

# Quality Quest

[www.time2meet.com/asq1508/index.shtml](http://www.time2meet.com/asq1508/index.shtml)

June 2007 Volume 48 Issue 10

## ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

Monday, June 11, 2007

Pre-Dinner Speakers: "Team Scan-It"

Florida Department of Children and Families, Suncoast Region

Silver Medal Winners of the 2007 ASQ World Conference Team Competition

"Team Scan It" , at the Largo office of the Florida Department of Children and Families, was formed to find a way to save public funds by reducing paperwork and the time it takes to process cases in Florida's Food Stamp and benefits program, also known as the Automated Community Connection to Economic Self-Sufficiency (more commonly referred to as ACCESS) Program. The team focused on the paper driven manual filing system that included over 1.5 million images scanned monthly. Through the team's efforts, an internal electronic file and document management system was developed and implemented. The system reduced costs and the number of staff needed to process and maintain public assistance cases. The ACCESS system continues to be recognized nationally for its effectiveness and efficiency, and the offices in the Tampa Bay area have hosted 43 other states that are studying Florida's system for implementation in other states around the nation.

The highlights of the project include:

- All files are now instantly available from any location – no more lost paperwork
- Time to retrieve and view documents was reduced from 24 hours to 3-5 seconds
- Lease space for file storage was reduced by 10,000 square feet and maintenance costs reduced by \$231,284 in year one
- Software licensing fee of \$300,000 - \$1,000,000 was saved through internal development
- Savings resulted in reinvestment or budget reduction
- "Team Scan It" qualified for this prestigious competition by winning the 2006 Florida Sterling Quality Team Showcase.

After-Dinner Speaker: Rick Martinez, President of Organic Integrity International, and Executive Director, Sweetwater Organic Community Farm

### **Adapting the HACCP Model to the Requirements of Organic Food Manufacturing**

With the recent boom in the Organic Food Sector, Organic food processing has become a very important aspect of most conventional food companies. Rick will discuss the basic framework for evaluating and adapting existing food manufacturing facilities.

Mr. Rick Martinez, President of Organic Integrity International, will discuss organic manufacturing and how existing food safety and quality systems are used to ensure compliance with organic regulatory requirements. Mr. Martinez has many years of experience working with quality in the food safety and FDA regulatory environment and has served as a consultant and business leader in this field.

Please join us for what is sure to be an interesting discussion about a topic very important to each of us.

## ***Message from the Chair***

“The best way to predict the future is to create it”.  
Peter Drucker

Dear members:

As anticipated, the 2007 World Conference on Quality and Improvement in Orlando was all about using driving innovation through quality management. I was able to attend, and I must tell you it was an excellent session. Among the keynote speakers were futurists and the former Cabinet Secretary of Health and Human Services, Donna Shalala. Ms. Shalala spoke about applying quality tools and leadership in large organizations. Our quality disciplines are being applied in an ever wider circles! In fact, this time around there was a lot of discussion about bringing quality principles into environmental and social responsibility for the benefit of our "global village". I hope that you may avail yourself to a World Conference in the future-I think you'll really enjoy it.

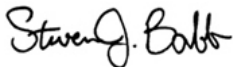
Your Society is now 94,000 members strong. ASQ managed to grow last year despite a general decline among professional organizations. Perhaps that is because the quality mission is needed now more than ever, and many more people understand what it is all about.

At our May dinner meeting, Dr. Kenneth Stephens presented us with an interesting model of how our quality philosophies fit together, starting with our early pioneers perhaps narrowly focused on manufacturing and leading to the widespread influence of the quality movement today. Dr. Stephen's point was that the quality sciences should stand on their own - we should no longer classify all of ideas according to the "gurus". In fact, to do so would leave out so many important contributors. Dr. Stephens, thank you for presenting your unique perspectives and a great presentation.

Finally, but not least, we are about to end our dinner meeting series for the year. I would like to thank all of you who have helped make them a success by attending and contributing in many ways. We have scheduled two presentations for June 11 which ought to be really interesting. First, we will have the honor of hearing from a local team which won a Silver award at the World Conference for their improvement project within Florida's Department Of Children and Family. Congratulations to the team on their terrific accomplishment! We will also hear from Rick Martinez about quality in organic food safety. This should be an interesting and lively discussion.

