

Quality Quest

<http://www.weiquality.com/asq1508/>

March 2005 Volume 47 Issue 7

ASQ Section 1508 St. Petersburg/Tampa DINNER MEETING

Monday, March 14, 2005

Speaker: Mr. Steve Allen CEO iDatix

Business @ The Speed of Light

AUTOMATE YOUR DATA SYSTEMS!

Today's businesses are overwhelmed with information management. We have purchased systems for all the different aspects of our business and none of them talk to one another. We continually enter information into the computer just to print more paper. We have more files and more requirements to keep track of and it all keeps growing.

This presentation will discuss how to take complete control of **ALL** of your information from paper files and engineering drawings to sharing sales information in the accounting system with the shipping system. Come see how today's leading enterprises are using Business Automation Software to significantly reduce the cost of operations while improving Quality and Customer Service.

The presentation will cover:

- Building a Secure Information Data Vault
- Providing Instant Access to Information
- Advantages of Intranet and Internet Accessibility
- High-Speed Document Scanning and Imaging
- Advanced Character Recognition
- Capturing Data from the Desktop
- Automating the Process with Workflow
- Management Reporting
- Automating the Compliance Process
- Sharing Information

Biography: Steve Allen is the founder and CEO of iDatix as well as the principal architect of iSynergy, a complete business automation solution. With 20 years of engineering and product development experience, Steve founded iDatix to create a "Complete Solution" for business automation that focuses on eliminating paper from the process. Starting at IBM in robotics, Steve's career has always focused on automation technology and improving the manufacturing and business processes. Steve served as Director of Engineering, Vice President and Director of Solutions at leading manufacturing and software development companies with his most recent focus being imaging, document management and character recognition.

Submitted by Steve Babb, Programs Chair

A MESSAGE FROM YOUR CHAIR

“The smallest good deed is better
than the grandest good intention”

- Duguet

At our February 16 meeting we enjoyed two great presentations. The first was a pre dinner presentation by Terry Weeks on the Clearwater Marine Aquarium and the main presentation topic was by Luke Sauer of Linatec on “Applying Lean Principles to a Calibration Lab”. Both presentations were interesting and informative and we thank the presenters for their time and effort.

Once again, having two presentation topics allowed us to award .6 RU points for the meeting.

Our first exam workshop will be for the ASQ Certified Quality Auditor exam and will be held on Saturday March 19, 2005. For additional information please contact;

Alain Gaumier

Education Chair

306 Blue Jacket Lane

Orlando, FL 32825

Algaumier@aol.com

We have conducted meeting surveys several times this year so far and we will make a presentation on the survey results prior to the June meeting.

We are still looking for volunteers, new ideas, possible speakers – etc. We would especially like to fill our open Internet Liaison Chair position.

Thanks again to all of our board members. I look forward to seeing all of you on March 14 and at all of this year’s meetings.

Our successes are due to the great team effort!

Ed Pagnott

On-line Reservations: <http://weiquality.com/1508res>

Reservations should be made by 4:00PM Thursday, March 10 th.

If you prefer you can still e-mail your reservations, with your phone number ,company name and address to Sophie and Heike.

Sgarancher@Transitions.com
Heike@e-imagestudios.com

If you do not have access to e-mail, you may phone Sophie with your reservation: (727) 545-0400 X2211

Cancellations should be made by noon on Friday but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation.

Dinner reservations are \$20.00 or \$25.00 at the door without a reservation.

Only cash or check accepted at the door.

If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**, payable to ASQ, for \$20.00 to our treasurer, **Glen Cavanaugh, 9212 Rustic Pines Blvd. W.**

Seminole, FL. 33776

Enzo's Restauarant

1469 South Belcher Rd.

Clearwater, FL.

Directions to Enzo's:

From Tampa, go over the Courtney Campbell Causeway to your 7th traffic light, this is Belcher Road,

make a LEFT, go 3/4 of a mile. Restaurant is on the left in the strip plaza before Nursery Road traffic light.

(if you pass Nursery Road or Bellaire Road you went too far).

From St. Pete., take US19 North to Nursery Road at this traffic light you make a Left, go to your first traffic light make a Right onto Belcher Road, then make a Quick Right into the strip-mall parking lot.

