



Quality Quest

<http://www.weiquality.com/asq1508/>

December 2003 Volume 46 Issue 4

**ASQ Section 1508 St. Petersburg/Tampa
DECEMBER MEETING
Monday, December 8, 2003**

**SPEAKER: Mr. Cole Vanderklok CQE, CQM, CQA
Quality Systems Manager
Jabil Circuit Inc. St. Petersburg Campus**

**"How is Jabil able to hold multiple registrations at one facility.
(They currently hold ISO 9001:2000, TL 9000, AS 9100, BAPT PS340 and ISO 14001)"**

- Cole Vanderklok-Quality Systems Manager at Jabil Circuit Inc. has over 24 years of experience in the field of Quality Control/Quality Assurance. He has held positions ranging from floor inspector to Quality Manager in the areas of Defense, Automotive, and Electronics Manufacturing Services.
- Mr. Vanderklok is a 14-year member of ASQ, and is the past Vice Chairman of the Battle Creek/Kalamazoo (Michigan) ASQ Chapter.
- Mr. Vanderklok holds a BA in Economics, in addition to an MBA.

See y'all at the meeting!

Carl G. Wilkerson-Sr. Mfg. QE
ASQ Programs Chairman

Message from Your Chair

Mark E. Puetz

A COUPLE OF THOUGHTS

TRAINING

“We trained hard, but it seemed that every time we were beginning to form up into teams, we would be re-organized. I was to learn later in life that we tend to meet any new situation by reorganizing; and a wonderful method it can be for creating the illusion of progress while producing confusion, inefficiency and demoralization.”

---- Petronius Arbiter (210 B.C.)

Apparently, it is not a new phenomenon, unique to our age. Now, I wonder if we will ever overcome it?

Has this sort of thing ever happened to you? What are you going to do about it?

TALKING DOGS

I saw a cartoon recently that made me laugh ... and think. Of course, there are many like that. That is what makes them so powerful at times.

Two dogs are walking down the street together. One says to the other, “It’s always ‘Sit, Stay, Heel.’ ---- Never ‘Think, Innovate, Be Yourself.’”

What kind of business leader are you? How do you manage your organization?

Your thoughts?

Should you have ideas or concerns, please feel free to contact me at 1508asq@tampabay.rr.com

November's Speaker

Mr. Mick Howk CQE, CQA, CMI
Account Development Manager for Florida and the Caribbean
BSI, Inc.

By ASQ chapter 1508-member interest survey, we were afforded the opportunity of being educated, and informed on the topic of Process Approaches to Quality Management System Design. Mr. Mick Howk shared his expertise on this matter.

Mick began to educate the attendees by walking us through the various steps of this process. This was done first by defining the "Process Approach", as specified per ISO 9001:2000, section 2. An example of the Process Model, which consists of Control (procedures), Input, Output, and Mechanism (resources), was explained along with various completion components, and applications. Some of these include System Linked Processes, Process Connect, Business Processes, and Quality Management Processes. Mick also used one example of a functional polypropylene plant process to better understand the components of the Product Realization Process.

Afterwards, Mick shifted gears, and guided the ASQ members, and guests through Process-Based Auditing, and Audit Planning concepts. They include identifying the business processes, analyzing the process identified inputs and outputs, determining the sequence of processes and interaction with other processes, identifying issues from previous audits, and creating notes for initiating audit trails.

Mick shared the SIPCO Process Model principals (Supplier, Input, Process, Output and Customer). A model of Process Affecters (Manpower, Material, Machinery, Methods, Measurement, and Environment or "Mother Nature") was presented, as well as detailed Process Measurement tools.

Mick provided a new outlook for some, and a different outlook for other ASQ chapter 1508 members, and guests. Our ASQ chapter attendees were grateful for the opportunity to learn, and expand once again.

Submitted by Carl G. Wilkerson
ASQ Programs Chairman

ASQ Section 1508 St. Petersburg/Tampa
Next Meeting: *Monday, December 8, 2003*
Tutto Favoloso Restauarant
1469 South Belcher Rd.
Clearwater, FL.

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

5:30pm – Registration
5:30-6:00pm – Appetizers/Networking
6:00– 6:30 - Pre-Dinner Topic
6:30pm –7:30 - Dinner
7:30pm-8:30 – Speaker

Appetizers are provided at no cost to members by the section.

Directions to Tutto Favoloso (located in the city of Clearwater):

From Tampa, go over the Courtney Campbell Causeway to your 7th traffic light, this is Belcher Road, make a LEFT go 3/4 of a mile Restaurant is on the left if you pass Nursery Road or Bellair Road you went to far.

From St. Pete., take US19 North to you see Nursery Road at this traffic light you make a Left, go to your first traffic light make a Right onto Belcher Road, then make a Quick Right into the strip-mall parking lot.

On-line Reservations: <http://weiquality.com/1508res>

If you prefer you can still e-mail your reservations, with your phone number and company name to Sophie and Heike.

SGarancher@Transitions.com

Heike@tampabay.rr.com

or call the ASQ Reservation Hot Line at: (813) 872-1500 x 5557

ASQ would like to thank **Electric Supply of Tampa** for their continued support providing the reservation hotline.

