

Quality Quest

<http://www.weiquality.com/asq1508/>

September 2004 Volume 47 Issue 1

ASQ Section 1508 St. Petersburg/Tampa

**SEPTEMBER MEETING
Monday, September 13, 2004**

**SPEAKER: MR. JIM TRILLER
QUALITY MANAGER/CONSULTANT
“ISO 9001:2000 Compliance Without The Pain”**

To start our ASQ year, Mr. Jim Triller will be presenting a web-based, fully integrated Quality Management system that he has used to guide over twenty companies to successful ISO implementation. This easy to use approach in which he developed can be adapted by any organization, large or small, single site to multi-site, to comply with the ISO 9001 requirements.

Some of the features of this approach Jim will be demonstrating are:

A two-page “Quality Manual”

A Quality Policy consisting of 22 words

Eight, one-page procedures

Minimum verbiage, maximum use of graphics

On-line, searchable documents, and records.

Jim Triller is a Certified Quality Auditor, and a Certified Quality Manager. He holds a BA from Syracuse University, and an MBA from Western Washington University.

Carl G. Wilkerson-Sr. Mfg. QE
Past ASQ Programs Chairman

See you at the opening meeting!

A MESSAGE FROM YOUR CHAIR

Joy is not in things, it is in us.
Richard Wagner

Our summer board meeting was held on July 24, 2004 and resulted in several actions being taken and proposed.

The Section 1508 board approved policies on Reservations and No Show, Career Mentoring, and Contractor and Consultant Services Posting. These and any other policies will be posted on our ASQ Section 1508 web site.

In an effort to add value to our monthly meetings we will be offering a free dinner to anyone who provides a speaker referral who is actually booked. Another idea being discussed is having members provide a short (10-15 Minute) presentation on their company during the Pre-Dinner timeframe.

We had a minor hiccup in our Perfect Attendance awards in June but we will recognize those people in September. Free meal certificates have been E-Mailed to those who had perfect attendance for the 2003-2004 year. I would also note that the certificates are valid for anyone other than yourself (e.g. if your company pays for the meeting).

We are still looking for volunteers to help manage the section. We hold board meetings starting at 4:30PM on the days of our monthly meeting. If you are interested in volunteering for one of our committee positions you are invited to join us for our board meeting (check last month's newsletter at <http://weiquality.com/asq1508/index.shtml> for descriptions of board positions).

We are always looking for new ideas in all areas.

At the summer board meeting on July 24, we reviewed progress on our Section Management Plan and it was submitted to our Regional office. We also developed a new SMP for the 2004 / 2005 year.

I look forward to seeing all of you on September 13 and at all of next year's meetings.

Ed Pagnott
Section 1508 Chair for 2004 / 2005

ASQ Section 1508 St. Petersburg/Tampa
Next Meeting: *Monday, September 13, 2004*
Enzo's Restauarant
1469 South Belcher Rd.
Clearwater, FL.

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

5:30pm – Registration
5:30-6:00pm – Appetizers/Networking **
6:00– 6:30 - Pre-Dinner Topic
6:30pm –7:30 - Dinner
7:30pm-8:30 – Speaker

** Appetizers are provided at no cost to members by the section.

Directions to Enzo's (located in the city of Clearwater):

From Tampa, go over the Courtney Campbell Causeway to your 7th traffic light, this is Belcher Road, make a LEFT go 3/4 of a mile Restaurant is on the left if you pass Nursery Road or Bellair Road you went to far.

From St. Pete., take US19 North to you see Nursery Road at this traffic light you make a Left, go to your first traffic light make a Right onto Belcher Road, then make a Quick Right into the strip-mall parking lot.

On-line Reservations: <http://weiquality.com/1508res>

Reservations should be made by 4:00PM, Thursday, September 9, 2004

If you prefer you can still e-mail your reservations, with your phone number ,company name and address to Sophie and Heike.

[Sgarancher @ Transitions.com](mailto:Sgarancher@Transitions.com)

[Heike @ e-imagestudios.com](mailto:Heike@e-imagestudios.com)

The Reservation hotline phone number has been discontinued. If you do not have access to e-mail, you may phone Sophie with your reservation: (727) 545-0400 X2211

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. \$20.00 per member with a reservation or \$25.00 at the door for guests and members without a reservation. **Only cash or check accepted at the door.** If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$20.00 to our treasurer, **Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776**

Quality Quote

Definition of a Customer :

The person into whose "In" basket you empty your "Out" basket is your customer.

