



Quality Quest

www.asqtampabay.org

April 2013 Volume 54 Issue 9

ASQ St. Petersburg-Tampa Section 1508

Dinner Meeting Monday, May 13, 2013

**Speaker: Bahadir Inozu, Ph.D.
CEO of NOVACES, LLC**

**Topic: How to Use Constraints Management as a Force Multiplier
for Performance Improvement: Examples from Aviation, Healthcare,
Manufacturing and Government**

Main Speaker: Bahadir Inozu, Ph.D. CEO of NOVACES, LLC.

Summary: Dr. Inozu Has more than 20 years of performance-improvement experience in government and the healthcare, maritime, and maintenance, repair, and overhaul (MRO) industries. He led more than 20 major applied research projects and wrote more than 70 journal articles and conference papers.

Previously, he held the positions of Professor and Chairman of the School of Naval Architecture and Marine Engineering of the School of Naval Architecture and Marine Engineering, and Professor in the Engineering Management Department at the University of New Orleans. He was also the Director of the Reliability, Operations, and Maintenance Division of Gulf Coast Region Maritime Technology Center for more than 10 years.

Speaker Bio: Dr. Inozu is a co-author of "Performance Improvement for Healthcare: Leading Change with Lean, Six Sigma and Constraints Management" (McGraw-Hill 2011). He is a Lean Six Sigma Master Black Belt and a Theory of Constraints Jonah.





Pre-Dinner Speaker: Dr. Patricia Zarate

Instructor and Program Coordinator at the College of Engineering
at the University of South Florida (USF)

Topic: USF's MSEM and APEX Programs

Distance Learning Initiatives

USF University College provides development and marketing services to USF colleges and departments wishing to establish courses, certificates, and degree programs in online or other distance learning formats. Distance learning provides access to the university learning experience by removing barriers of time and place. A variety of technology options allow faculty and students to communicate at the same time or on a time-delayed basis at times that fit the student's personal schedule.

Master of Science in Engineering Management (M.S.E.M)

The Master of Science in Engineering Management (MSEM) is a multidisciplinary graduate degree program directed towards engineers who want to transition to technical management. Courses in the program involve concepts in engineering management, resource management, strategic planning, and productivity. The program offers evening and off-campus courses.

Speaker Bio: Patricia Zarate, Ph.D. is an Instructor and Engineering Management Program Coordinator in the Industrial and Management Systems Engineering department within the College of Engineering at the University of South Florida in Tampa, Florida.

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

***St. Petersburg Marriott Clearwater
12600 Roosevelt Boulevard,
St. Petersburg, FL. 33716***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration
- 5:30 pm-6:00 pm Appetizers/Networking ** (Before meeting) are provided at no cost to members by the section. **
** Appetizers :Appetizers Cheese Display garnished with Vine Fruit and Served with Crackers**
- 6:00 pm-6:30 pm Pre-Dinner Topic
- 6:30 pm-7:15 pm Dinner
Salad: Garden Green Salad with Tomatoes, Cucumbers, and House Champagne Vinaigrette or Ranch Dressing . All served with Rolls and Butter
Entrée: Chicken Fiesta topped with Corn and Tomato Relish
Vegetable/Starch: Chef's Selection of Vegetable, Starch and Dessert
Note: Vegetarian Meals available for vegetarian and low fat requirements.
Water and Regular and Decaffeinated Coffee also served.
- 7:15 pm-8:15 pm Main Speaker

Directions:

From St. Petersburg: Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

From Clearwater: Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

From Tampa: Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM. Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



Message from Chair

"Be a yardstick of quality. Some people aren't used to an environment where excellence is expected." Steve Jobs

Greetings Section 1508 - Tampa, St. Petersburg, Clearwater ASQ members.

Please join us on May 13th to hear;

- Dr. Patricia Zarate, speak about University of South Florida's MSEM and APEX Programs.
- Dr. Bahadir Inozu, present "How to Use Constraints Management as a Force Multiplier for Performance Improvement: Examples from Aviation, Healthcare, Manufacturing and Government"

We will also continue to add quality and/or management related books to our monthly raffle. Titles to be raffled this month include;

- Managing the Customer Experience, A Measurement Based Approach by Morris Wilburn.
- Executive Focus, Your Life and Career, by Grace L. Duffy and John W. Moran

I look forward to seeing you all on Monday, May 13th.