Due to the board meeting running from 4:30-5:30,

Registration for the meeting will not start until 5:30.

February Speaker Summary

Mr. Luke Sauer

Continuous Improvement Coordinator, Linvatec, Largo, FL

lsauer@linvatec.com

Applying Leans Principles to a Calibration Lab

As Mr. Luke Sauer states it, “You don’t see the improvements you are looking for with one Kaizen”. In fact, Luke coordinates the efforts of Linvatec’s employees to pull off 80-100 Kaizen continuous improvement events per year, numerous Lean projects, and more.

As an industry leader in instrumentation for orthopaedic, arthroscopic, and endoscopic surgery, Linvatec launched its continuous improvement effort in 1991. However, Linvatec didn’t get real traction until 1997, when leadership drew new power from the lessons of the Toyota Production System. Key elements of this System are Just-in-Time production flow, and “Jidoka” to detect and prevent abnormal process conditions. Today, Linvatec sees competitive advantage in developing defect-free processes and products, a fast and flexible customer experience, and continuous development of core competencies.

The Section learned how, in a series of employee team events, Lean principles were used to improve the flow of a key calibration lab. Mr. Sauer showed the Section how creation of an effective, high speed work cell in the calibration lab nearly eliminated late calibrations, reduced turnaround time to less than 24 hours, improved compliance and responsiveness, and of course, achieved a much lower cost.

THINK VALUE ADDED! Before the improvements, the lab was saddled with all kinds of work not directly related to the critical services that gage lab employees were expected to perform. The team found ways to get these tasks off of the main value stream for the lab. “Water spiders” are key helpers who enable people performing value-added work to stay focused. In this case, non-value-added tasks such as data entry and transportation of gages were moved to support processes. Luke also showed how other Lean tools were used for this project: the 5S method for an organized and safe workplace, production smoothing, value-stream mapping, the concept of a “takt” time for steady production flow, and more.

Luke has an extensive background in manufacturing and productivity improvement. Early in his career, he was employed for seven years with Milliken & Company, overseeing up to 400 employees producing one million yards of cloth per week. For the past 20 years, Mr. Sauer held a variety of positions at Linvatec’s Largo headquarters, such as Director of Operations. He has been a member of the American of the Society of Manufacturing Engineers (SME) since 1985, and holds a degree in Business Administration from Mars Hill College, NC.

Luke, on behalf of the Section, thanks once again for your useful and very interesting presentation.

Submitted by Steve Babb, Programs Chair

Welcome New ASQ Members

Paula Deblasio

Melissa Delaney

James Finch

Michael McGrath

Ralph Asencio

Jose Pedraza

Karyn Van Der Meulen-Kass

Mark Weber

Patricia Wernig

John Woody

February's Pre-Dinner Presentation

Ms. Terry Weeks, Clearwater Marine Aquarium

The Section had a special treat this month learning about an important part of our community- the Clearwater Marine Aquarium. Terry Weeks introduced us to the Aquarium's many services and lots of fascinating special stories about it's diverse animal residents.

Terry regularly hosts public eco-cruise tours of the local marine environment in an effort to increase awareness and environmental responsibility. The Aquarium does a lot of amazing work beyond this. The Aquarium is a primary hospital for manatees, sea turtles, dolphins, otters, and many other creatures.

To help solve the problem of stranded whales and dolphins, the Aquarium maintains a trained crew with 80 volunteers plus staff. Rescue usually requires extended care in the hospital. This is an area of intense sharing between marine institutions, because the "cookbook" on how to care for these animals is still being written!

Did you know that rehabilitation of a sick or injured animal often requires around-the-clock care, and that volunteers are a big part of the Aquarium's success? Another way to put this is that no matter your work hours, you can probably help, too! The public helps in several ways, including donations, volunteer work, environmental clean-up, responsible boating, and adoption.

Thank you, Terry, for educating us about the Aquarium, friends, and some special residents!

