



# Quality Quest

<http://www.weiquality.com/asq1508/>

January 2003 Volume 44 Issue 05

## ASQ Section 1508 St. Petersburg/Tampa JANUARY MEETING

**Monday, January 13, 2003  
4:00 P.M.**

**Tour of CONSTELLATION TECHNOLOGY (Analytical Services Laboratories)  
7887 BRYAN DAIRY ROAD SUITE 100 (STAR CENTER)  
LARGO, FLORIDA  
PHONE: 547-0600**

The tour should last approximately one (1) hour. The group will be separated into several sections in order to expedite the process.

Dinner at Tutto Favoloso Restaurant at 1469 South Belcher Rd. will follow the tour.

**Directions to Constellation Technology: Corner of Bryan Dairy and Belcher Rd.**

### **Directions to Tutto Favoloso:**

**From Tampa,** go over the Courtney Campbell Causeway to your 7th traffic light, this is Belcher Road, make a LEFT go 3/4 of a mile Restaurant is on the left if you pass Nursery Road or Bellair Road you went to far.

**From St. Pete.,** take US19 North to you see Nursery Road at this traffic light you make a Left, go to your first traffic light make a Right onto Belcher Road, then make a Quick Right into the strip-mall parking lot.

# Message from Your Chair

Mark E. Puetz

By the time you read my comments here you will have already heard all of the obligatory wishes for a Happy New Year. Please allow me, on behalf of the board, to offer ours to that chorus. May your New Year be one of the highest quality in all aspects of your life.

This program year officially began in July 2002. As this newsletter is published and mailed, it is January 2003. Six months have passed in this program year already and it seems that we have only just gotten things rolling. We, your board, have a very ambitious set of goals for ourselves for this year and there is still so much left to do. Even so, I thought I might take my monthly comments section here to share with you some of our progress on those goals and our efforts to make this section still stronger and even more dynamic.

## COMMUNITY INVOLVEMENT

1. ***Be the clearinghouse for information on local professional development opportunities.***
  - Alain Gaumier, your Education Chair, is working diligently to learn about all opportunities available in our area, as well as the specific needs of our members. He has already arranged custom training programs for one of our member companies.
2. ***Maintain a resource list of members to serve as auditors, trainers, consultants, et cetera.***
  - John Conrad, your Internet Liaison, has begun a listing on our section website of our members who provide these services. Please check that out at <http://www.weiquality.com/asq1508/>.
3. ***Reach out into the community through organizations and events.***
  - John, Conrad, your Internet Liaison, is a current member of IEEE and has agreed to be our liaison with them.
  - Carl Wilkerson, your Programs Chair is very well-connected in the St. Petersburg community and has begun to develop relationships for us with the St. Petersburg Area Chamber of Commerce.
  - I have my own relationships with the Clearwater Regional Chamber of Commerce and the Greater Oldsmar, Upper Tampa Bay Chamber of Commerce that we should be able to build over time.
  - Don Patz, one of our section members has agreed to be our liaison with the Society for Manufacturing Engineers.
  - Guerry Thode, your Placement Chair, has recently been tasked with tapping into as many community networking events as his schedule (and our budget) will allow.
4. ***Take positions on issues that affect our community, focusing on the quality aspects of those issues.***
  - You may remember my comments published in our November newsletter about the “other war on terror” based on a presentation I had seen by Brigadier General Diehl (USAF) in October. We are working with General Diehl, as best we can given his schedule these days, to get him to present to us and see where we may be able to offer some value to his mission.

## MEMBER SERVICE

1. ***Communicate, communicate, communicate.***
  - Before every dinner meeting we have made a point of offering updates to those in attendance as to upcoming events and issues facing the board.
  - I plan to continue offering regular comments on our progress here in my comments.
2. ***Develop and encourage professional networking opportunities.***
  - We have already invited non-members to our meetings to add to our networking pool.
  - We will be incorporating networking “games” into future meetings.

