



Quality Quest

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October 2007 Volume 49 Issue 2

ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING Monday, October 8, 2007

Dinner Speaker: William F. Dorney Jr., President,
Wfd Enterprises, LLC.

RFID: What is it and what should we expect from it?

Would you have a great day with a 30% return on your investment (ROI)? According to the September issue of the ASQ Quality Progress magazine, this is what RFID can do for us (See "RFID delivers 30% ROI on textile tracking", p. 14.) However, what exactly is RFID, how does it work and how RFID can help us to increase the value proposition to our customers?

Mr. William F. Dorney Jr. will answer all these questions and more as he will be speaking on the topic 'Radio Frequency Identification (RFID): What is it and what should we expect from it?'

During his 40 year business career, Bill has been heavily involved in designing, developing and implementing complex business and information technology projects for a variety of companies in a number of different industries. He has held technical, management and senior management positions in companies including: RCA, EDS, Delta Resources, Lebanon Chemical Corporation, Atlantic Electric and IBM.

Bill has been involved with RFID since 2003, and he was one of the IBM executives responsible for working with Wal-Mart in Bentonville, Arkansas to assist with the setup of their initial RFID Test Laboratory. As the Chief Information Officer at two companies and a senior executive consultant for over 15 years, Bill has specialized in technology projects toward creating competitive advantage such as RFID.

Some major clients have included: Public Service Electric & Gas, Diners Club, Niagara Mohawk, The Oshawa Group, Northern Indiana Public Service, Northwest Natural Gas, Avaya, Lucent, Wal-Mart, Lowe's Home Improvement and many others.

Bill has lectured extensively at national and international conferences on subjects such as Project Management, Implementing a \$60 Million Customer Services System, Conflict Dynamics and Radio Frequency Identification (RFID).

Please join us for what is sure to be an interesting discussion about this topic.

Message from the Chair

“What you cannot enforce, do not command”, Sophacles

Dear members:

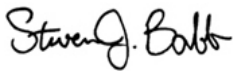
We got the year's Section meetings off to a great start with a double-header last month, as we are striving to provide both a pre- and after-dinner speaker at every meeting. First, our Education Chair Dr. Lois Jordan reviewed potential courses to be offered by the Section for 2007-2008. Based on the feedback at the meeting, I am sure we will have some exciting offerings. Please look for announcements to come.

After dinner we heard from Yung Chou, Technology Specialist in Collaboration Solutions, Microsoft Inc. The feedback from this session was great. Mr. Chou spoke to us about new technology solutions for collaboration around the globe while keeping information secure and controlled. I hope you were able to make this meeting. If not, please make it a point to make our next meeting!

We continue to look for places to have a plant tour. If you would like to arrange a tour for some of your fellow Section members at your facility, please let us know. It will certainly be appreciated.

Thanks for your continued confidence in your Section. We always look forward to your input and ways to serve you more fully.

Sincerely,



Steve Babb
Chair, ASQ Section 1508

SUMMARY OF DINNER MEETING

Monday, September 10, 2007

Pre-Dinner Speaker: Preview of the education offerings by our ASQ Section 1508 Dr. Lois Jordan

Dr. Jordan, our education chair presented the initial draw of potential education workshops our section will be offering in the coming 12 months. Members who attended the meeting provided direct feedback to Dr. Jordan of specific subjects of interest.

Among topics identified for training were: Certified Quality Engineer (CQE) and Certified Six Sigma Black Belt (CSSBB),

Minitab Overview and Lean Manufacturing.

If you have other topics of interest, please send Lois an e-mail so it can be considered.

loisjordan@transformationtech.com

After-Dinner Speaker: “Real solutions for virtual group collaboration“ Yung Chou, Technology Specialist in Collaboration Solutions. Microsoft Inc.,

The global economy has challenged the way we communicate and share knowledge. New ways of communication such as emailing and instant messaging surged to cover the gap. When creating and sharing knowledge is needed among teams dispersed around the globe, other options are necessary.

Yung Chou is a Microsoft Technology Specialist specialized in collaboration solutions and has been with the company for 10 years with various roles in Microsoft Premier Support and sales organizations.

