
Minitab® Customer Success Stories

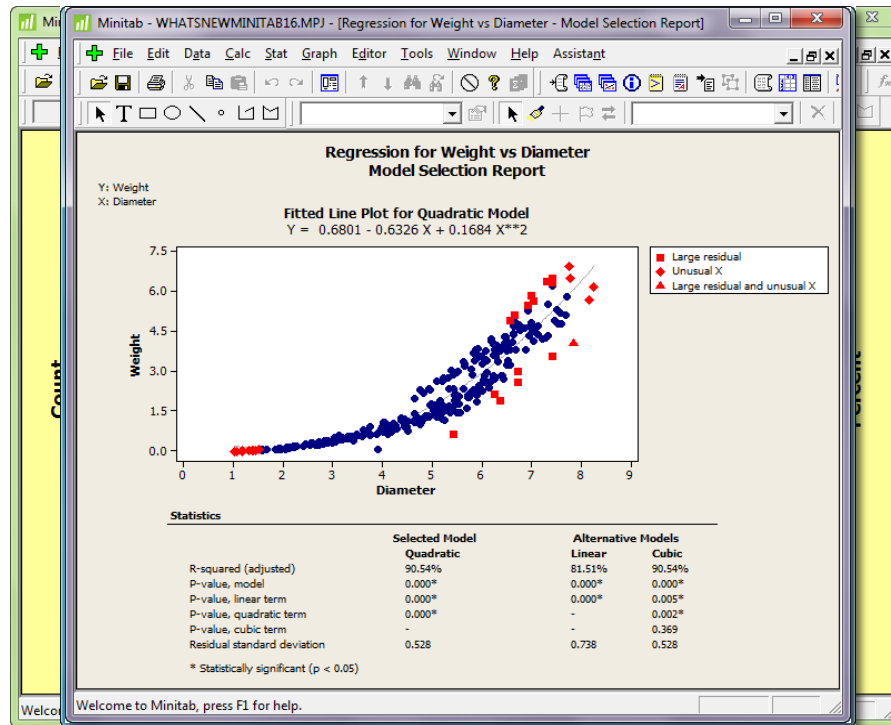
Tammy Serensits

Minitab Commercial Sales Representative

 Minitab® Statistical Software

Minitab Statistical Software

- ▶ All-in-one Statistical & Graphical Analysis Software



- ▶ Focus on Ease of Use
- ▶ Exceptional Customer Support and Service

Overview

- ▶ **Visualize Data** with Graphs
- ▶ **Monitor Processes** with Control Charts
- ▶ **Demonstrate Success** with Statistical Confidence
- ▶ **Automate Quality Improvement**

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Fort Wayne, Indiana

▶ Who?

▶ Challenge?

- Cut the number of missed garbage collections

▶ Minitab?

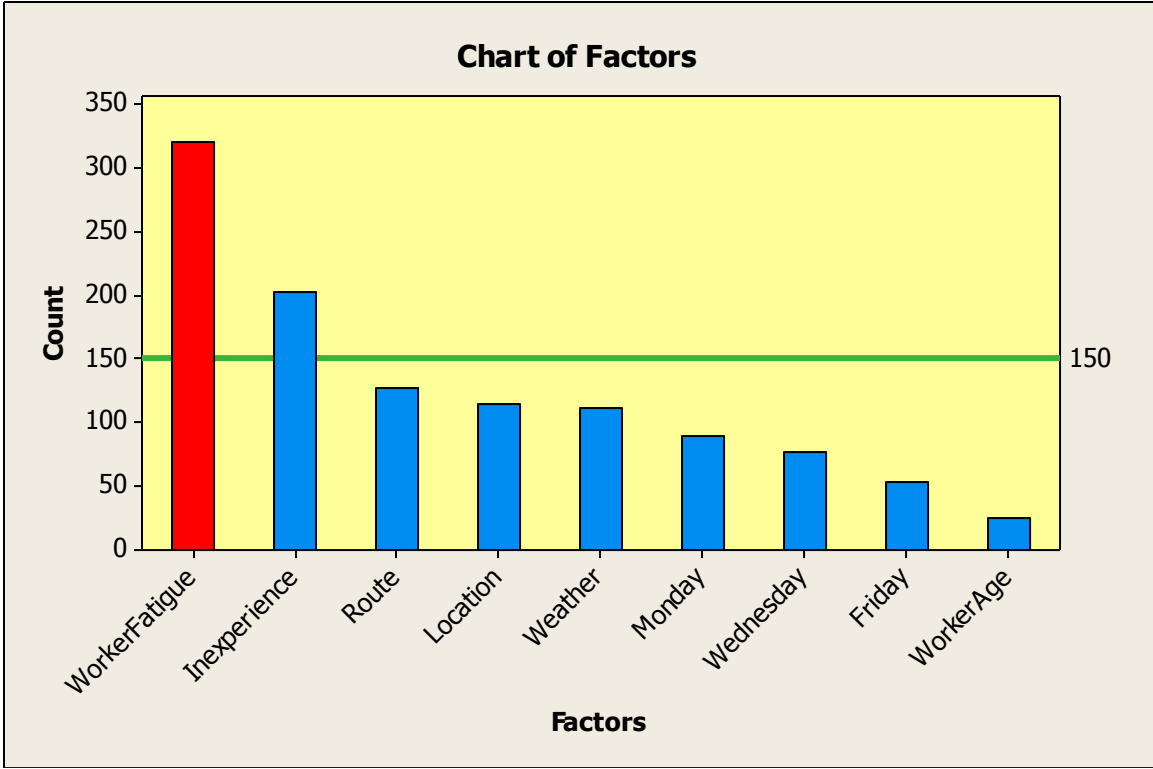
- Identify significant factors using Graphs