Mark's message is continued on the next page.....

## Mark's message (Cont.)

### MANAGEMENT AND OPERATIONS

1. ***Strengthen the leadership capabilities of the board.***
  - Our first quarterly board workshop, held back in October, was a long, but very effective, work session for us where we hammered out even more detail and checked up on ourselves as to our goals.
  - Our Yahoo Group, the one the board is using now, has allowed us to ask some very interesting questions about how some of our goals and practices appear to conflict with others. The discussions there regarding how we make decisions and manage the section's affairs have been quite powerful.
  - We have budgeted funds to send a representative of our section leadership to at least one national conference this year, and hope to continue this in the future. The intent here is to allow for the learning and networking opportunities.
2. ***Increase transparency/disclosure of board functions.***
  - As has already been mentioned, we have made a point of sharing key issues with our members at our monthly dinner meetings and through forums such as my comments here ... even those issues that are not particularly comfortable. We believe those may be the most important ones to share. Fortunately, we have not faced any issues that are particularly challenging there yet.
3. ***"Rethink" how the board conducts section business to increase efficiency and effectiveness.***
  - We have reviewed our section bylaws and decided that they still maintain overall. There are some changes we may suggest that will allow us more easily to "get with the times," but those have to do largely with allowing us to employ technological solutions to conducting certain section business that were not available when the bylaws were last revised. As we develop our own "culture" with regard to how to use technology we will be addressing those suggested changes where appropriate.
  - We have built an online discussion group for the board and are still learning ("culturally") how to use it. As we get a better handle on that we may consider building a similar group for the entire section and anyone in the community to access for information and networking about local quality issues.
  - We have worked to streamline our monthly board meetings to allow us more time with our fellow members before meetings. We have also instituted quarterly work sessions where we tackle the real "meat" of the section's business. So far, it seems the board has worked well with this way of doing things.

We continue to dream up, consider, and explore new ideas about how we can do what we do even better and serve our section even more effectively and efficiently.

**Should you have ideas or concerns, please feel free to contact me at [1508asq@tampabay.rr.com](mailto:1508asq@tampabay.rr.com)**

**On-line Reservations**    <http://weiquality.com/1508res> to make a reservation

**Please e-mail your reservations, with your phone number and company name to Sophie and Heike.**

[SGarancher@Transitions.com](mailto:SGarancher@Transitions.com)

[Heike@tampabay.rr.com](mailto:Heike@tampabay.rr.com)

**If you prefer you can still call the ASQ Reservation Hot Line at:**

**(813) 872-1500 x 5557**

**Before 4:00PM, Thursday, January 9, 2003**

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. \$20.00 per member with a reservation or \$25.00 at the door for guests and members without a reservation. **Only cash or check accepted at the door.** If you make a reservation and do not attend, the section must still pay for your meal. In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$25.00 to our treasurer, **Anthony Povio, 18008 Wynthorne Drive, Tampa, FL. 33647**

ASQ would like to thank **Electric Supply of Tampa** for their continued support providing the reservation hotline.

# December's Speaker

**Presenter: Warren N. Smith**  
**Pinellas County Utilities**  
**Director of solid Waste Operations**

After introducing Mr. Smith to the ASQ local chapter members, he immediately began to talk trash. Trash, as in the 1.6 tons of waste each person in Pinellas County produce per year. Trash as in 40% of material deposited in the solid waste system consist of paper products. Warren informed us that from 800 to 1,000 vehicles use the solid waste facility each day. Warren explained to the group that the Waste-to-Energy section of the facility can produce up to 75 megawatts of electricity per day, but averages about 55MW. This electricity is distributed back into our community by way of Florida Power Corp. Shared information included the fact that the Pinellas County Utilities facility operates like a business, therefore receiving no funds from the County tax base.

