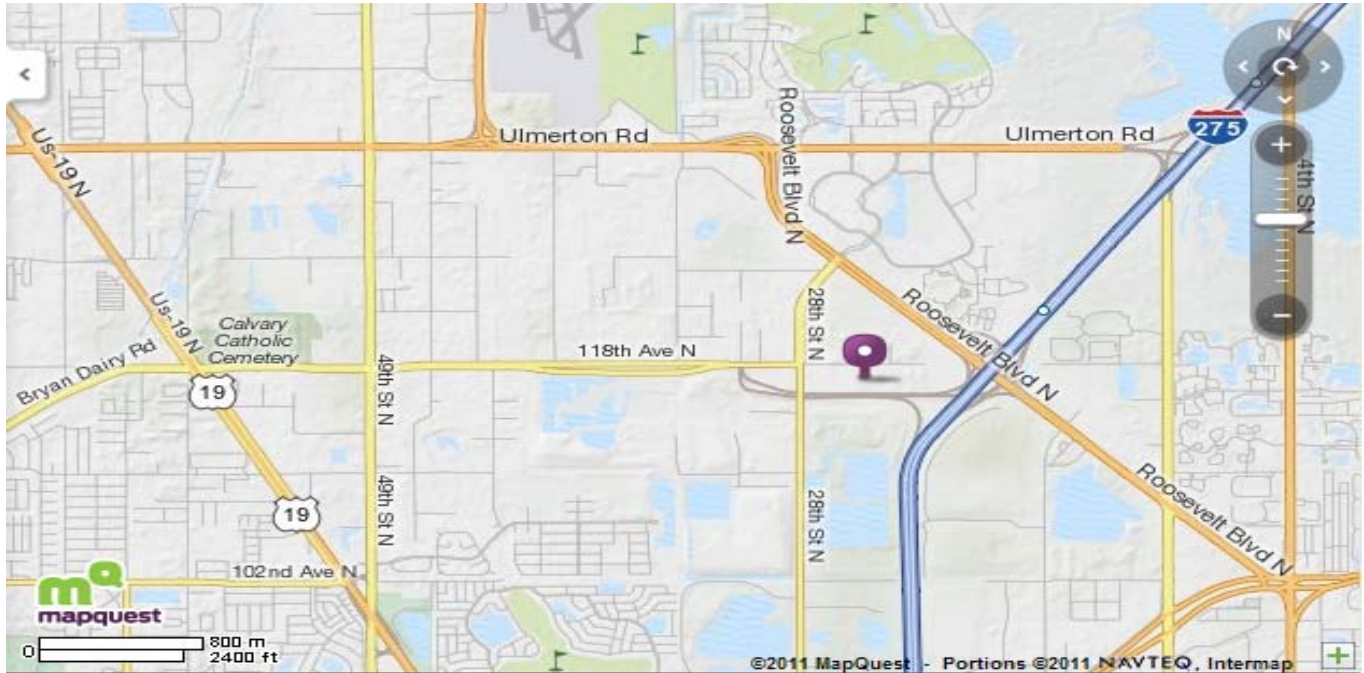


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are not permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams on June 7th. **Registration for these exams already ended.**

Exams being offered in June 7th are as follows:

- Calibration Technician
- Quality Auditor
- Quality Improvement Associate
- Six Sigma Green Belt
- Pharmaceutical GMC Professional
- Quality Engineer
- Quality Process Analyst

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

Board Members

Section Chair: **Robert Mendenhall**
rmendenhall@novaces.com

Past Section Chair/Nominating Chair:
Kim Dixon
kim.dixon@hsn.net

Arrangements Chair,
Treasurer: **Karen Workman**
Karen.workman@hsn.net

Recertification Chair:
Sara Kaplan & Richard Wong
recertificationchair@asqtampabay.org

Internet Liaison: **Julia Politowicz**
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Program Chair:
Rick Black
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Certification Chair:
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Secretary: **Susan Berkowitz**
susan.berkowitz5278@gmail.com

Placement Chair: **Reuben Barker**
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Audit Chair: **Nancy Duarte**
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Voice of Customer Chair
Membership Chair
Newsletter Editor: **Luz Bueno**
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Historian: **Brad Near**
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Education: **Jennifer Stepniowski**
jenn@proqcna.com

2014 - Chair Elect: **Vacant**

Quality Quest is published monthly by
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Membership Statistics (as of February 2014)

Regular	266
Fellow	4
Senior	179
Associate	17
Student	26
Org Member	2
Site	6
	=====
	Total 500