▶ Results?

- Missed garbage collection cut by 50%



Example



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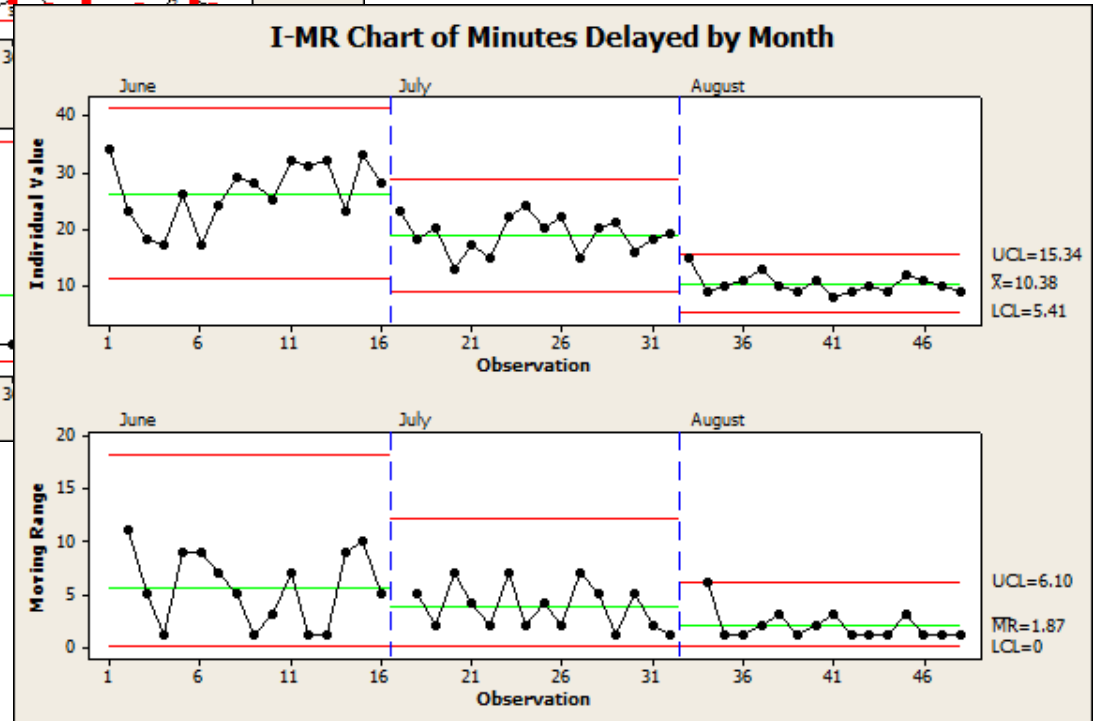
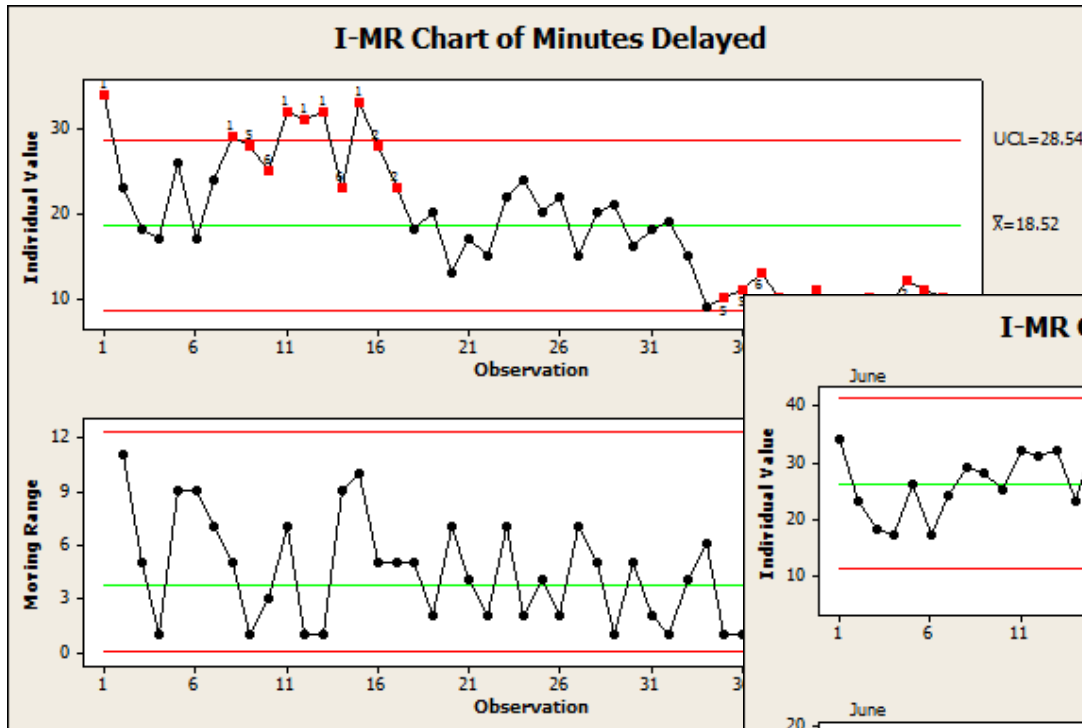
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Red Cross Hospital