Warren went on to described the basic construction of the 750-acre facility, which is surrounded by a bentonite clay slurry wall that is inset into a natural clay layer called the Hawthorn formation. The combination of the clay layer, and slurry wall creates a "bathtub" effect, which does not allow the discharge of water from the site.

Warren was patient enough to provide the group with actual components of the Solid Waste multi-faceted system, including the scale house, the hand unload area, the inspection pad area, the blade cleanout area, a waste-to-Energy facility, the municipal solid waste landfill, the surface water storage pond, a yard waste recycling area, a household chemical drop off, the electronics collection center, and the free to all Swap Shop.

The group also found interesting, the various offsite programs, which include the ocean reef construction project, various recycling collection centers, and used oil collection programs. After talking trash, Warren provided the ASQ chapter attendees with various items of free stuff, which were unique, and appreciative.

The local chapter would like to again thank Warren for the opportunity of informing us a little bit more of things happening in our back yard.

Submitted By: Carl G. Wilkerson  
ASQ Programs Chairperson

## Recertification

**Recertification Chair: Heike Johnson**

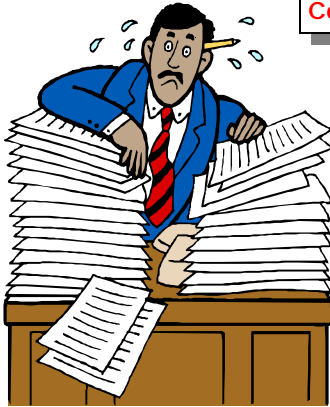
Please send all recertification packets to:  
Heike B. Johnson  
ASQ 1508 Recertification Chair  
e-image• Digital Studios, Inc.  
2106 Climbing Ivy Drive  
Tampa, FL 33618-1709

# QARA Compliance Connection, Inc.

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## 2003 CERTIFICATION EXAM DATES

<u>Exam</u>	<u>Exam Date</u>	<u>Application deadline</u>
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CQT/CRE/CMI/HACCP

Biomedical

Certified Quality Manager

Six Sigma Black Belt

March 1

January 10

ALL EXAMS OFFERED AT AQC

Kansas City, MO

May 18

April 4

Exam Times: CQIA & ISTO 10:00 – 1:00pm CQE 10:00 am – 3:00 pm, rest are 10:00 am – 2:00 pm

CQE/CQA/CSQE/CQIA

CCT (Pilot)

June 7

April 4

CQT/CRE/CMI/HACCP

Biomedical

Certified Quality Manager

Six Sigma Black Belt

October 18

August 22

CQE/CQA/CSQE/CQIA

CCT

December 6

October 3



600 N. Plankinton Ave.  
P.O. Box 3005  
Milwaukee, WI 53201-3005

## Attention ASQ

### Certified Professionals!

*Check out ASQ's new certification programs being offered!*

#### CCT (Certified Calibration Technician) Item B1331

A Certified Calibration Technician tests, calibrates, maintains, and repairs electrical, mechanical, electromechanical, and electronic measuring, recording and indicating instruments and equipment for conformance to established standards.

##### **Requirements:**

- 5 years on-the-job work experience in one or more of the areas of the CCT Body of Knowledge
- 1 year waiver given for diploma from a technical, military, or trade school
- 2 year waiver given for Associate Degree or higher

#### Biomedical Item B1245

#### HACCP (Hazard Analysis and Critical Control Point) Item B1103

An add-on to the CQA certification. This is a one-time certification that does not require separate recertification. However, you must maintain your ASQ CQA to keep the HACCP and Biomedical certifications valid.

##### **Requirements:**

- Must hold current, active ASQ CQA certification
- Have two years experience working with quality audits in the Biomedical technology areas
- Have two years experience working with HACCP standards

#### CQIA (Certified Quality Improvement Associate) Item B1158

This is an excellent introductory exam for those just entering the quality and non-traditional quality field. Also, for the tried and true, this is a great way to revisit the basics of quality concepts. This is a life-time certification.