Kim Dixon, Chair

kim.dixon@hsn.net



Jobs

Jobs

Jobs

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of [Jobs Available](#) as well as [Members Who are Seeking Jobs](#).

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: brtpwll161@gmail.com along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!

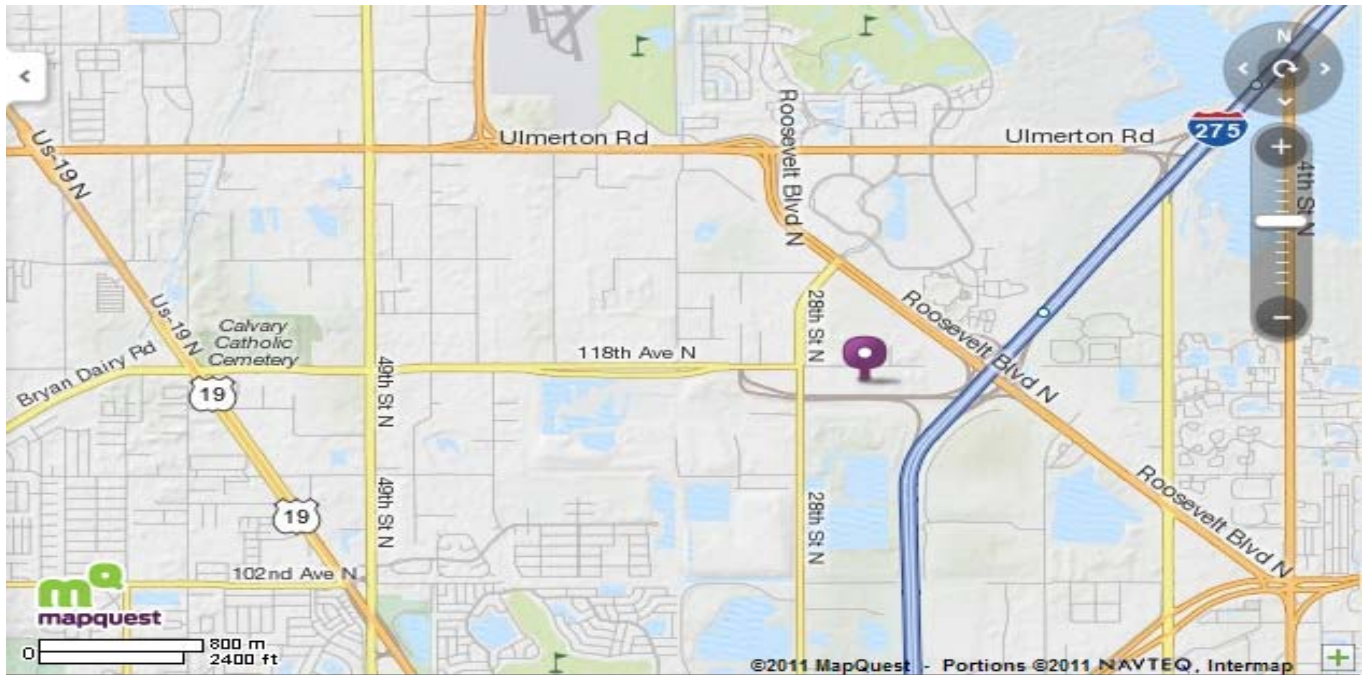


ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams in June 1st. Registration for this exam has now closed.

Prepare for your next exam now. October 5th exams are for the following areas Registration closes for these exams on August 16th:

October 5th Exams are for the following areas:

- Biomedical Auditor
- Master Black Belt
- Quality Inspector
- Certified Manager of Quality/
Organizational Excellence
- HACCP Auditor
- Six Sigma Black Belt
- Quality Technician
- Reliability Engineer

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.