Submitted by Steve Babb, Programs Chair

CERTIFICATION EXAM DATES 2005

<i>EXAM</i>	<i>EXAM DATES</i>	<i>APPLICATION DEADLINE</i>
CHA, CMI, CQM, CQA-Biomedical, CQT, CRE, SSBB	March 5, 2005	Passed
CQE, CCT, CQA, CQIA, SSBB	June 4, 2005	April 1, 2005
CHA, CMI, CQM, CQA-Biomedical, CQT, CRE, SSBB	October 22, 2005	August 19, 2005

Recertification Chair: Heike Johnson—Send packets to:

Heike B. Johnson
ASQ 1508 Recertification Chair
e-image □ Digital Studios, Inc.
2106 Climbing Ivy Drive
Tampa, FL 33618-1709

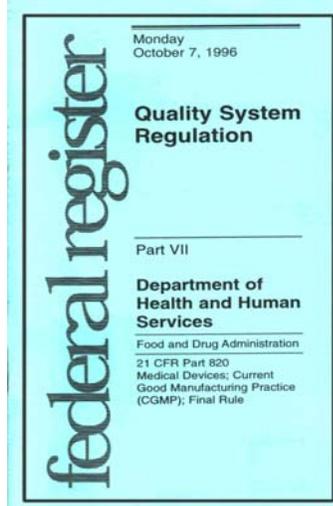
To contact Heike for questions, her e-mail address is as follows:

Heike@e-imagestudios.com

QARA Compliance Connection, Inc.

P.O. Box 448 * Odessa, FL 33556 * (813) 784-8457 *

FDA QSR TRAINING



An In-Depth 2-Day Seminar for:

*Executives, Managers, Engineers,
Quality and Regulatory Professionals,
Auditors, Documentation Specialists,*

Date: April 28th and 29th, 2005

Time: 8:30 AM to 4:30 PM

COURSE EXPECTATIONS

Manufacturers of medical devices are mandated to implement and comply with the FDA's Quality System Regulation (QSR) codified under 21 CFR Part 820. This two-day course will provide medical professionals with an in-depth knowledge and perspective of the FDA's QSR and enable personnel to implement an FDA-compliant quality management system. The course provides an in-depth review of the QSR subparts in easy to understand language. It is ideal for those individuals responsible for complying with the regulations as well as those individuals involved in the development, implementation and maintenance of the organizations quality management system.

Highlights

- ◆ **CGMP/QSR History**
- ◆ **Organizational Benefits of Compliance**
- ◆ **Key Terms & Definitions**
- ◆ **Outline FDA's Quality System Inspection Technique (QSIT)**
- ◆ **In-Depth QSR Subpart Review**
- ◆ **General Auditor Questions**
- ◆ **Interactive discussion**

REGISTER NOW!

SAVE \$100 off the \$995 registration fee by registering before 3/11/05

CONTACT
QARA Compliance Connection, Inc.
P.O. Box 448
Odessa, FL 33556



SEMINAR/HOTEL INFO:

The seminar will be held at the:
Wyndham Harbour Island Hotel
725 South Harbour Island Blvd
Tampa, FL 33602-5707



P.O Box 3005
Milwaukee, WI 53201-3005

NONPROFIT ORG
U.S. POSTAGE
PAID

Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

Board Members

Section Chair/SMP Chair

Ed Pagnott

E-mail: Epagnott@aaronmed.com

Treasurer

Glen Cavanaugh

E-mail: glenc@tampabay.rr.com

Secretary /Vice-Chair

Robert Cavanaugh

E-mail:
Robert.Cavanaugh@certegy.com

Programs

Steve Babb

E-mail: qdemand@tampabay.rr.com

Newsletter Editor

Camilla Williams

E-mail: c4cwill@aol.com

Co-Newsletter Editor:

Angela Villegas-Judd

E-mail: villjudd@hotmail.com

Education Chair

Alain Gaumier

E-mail: Algaumier@aol.com

Arrangements Chair

Sophie Garancher

E-mail: Sgarancher@Transitions.com

Re-Certification/Arrangements /

Audit/Examining

Heike B. Johnson

E-mail: Heike@e-imagestudios.com

Certification

Debbie Holt

E-mail: Debbie.holt@westpharma.com

Placement Chair: **Guerry Thode**

E-mail: Thode@knology.net

Membership Chair/ Co Membership

Paul Racine

E-mail: Paul_D_Racine@raytheon.com

Co- Membership Chair

Cristin Czedik

E-mail: Cristin.czedik@honeywell.com

Membership Statistics

Members	543
Fellows	3
Seniors	44
Students	15
Sustaining	3
	=====
Total	608