Before 4:00PM, Thursday, December 4, 2003

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. \$20.00 per member with a reservation or \$25.00 at the door for guests and members without a reservation. **Only cash or check accepted at the door.** If you make a reservation and do not attend, the section must still pay for your meal. In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$20.00 to our treasurer, **Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776**

CERTIFICATION EXAM DATES

| <i>EXAM</i> | <i>EXAM DATES</i> | <i>APPLICATION DEADLINE</i> |
|--|-------------------|-----------------------------|
| CQE/CQA/CSQE/CQIA CCT | December 6,2003 | Passed |
| 2004 | | |
| CQT/CRE/CMI/HACCP Biomedical Certified Quality Manager Six Sigma Black Belt | March 6, 2004 | January 9, 2004 |
| **ALL EXAMS OFFERED AT AQC Toronto ON, Canada | May 16 , 2004 | April 2, 2004 |
| **Exam Times: CQIA 10:00 – 1:00pm CQE 10:00 am – 3:00 pm, All others are 10:00 am – 2:00 pm | | |
| CQE/CQA/CSQE/CQIA/CCT | June 5, 2004 | April 2, 2204 |
| CQT/CRE/CMI/HACCP Biomedical Certified Quality Manager Six Sigma Black Belt | October 16, 2004 | August 20, 2004 |
| CQE/CQA/CSQE/CQIA CCT | December 4, 2004 | October 1, 2004 |

Recertification

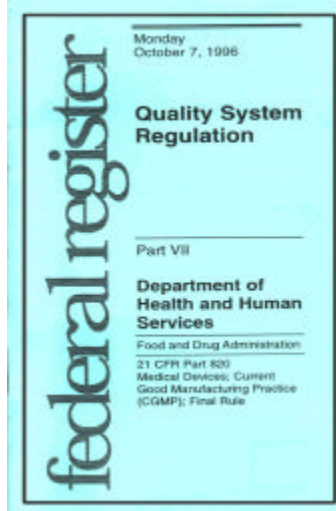
Recertification Chair: Heike Johnson

Please send all recertification packets to:
Heike B. Johnson
ASQ 1508 Recertification Chair
e-image• Digital Studios, Inc.
2106 Climbing Ivy Drive
Tampa, FL 33618-1709

QARA Compliance Connection, Inc.

P.O. Box 448 * Odessa, FL 33556 * (813) 784-8457 * www.qaracc.com

FDA QSR TRAINING



*An In-Depth 2-Day Seminar for:
Executives, Managers, Engineers,
Quality and Regulatory Professionals,
Auditors, Documentation Specialists,
and Compliance Specialists*

Date: February 23rd and 24th, 2004

Time: 8:00 AM to 4:30 PM

COURSE EXPECTATIONS

Manufacturers of medical devices are mandated to implement and comply with the FDA's Quality System Regulation (QSR) codified under 21 CFR Part 820. This two-day course will provide medical professionals with an in-depth knowledge and perspective of the FDA's QSR and enable personnel to implement an FDA-compliant quality management system. The course provides an in-depth review of the QSR subparts in easy to understand language. It is ideal for those individuals responsible for complying with the regulations as well as those individuals involved in the development, implementation and maintenance of the organizations quality management system.

Highlights

- ◆ CGMP/QSR History
- ◆ Organizational Benefits of Compliance
- ◆ Key Terms & Definitions
- ◆ Outline FDA's Quality System Inspection Technique (QSIT)
- ◆ In-Depth QSR Subpart Review
- ◆ General Auditor Questions
- ◆ Interactive discussion
- ◆ Real World Examples
- ◆ Tips for Compliance
- ◆ Participant Manual

REGISTER NOW!

SAVE \$100 off the \$895 registration fee by registering before 12/31/03

CONTACT

QARA Compliance Connection, Inc.
P.O. Box 448
Odessa, FL 33556

Phone: 813-784-8457

Email: info@qaracc.com

Website: <http://www.qaracc.com>

SEMINAR/HOTEL INFO:

The seminar will be held at the:
Wyndham Harbour Island Hotel
725 South Harbour Island Blvd
Tampa, FL 33602-5707
Tel: (813) 229-5000 Fax: (813) 229-5322
Web: www.wyndhamharbourisland.com

Call early for the discount rate!

Quality Quote

“Defects are not Free. Somebody makes them, and gets paid for making them.”

Deming

Local Job Opportunity

The section received the following request for a Source Inspector. If you are interested, please contact Vinay Goyal at the contact information given below.

I am looking for a company/individual who can perform source inspection on Printed Circuit Board Assemblies on our behalf at one of our manufacturing facilities in St. Petersburg. At this point I am anticipating it would be on contract/hourly basis. Could you suggest some independent Quality Organization or individual who is well versed with Electronics Manufacturing Services and familiar with IPC-A-610, J-STD-001 and IPC-A-600, IPC-A-7711 and IPC-A-7721 or provide this kind of service.

Vinay Goyal

Staff Quality Engineer

QLogic Corp. 

26650 Aliso Viejo Parkway,

Aliso Viejo, CA 92656

(949) 389-7616 ph

(949) 389-6009 fx

vinay.goyal@qlogic.com

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You have the talent, you have the experience, but do you have the time to develop an effective training program? Don't worry, QARA Compliance Connection has the answer to your training needs!

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- | | |
|------------------------------|-----------------------------|
| ✓ FDA QSR Overview | ✓ ISO 9000:2000 Overview |
| ✓ FDA QSR Executive Overview | ✓ Design Controls |
| ✓ FDA QSR Employee Overview | ✓ Internal Auditor Training |

Each module includes an Acrobat® formatted CD-ROM presentation, a “train-the-trainer” Instructor’s manual, a comprehension exam (i.e. training record), and a 3-per-page master handout for trainees.

Email us at info@qaracc.com or visit our website at www.qaracc.com for more information



Attn: J. Conrad
19824 Wyndham Lakes Drive.
Odessa, FL 33556

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Membership Statistics

| | |
|------------|-------|
| Members | 567 |
| Fellows | 3 |
| Seniors | 31 |
| Students | 18 |
| Sustaining | 1 |
| | ===== |
| Total | 620 |