Townsend and Gebhardt

CERTIFICATION EXAM DATES 2004

<i>EXAM</i>	<i>EXAM DATES</i>	<i>APPLICATION DEADLINE</i>
CQT/CRE/CMI/HACCP Biomedical Certified Quality Manager Six Sigma Black Belt	October 16, 2004	August 20, 2004
CQE/CQA/CSQE/CQIA CCT	December 4, 2004	October 1, 2004

Recertification

Recertification Chair: Heike Johnson

Please send all recertification packets to:

Heike B. Johnson

ASQ 1508 Recertification Chair

e-image• Digital Studios, Inc.

2106 Climbing Ivy Drive

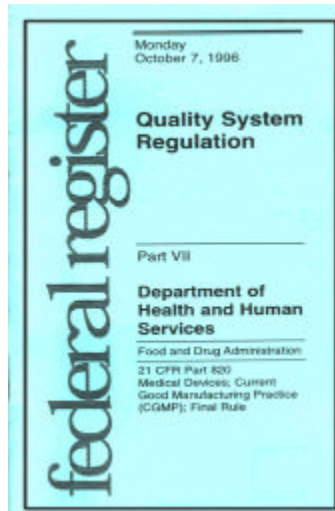
Tampa, FL 33618-1709

To contact Heike for questions, her e-mail address is as follows:

Heike@e-imagestudios.com

QARACC News

FDA QSR TRAINING



*An In-Depth 2-Day Seminar for:
Executives, Managers, Engineers, Quality and Regulatory Professionals, Auditors, Documentation Specialists, and Compliance Specialists*

Date: September 13th & 14th, 2004

Time: 8:00 AM to 4:30 PM

COURSE EXPECTATIONS

Manufacturers of medical devices are mandated to implement and comply with the FDA's Quality System Regulation (QSR) codified under 21 CFR Part 820. This two-day course will provide medical professionals with an in-depth knowledge and perspective of the FDA's QSR and enable personnel to implement an FDA-compliant quality management system. The course provides an in-depth review of the QSR subparts in easy to understand language. It is ideal for those individuals responsible for complying with the regulations as well as those individuals involved in the development, implementation and maintenance of the organizations quality management system.

Highlights

- ◆ CGMP/QSR History
- ◆ Benefits of Compliance
- ◆ Key Terms & Definitions
- ◆ Outline FDA's Quality System Inspection Technique (QSIT)
- ◆ In-Depth QSR Subpart Review
- ◆ General Auditor Questions
- ◆ Interactive Discussions & Exercises
- ◆ Practical Examples
- ◆ Tips for Compliance
- ◆ Participant Manual

REGISTER NOW!

SAVE \$100 off the \$995 registration fee by registering before 07/16/04

CONTACT

QARA Compliance Connection, Inc.
P.O. Box 448
Odessa, FL 33556

Phone: 813-784-8457
Email: info@qaracc.com
Website: <http://www.qaracc.com>



The seminar will be held at the:
Wyndham Harbour Island Hotel
725 South Harbour Island Blvd
Tampa, FL 33602-5707
Tel: (813) 229-5011
Web: www.wyndhamharbourisland.com

Call early for the discount rate!

Whether you are a new college graduate, a seasoned executive or career changer, your resume is a vital tool in opening doors of employment opportunity. If your resume isn't generating interviews for you, you might be using a less-than-effective resume format.

In today's electronic job market, the term resume format has two meanings:

The electronic version of your resume (.doc, .txt or PDF)

How the resume content is arranged on the page(s)

This article deals with the second meaning, how the textual content is arranged within the document of your resume.

Basically, there are three standard resume formats:

Chronological

Functional

Hybrid

Once you understand which format best supports your career objective, you'll know which format will be most effective for you.

The chronological is the best known format and is one of the easiest to write. It follows the reverse historical outline of your work experience.

Its strengths are:

Allows the reader to quickly identify the what, where, and when of your work experience

Shows effectively the progression of responsibilities through your chosen industry or profession

Its weaknesses are:

Does not promote the ability to move into a new industry or occupation

Hides early accomplishments at the end of your resume

Highlights employment instability

Highlights gaps in employment

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Continued on next page.....

In response to the shortcomings of the chronological format, the functional resume format was developed.

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Attn: J. Conrad  
 19824 Wyndham Lakes Drive.  
 Odessa, FL 33556

**NONPROFIT ORG**

**PERMIT # 2292  
 TAMP & FL**

Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

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Christine Czek

### Membership Statistics

|            |       |
|------------|-------|
| Fellows    | 3     |
| Seniors    | 28    |
| Students   | 14    |
| Sustaining | 2     |
|            | ===== |
| Total      | 553   |