Please mark your calendar and attend our June 11 meeting, as will be winding down for the summer. As always, your Section Board and I wish you well in your quality career.

Sincerely,



Steve Babb  
Chair, ASQ Section 1508

**ASQ Section 1508 St. Petersburg/Tampa**  
**Next Meeting: *Monday, June 11, 2007***  
***Hilton Tampa Airport Westshore***  
***2225 North Lois Ave***  
***Tampa, FL.***

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

<b>5:30pm</b>	<b>Registration</b>	
<b>5:30-6:00pm</b>	<b>Appetizers/Networking **</b>	
	<b>** Appetizers are provided at no cost to members by the section.</b>	
<b>6:00– 6:30</b>	<b>Pre-Dinner Topic</b>	
<b>6:30pm –7:30</b>	<b><u>Dinner</u></b>	
	<b>Entrée -</b>	Petite Filet Mignon with Burgandy Demi Glace
	<b>Salad -</b>	Tropical Salad with Brie Cheese
	<b>Vegetables -</b>	Fingerling Potatoes Chef's Selection of Vegetable
	<b>Dessert -</b>	Raspberry Cheesecake
<b>7:30pm-8:30</b>	<b>– Speaker</b>	

**On-line Reservations:** [www.time2meet.com/asq1508/index.shtml](http://www.time2meet.com/asq1508/index.shtml)

**Reservations should be made by 4:00PM, Thursday, June 7, 2007**

**If you experience a problems using the website for making a reservation, send an e-mail with your phone number, company name and address to Heike.**

**[Heike @ e-imagestudios.com](mailto:Heike@e-imagestudios.com)**

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. **\$21.00** per member with a reservation or **\$26.00** at the door for guests and members without a reservation. **Only cash or check accepted at the door.**

**If you make a reservation and do not attend, the section must still pay for your meal.**

In this event you should reimburse the section by sending a **check**,

payable to ASQ, for **\$21.00** to our treasurer,

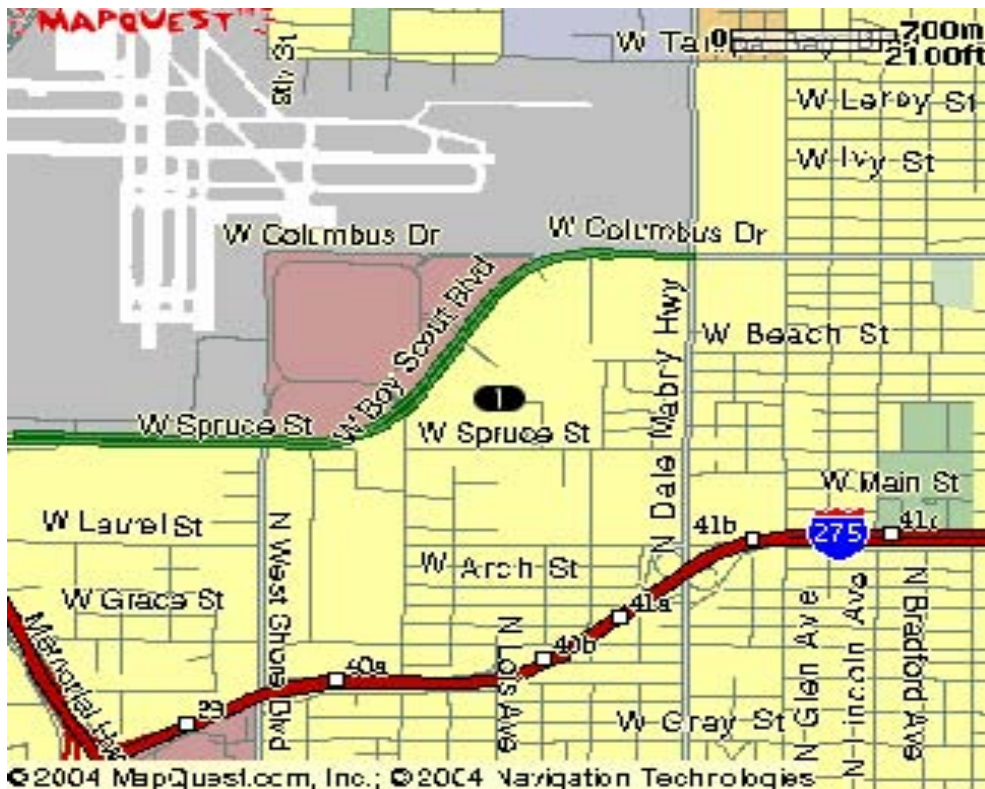
**Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776**

**Directions :**

from St. Petersburg: Take I-275/ Howard Franklin Bridge and exit at Lois Ave (before Dale Mabry). Take left onto Lois Ave (north); Hilton is 3/4 mile on right.