##### **Requirements:**

- Two years of general work experience or
- At least a two-year degree

#### SSBB (Six Sigma Black Belt) Item B1226

Designed for those who have a comprehensive understanding of Six Sigma and its methodologies.

##### **Requirements:**

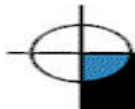
- Providing two signed affidavits attesting to the completion of **two** Six Sigma projects, signed by the project champion. If **two** Six Sigma projects have not been completed, **one** completed project can be allowed, providing you have at least **three** years of work experience covered by the Six Sigma Black Belt Body of Knowledge (BOK).

*Visit the ASQ certification web site at:*

[www.asq.org](http://www.asq.org)

For more detailed information or to register for the exam, either go online or please call ASQ customer service at 1-800-248-1946 or 414-272-8575 . You may also e-mail ASQ at [cs@asq.org](mailto:cs@asq.org)

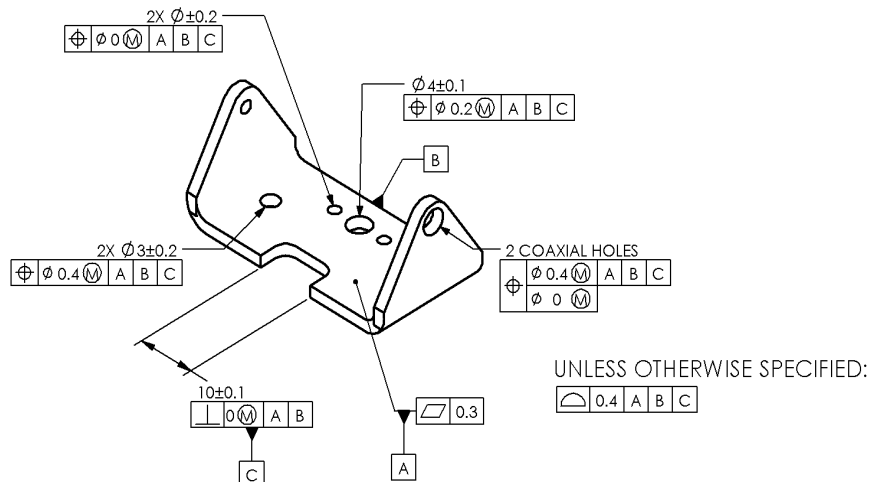
CQA CQE Certified Quality Manager CRE CSQE CQT CMI



**TEC-EASE, INC.**



## Geometric Dimensioning and Tolerancing (GD&T) for today.



Not sure what all the symbols on this drawing mean?

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Tec-Ease, Inc. will be holding a public seminar on GD&T Fundamentals, February 25 & 26, 2003 in Orlando, FL. Listen to one of their national coaches explain datums, controls of form, orientation, location, runout, and profile, and the rules of GD&T. All of their coaches are certified Senior Level GD&T Professionals and 4 are members of the National Standard Committee on GD&T. With advances in solid modeling and automated metrology, GD&T is needed now more than ever.

The cost of the seminar is \$495 per participant. The fee includes lunches, break refreshments, course materials, pocket guide and a copy of Standard-Ease™, an electronic version of the ASME Y14.5M-1994 standard.

To download a registration form or find other locations for this seminar, visit their web site at [www.tec-ease.com](http://www.tec-ease.com) and click on the public seminar link or call 1-888-tec-ease (1-888-832-3273) and ask for Wendy.

Tec-Ease also offers on-site training and a web site packed with information on GD&T. Visit [www.tec-ease.com](http://www.tec-ease.com) to view the **free** Tip-of-the-Month, take a **free** on-line test, or visit the on-line store. Please, tell a friend.



Attn: J. Conrad  
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Odessa, FL 33556

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Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

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### Membership Statistics

Fellows	5
Members	616
Seniors	33
Students	15
Sustaining	5
	=====
Total	674