Yung covered Microsoft software systems that are available to help teams who need secure spaces to share ideas across the globe. Groove 2007 is a collaboration software program that allows teams to work securely by inviting guests into the Project. Since it is by invitation only, outside e-mail addresses are not recognized or allowed to enter the session. His presentation had real time demonstrations for solutions to team sharing. He also provided Copies to the Section for Door prizes. A free trial is available for download on the Microsoft website for anyone interested in checking out the capabilities closer.

To provide feedback on the September meeting speakers and topics you would like to see in the future, please contact our Programs Chair, Jaime Villafuerte.

jamie_villafuerte@jabil.com

ASQ Section 1508 St. Petersburg/Tampa
Next Meeting: *Monday, October 8, 2007*
Hilton Tampa Airport Westshore
2225 North Lois Ave
Tampa, FL.

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

5:30pm **Registration**
5:30-6:00pm **Appetizers/Networking ****
 **** Appetizers are provided at no cost to members by the section.**
6:00– 6:30 **Pre-Dinner Topic**
6:30pm –7:30 **Dinner**
 Entrée - Cuban Mojo Pork with Calypso Demi Glaze
 Yellow Rice and Black beans
Salad - Seasonal Green Salad
Dessert Caramel Flan

On-line Reservations: www.time2meet.com/asq1508/index.shtml

Reservations should be made by 4:00PM, Thursday, October 4, 2007

If you experience a problems using the website for making a reservation, send an e-mail with your phone number, company name and address to Heike.

[Heike @ e-imagestudios.com](mailto:Heike@e-imagestudios.com)

Cancellations should be made by noon on the Friday before the meeting but every effort will be made to accommodate late cancellations. If you have a special dietary request - vegetarian or low fat. - please indicate this at the time you make your reservation. **\$22.00** per member with a reservation or **\$27.00** at the door for guests and members without a reservation. **Only cash or check accepted at the door.**

If you make a reservation and do not attend, the section must still pay for your meal.

In this event you should reimburse the section by sending a **check**,

payable to ASQ, for **\$22.00** to our treasurer,

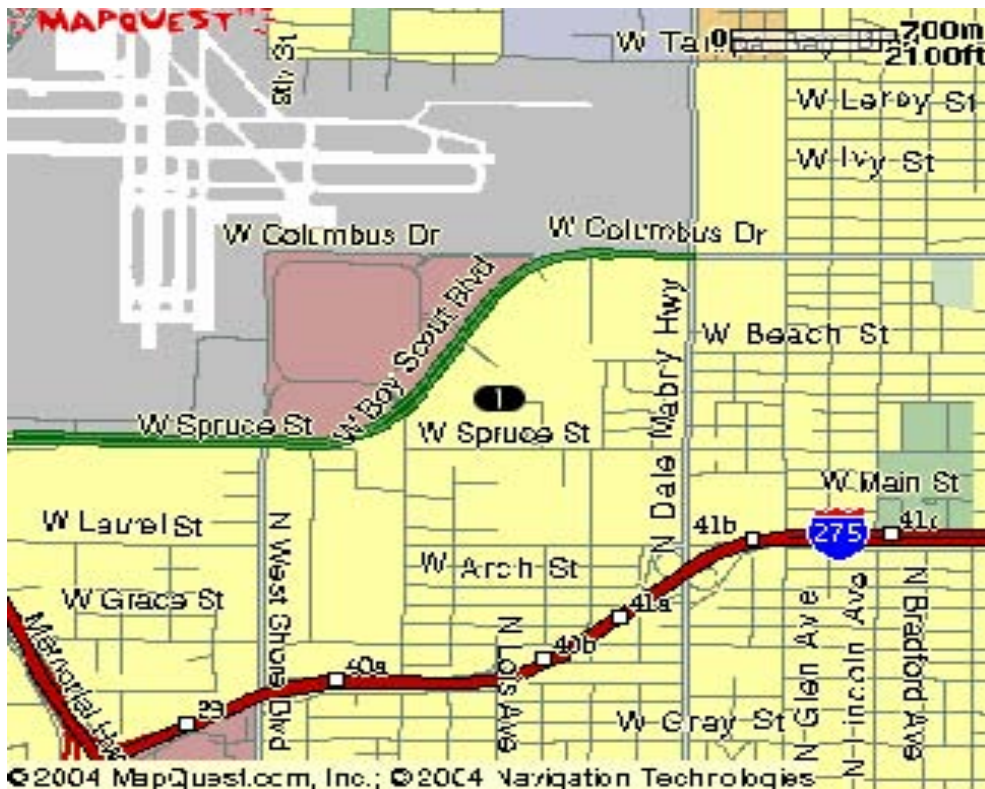
Glen Cavanaugh, 9212 Rustic Pines Blvd. W, Seminole, FL. 33776

Directions :

from St. Petersburg: Take I-275/ Howard Franklin Bridge and exit at Lois Ave (before Dale Mabry). Take left onto Lois Ave (north); Hilton is 3/4 mile on right.