From Clearwater: Take SR60 Courtney-Campbell Pkwy towards Tampa Airport. Turn south on Memorial Highway, then exit right onto Spruce Street exit. Follow Spruce St. 1 mile to N. Lois. Take a right on N. Lois. Hotel is 0.2 miles on left.

from Tampa: Take I-275 westbound past Dale Mabry and exit at Lois Ave. Take right onto Lois Ave (north); Hilton is 3/4 mile on right.



**Newsletter Contact information**

**If you have inputs for the newsletter, please send them to  
Camie Williams**

**for consideration at [c4cwill@tampabay.rr.com](mailto:c4cwill@tampabay.rr.com).**

**The deadline for submitting newsletter items is the 2nd. Friday of each month.**

## Recertification

### Recertification Chair: Heike Johnson

Please send all recertification packets to:  
Heike B. Johnson, ASQ 1508 Recertification Chair  
e-image Digital Studios, Inc.  
2106 Climbing Ivy Drive  
Tampa, FL 33618-1709

To contact Heike for questions, her e-mail address is as follows: [Heike@e-imagestudios.com](mailto:Heike@e-imagestudios.com)

### CERTIFICATION EXAM DATES 2007

<u>EXAM</u>	<u>EXAM DATES</u>	<u>APPLICATION DEADLINE</u>
Quality Auditor	June 2	Passed
Quality Engineer	December 1	October 5
Quality Improvement Associate		
Quality Process Analyst		
Six Sigma Green Belt		
Software Quality Engineer		
Calibration Technician		
Biomedical Auditor	October 20	August 17
HACCP Auditor		
Manager of Quality / Organizational Excellence		
Quality Inspector		
Quality Technician		
Reliability Engineer		
Six Sigma Black Belt		



P.O. Box 3005  
Milwaukee, WI. 53201-3005

**NONPROFIT ORG  
U.S. POSTAGE PAID  
PERMIT # 2292  
TAMPA, FL**

Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

## Board Members

Section Chair/ Programs Chair

**Steve Babb**

[sbabb@realbalancedsolutions.com](mailto:sbabb@realbalancedsolutions.com)

Programs Chair

**Jaime Villafuerte**

[jamie\\_villafuerte@jabil.com](mailto:jamie_villafuerte@jabil.com)

Past Section Chair

**Ed Pagnott**

[Epagnott@aaronmed.com](mailto:Epagnott@aaronmed.com)

Treasurer

**Glenn Cavanaugh**

[glenc@tampabay.rr.com](mailto:glenc@tampabay.rr.com)

Secretary/Arrangements/  
Recertification/Examining/  
Audit Chair

**Heike B. Johnson**

[Heike@e-imagestudios.com](mailto:Heike@e-imagestudios.com)

Newsletter

**Camilla Williams**

[c4cwill@tampabay.rr.com](mailto:c4cwill@tampabay.rr.com)

Education Chair/ Historian

**Dr. Lois A. Jordan**

[loisjordan@transformationtech.com](mailto:loisjordan@transformationtech.com)

Certification Chair

**Debbie Holt**

[Deborah.Holt@Sypris.com](mailto:Deborah.Holt@Sypris.com)

Placement Chair

**Guerry Thode**

[gthode@verizon.net](mailto:gthode@verizon.net)

Publicity /Membership Chair

**Cristin Brickhouse**

[Cristin.Brickhouse@honeywell.com](mailto:Cristin.Brickhouse@honeywell.com)

## Membership Statistics

Regular	408
Fellow	4
Senior	187
Associate	10
Student	14
Sustaining	4
Forum	1
	=====
Total	628