**CONGRATULATIONS TO THOSE WHO PASSED EXAMS
DURING THE MARCH 2ND ASQ EXAM TESTING!**

Certified Biomedical Auditor

Lisa Ann Derrick
Mark J Murphy

Six Sigma Black Belt

Sandra M Wood

Certified Manager of Quality/Organizational Excellence


Dathan L Johnson
Christy R McDonald
Bettie J Osterstuck

Master Black Belt

Keith P Chastain

Certified Reliability Engineer

David Broxterman



ASQ Section 1508 Members

Open Board Positions for 2014

Dear ASQ Section 1508 Members:

As we approach 2014, the ASQ Tampa Bay section has a slate of board positions that must be filled each year so that the organization can provide its members with effective leadership and section operation. Although these positions are voluntary, they are significant leadership opportunities for which ASQ provides training. The long-term benefits, opportunities and rewards for serving in these positions are outstanding. Your current board members want to make you aware of open board positions for the 2014 term, and invite you to participate in leadership service for Section 1508.

The term of office for these positions is 18 months beginning July 2013. Please review the brief descriptions of open positions and contact me directly with any questions. You can also view full position descriptions with associated duties and qualifications at <http://asq.org/member-leader-community/index.html>.

ASQ Section 1508 Open Board Positions:

Placement Chair

Coordinate the section's job placement program to facilitate access to professional opportunities for our section members and assist area companies with recruiting quality professionals.

Programs Chair

Work with the division leadership committee to set goals/metrics to support the division's management process as they relate to programs and activities development; communicate/report to the division leadership committee activities performed, status of performance against goals/metric set, etc. for division program and activities development; Determine focus of division events and programs; Solicit speakers to match topics; Work with newsletter editor to publish events in a timely manner; Attend division leadership committee meetings and general membership meetings; Uphold society bylaws, policies and procedures, and division management agreement.



Historian Chair

Maintain membership and activity information for the division for historical purposes; Work with Division Leadership Committee (DLC) to set goals/metrics to support the division's management process as they relate to preserving division history; Communicate/report to the DLC activities performed, status of performance against goals/metric set, etc. for preserving division history; Prepare or update the history of the division activities.

Membership Chair

Responsible for division recruitment and retention efforts; Develops and implements plans to maximize membership renewal and encourages interested persons to join ASQ; Upholds Society bylaws, policies and procedures, and division operating/ management agreement.

Please contact [Kimberly Dixon](#) or [Wendy Williams](#), if you would like to fulfill one of these vital positions in a truly outstanding group of dedicated volunteers.

Kimberly Dixon
ASQ St. Petersburg –Tampa Section
Board Chair

Board Members

Section Chair: **Kim Dixon**
kim.dixon@hsn.net

Past Section Chair/Nominating Chair:
Greg Strohm
greg.strohm@gmail.com

Treasurer: **Brad Near**
asq1508treasurer@gmail.com

Recertification Chair:
Sara Kaplan & Richard Wong
recertificationchair@asqtampabay.org

Internet Liaison: **Julia Politowicz**
internetliaison@asqtampabay.org

Historian / Program Chair:
Robert Mendenhall
bob.mendenhall@goldratt.com

Secretary: **Wendy Williams**
wendy.williams@hsn.net

Arrangements Chair: **Karen Workman**
Karen.workman@hsn.net

Certification Chair: **Wendy Williams**
wendy.williams@hsn.net

Placement Chair: **Bart Powell**
brtpwll161@gmail.com

Membership Chair: **Bill Cameron**
wfcameron@aol.com

Audit Chair: **Nancy Duarte**
albona20032003@yahoo.com

Voice of Customer Chair/
Newsletter Chair: **Luz Bueno**
voiceofthecustomer@asqtampabay.org

Education Chair: **Jennifer Stepniowski**
jenn@proqcna.com

Quality Quest is published monthly by
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Membership Statistics (as of May 2012)

Regular	259
Fellow	3
Senior	195
Associate	16
Student	28
Org Member	3
Site	3
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Total	507