From Clearwater: Take SR60 Courtney-Campbell Pkwy towards Tampa Airport. Turn south on Memorial Highway, then exit right onto Spruce Street exit. Follow Spruce St. 1 mile to N. Lois. Take a right on N. Lois. Hotel is 0.2 miles on left.

from Tampa: Take I-275 westbound past Dale Mabry and exit at Lois Ave. Take right onto Lois Ave (north); Hilton is 3/4 mile on right.



Newsletter Contact information

**If you have inputs for the newsletter, please send them to
Camie Williams**

for consideration at c4cwill@tampabay.rr.com.

The deadline for submitting newsletter items is the 2nd. Friday of each month.

Recertification

Recertification Chair: Heike Johnson

Please send all recertification packets to:
Heike B. Johnson, ASQ 1508 Recertification Chair
e-image Digital Studios, Inc.
2106 Climbing Ivy Drive
Tampa, FL 33618-1709

To contact Heike for questions, her e-mail address is as follows: Heike@e-imagestudios.com

CERTIFICATION EXAM DATES 2007

<u>EXAM</u>	<u>EXAM DATES</u>	<u>APPLICATION DEADLINE</u>
Quality Auditor	December 1	October 5
Quality Engineer		
Quality Improvement Associate		
Quality Process Analyst		
Six Sigma Green Belt		
Software Quality Engineer		
Calibration Technician		
Biomedical Auditor	October 20	Passed
HACCP Auditor		
Manager of Quality / Organizational Excellence		
Quality Inspector		
Quality Technician		
Reliability Engineer		
Six Sigma Black Belt		

QMS TRAINING

for the Medical Device Industry

Date: Oct 17th & 18th, 2007

Time: 8:30 AM to 4:00 PM

Manufacturers of medical devices looking to sell product in the U.S. are mandated to implement and comply with the FDA's Quality System Regulation (QSR) codified under 21 CFR Part 820. Further, manufacturers looking to remain competitive and/or expand their distribution into other countries such as Europe and Canada, may be required to comply with ISO 13485 requirements. This two-day course will provide personnel with an in-depth knowledge and perspective of the FDA QSR and ISO 13485 quality management system requirements. The requirements are presented using the QSR subpart format.

This class is ideal for those individuals responsible for developing, implementing, complying, managing and auditing the organizations QMS. Interactive discussion and mock exercises will assist participants in understanding and applying the requirements.

Highlights

- ◆ QMS Introduction
- ◆ Benefits of Compliance
- ◆ ISO's Process Approach
- ◆ FDA's Quality System Inspection Technique (QSIT)
- ◆ Key Terms & Definitions
- ◆ In-Depth Requirements Review
- ◆ FDA 483 Observation Examples
- ◆ General Auditor/Inspector Questions
- ◆ Interactive discussion and real world application through mock exercises
- ◆ Tips for Compliance
- ◆ FDA Enforcement Actions



SEMINAR/HOTEL INFO:

The seminar will be held at the:
Westin Tampa Harbour Island
725 South Harbour Island Blvd
Tampa, FL 33602-5707
Tel: (813) 229-5011 Fax: (813) 229-5022

REGISTER NOW!

SAVE \$100 off the \$995 registration fee by registering before 9/04/07

CONTACT:
QARA Compliance Connection, Inc.
P.O. Box 448
Odessa, FL 33556
Phone: 813-784-8457
Email: info@qaracc.com
Website: <http://www.qaracc.com>



P.O. Box 3005
Milwaukee, WI. 53201-3005

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Membership Statistics

Regular	345
Fellow	3
Senior	192
Associate	10
Student	15
Sustaining	2
Forum	3
	=====
Total	570