

# Quality Quest

[www.time2meet.com/asq1508/index.shtml](http://www.time2meet.com/asq1508/index.shtml)

December 2006 Volume 48 Issue 4

**ASQ Section 1508 St. Petersburg/ Tampa  
DINNER MEETING  
Monday, December 11, 2006**

**Speaker: Jack Hipple, Elliott Consulting**

***How to Keep the Grinch from Stealing Your Business***

Our businesses are precious to us. They support us individually, our families, and our communities. We don't often think sufficiently about the potential loss of our businesses, or our employees.

Business Continuity Planning involves thinking ahead as to what you are going to do should a natural disaster (hurricane, flu pandemic) or an unnatural disaster (terrorist threat) occur. This talk will review the basics of CEO Business Continuity Planning and how to challenge a plan if it exists.

Elliot Consulting Services (ECS) is a 4 year old consulting firm based in the Tampa Bay Florida area which specializes in business survival solutions. ECS functions as a third party advocate to help companies create, develop, and implement business continuity plans which are designed to protect their vital business resources and operational processes. ECS will review, audit, and help modify a company's existing disaster recovery model to ensure that the essential components of the organization will continue to function in the event of an unplanned disruptive incident. At the conclusion of a consulting engagement ECS will award a Certificate of Business Resilience for the development of a Business Continuity Plan in accordance with industry standards and best practices.

Elliot Consulting is part of the Department of Homeland Security's national vendor list of organizations providing business continuity planning services that have met the DHS/FEMA standards. In addition ECS was one of roughly 1200 national, regional, state and local organizations which cross-marketed DHS's National Preparedness Month (NPM) efforts and continues to utilize that information within educational seminars.

Additional information can be found on the ECS website: <http://www.elliott-consulting.com>.

## A MESSAGE FROM YOUR CHAIR

**“It is not enough to know what is good: you must be able to do it.”  
George Bernard Shaw**

Dear members:

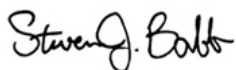
Already we are nearing our last meeting of the year 2006. Maybe the season of corporate planning, strategy, and goal-setting has already begun for you, or better yet you might attend to these important activities year-round. Also, we will soon be tempted to make personal resolutions for the new year- some of which we will actually achieve!

As your Chairperson, I sincerely hope you are taking advantage of everything ASQ has to offer to expand your personal capabilities as well as the capabilities of the organizations you are part of. George Bernard Shaw pointed out that ability is at least as important as good ideas!

At the November meeting, Jim Clark, Chief of Pharmacy at the VA Medical Center/ Baypines, gave the Section a really interesting overview of progress made over the last fourteen years. In 1992 the VA was considered the healthcare system of “last resort”. Ken Kizer took the position as VA Health Under Secretary and immediately applied good business decision-making and quality principles. Numerous under-used facilities were closed, fully electronic patient records systems were implemented, and resources were re-allocated across the US. Automation and technology were developed that are still considered “cutting-edge”. Now, a new culture of accountability results in patient costs of about \$5000/ yr compared to \$6,300/yr. for private industry. According to Time and Business Week the VA Healthcare system is now often the *first choice* rather than the last. Not to say that all this change hasn't been without lots of controversy and some mistakes along the way, but anyone looking back fourteen years compared to today would be impressed. Jim Clark told us that developing the new culture was one of the most important things the VA did to enable all these good ideas.

I hope to see you at the December meeting. Jack Hipple of Elliott Consulting Services will fill us in on how to protect our businesses from disasters of all kinds- including the *Grinch*. It should make for an interesting meeting. In any case, may you and your families have an enjoyable and fulfilling holiday season. 2007 awaits us around the corner.

Sincerely,



Steve Babb  
Chair, ASQ Section 1508

**ASQ Section 1508 St. Petersburg/Tampa**  
**Next Meeting: *Monday, December 11, 2006***  
***Hilton Tampa Airport Westshore***  
***2225 North Lois Ave***  
***Tampa, FL.***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

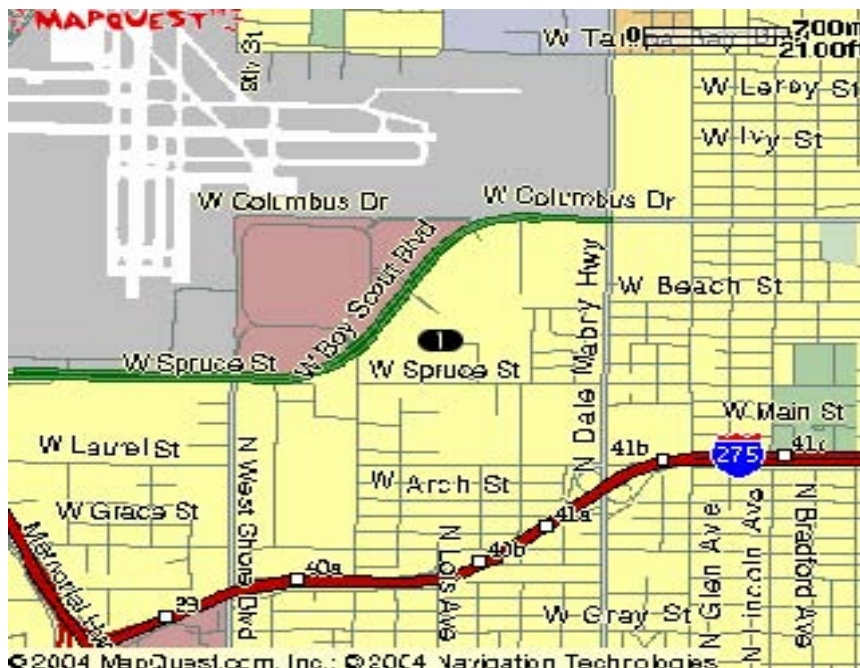
**5:30pm** Registration  
**5:30-6:00pm** Appetizers/Networking \*\*  
**6:00- 6:30** Pre-Dinner Topic  
**6:30pm –7:30** **Dinner**  
Entrée - Roulades of Beef stuffed with Mushrooms  
Spinach and Romano Cheese  
Dessert - Tiramisu  
**7:30pm-8:30** – Speaker

**\*\* Appetizers are provided at no cost to members by the section. \*\***

**Directions :**

.FROM 275 NORTH TAKE EXIT 40B/LOIS AVE. WHEN EXITING TURN LEFT ONTO LOIS AVE. HILTON IS LOCATED 1/2 MILE ON RIGHT.

FROM TPA - FOLLOW AIRPORT EXIT TO SPRUCE STREET TO THE THIRD LIGHT- LOIS AVENUE. TURN RIGHT AND THE HOTEL IS ON THE LEFT.



**On-line Reservations: [www.time2meet.com/asq1508/index.shtml](http://www.time2meet.com/asq1508/index.shtml)**

**Reservations should be made by 4:00PM, Thursday, December 7, 2006**

**If you experience a problems using the website for making a reservation, send an e-mail with your phone number, company name and address to Heike.**

**[Heike @ e-imagestudios.com](mailto:Heike@e-imagestudios.com)**

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. **\$21.00** per member with a reservation or **\$26.00** at the door for guests and members without a reservation. **Only cash or check accepted at the door.**

**If you make a reservation and do not attend, the section must still pay for your meal.**

In this event you should reimburse the section by sending a **check**, payable to ASQ, for **\$21.00** to our treasurer,  
**Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776**

## **Recertification**

### **Recertification Chair: Heike Johnson**

Please send all recertification packets to:  
Heike B. Johnson, ASQ 1508 Recertification Chair  
e-image Digital Studios, Inc.  
2106 Climbing Ivy Drive  
Tampa, FL 33618-1709

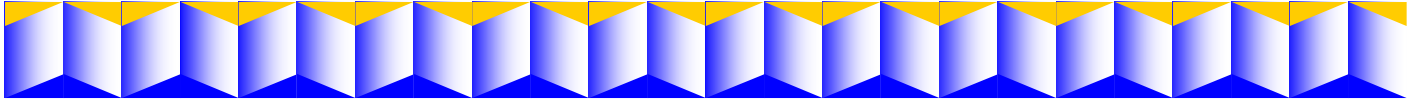
To contact Heike for questions, her e-mail address is as follows: [Heike@e-imagestudios.com](mailto:Heike@e-imagestudios.com)

## **CERTIFICATION EXAM DATES 2006**

<b><u>EXAM</u></b>	<b><u>EXAM DATES</u></b>	<b><u>APPLICATION DEADLINE</u></b>
CQE, SSGB, CSQE, CQA, CQIA, CCT, CQPA	December 2, 2006	Passed

### **Certifications available:**

CBA - Biomedical Auditor Certification  
CCT - Calibration Technician Certification  
CHA - HAACP Auditor Certification  
CMI - Mechanical Inspector Certification  
CMQ/OE - Manager of Quality / Operational Excellence  
CQA - Quality Auditor Certification  
CQE - Quality Engineer Certification  
CQIA - Quality Improvement Associate  
CQPA - Quality Process Analyst Certification  
CQT - Quality Technician Certification  
CRE - Reliability Engineer Certification  
CSQE - Software Quality Engineer Certification  
SSBB - Six Sigma Black Belt Certification  
SSGB - Six Sigma Green Belt Certification



## Section News and Local Events

**If you have inputs for the newsletter, please send them to  
Camie Williams  
for consideration at [c4cwill@tampabay.rr.com](mailto:c4cwill@tampabay.rr.com).  
The deadline for submitting newsletter items is the 2nd. Friday of each month.**

### Local Job Posting

**Quality manager** - Established close tolerance fabrication/machine job shop has an immediate opening for an experienced professional, preferably with an engineering degree and a minimum 5 years of experience. This candidate should be a certified welding inspector, familiar with welding trends, new techniques/technologies, automation/robotics and innovative materials; experienced in NDT, CWI and mechanical inspections. Experience with NQA1, Mil 45208 or ASME. Computer skills (Microsoft office) 6 sigma or ISO a plus

Web site: [www.smci-inc.com](http://www.smci-inc.com)

**Please send the resume and salary requirements to [dturecek@smci-inc.com](mailto:dturecek@smci-inc.com)**



### APICS-Sponsored Six Sigma, Lean, and Supply Chain Seminars

Your ASQ Section is in cooperation with APICS (The Association for Operations Management) and the Society of Manufacturing Engineers (SME) for four seminars over the coming months at a reduced cost. \*\*\* Note that each seminar will yield 0.8 ASQ re-certification credits:

<b>Lean Manufacturing</b>	<b>February 14, 2007</b>
<b>Supply Chain Management</b>	<b>April 11, 2007</b>
<b>Integration of Lean, Six Sigma &amp; Supply Chain Management</b>	<b>May 9, 2007</b>

All seminars are local, full-day, in-depth, and feature national speakers!

Please visit the APICS website for a brochure (PDF) and more details about each seminar, at [www.apics-flwc.org](http://www.apics-flwc.org)

### **REGISTER NOW!**

**All seminars will be held in the St. Petersburg/Clearwater area, 8am - 5pm**

**Registration 727.209.0890**

**Email: [seminar@apics-flwc.org](mailto:seminar@apics-flwc.org)**



P.O. Box 3005  
Milwaukee, WI. 53201-3005

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### **Membership Statistics**

Regular	381
Fellow	4
Senior	173
Associate	12
Student	16
Sustaining	3
Forum	1
	=====
Total	590