- ▶ Who?
- ▶ Challenge?
 - Operating Room late start times
- ▶ Minitab?
 - Monitored the changed process with Control Charts
- ▶ Results?
 - Reduced delays by 25% and saved \$350,000 in first year



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PolyOne

▶ Who?

▶ Challenge?

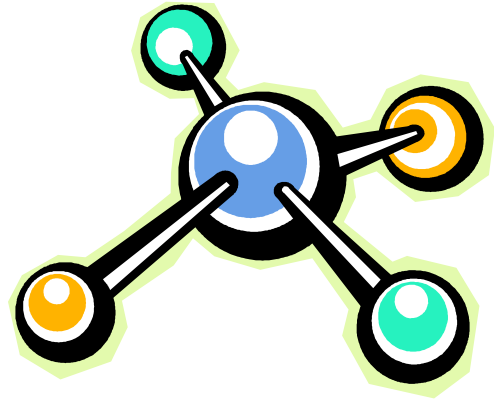
- Train a minimum of 20% of employees in LSS in 5 years

▶ Minitab?

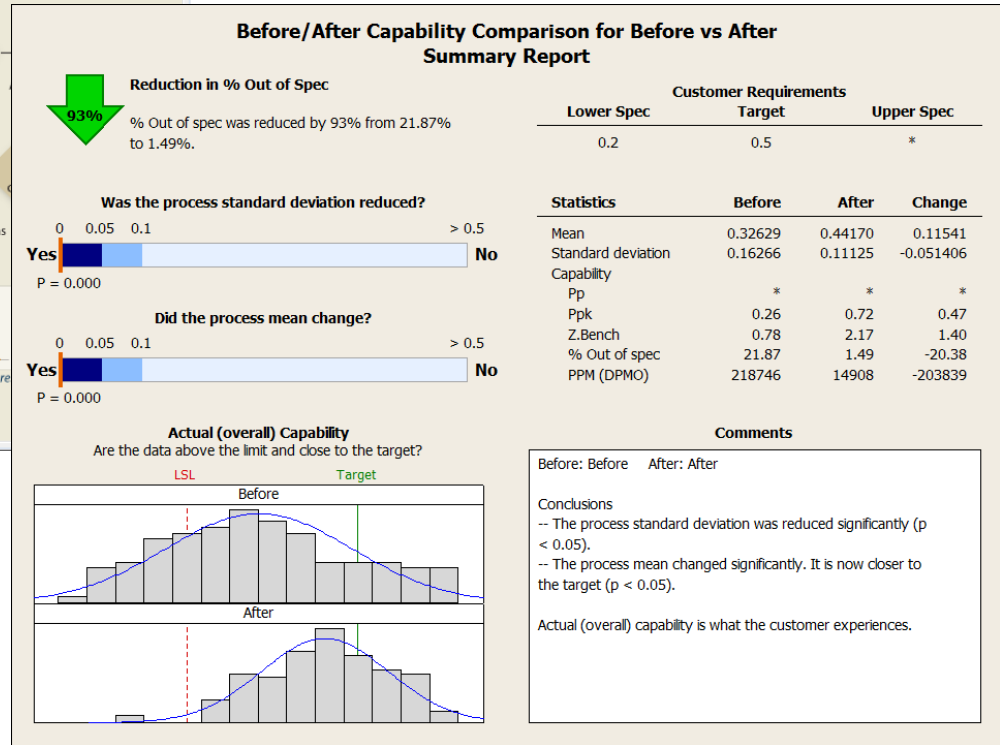
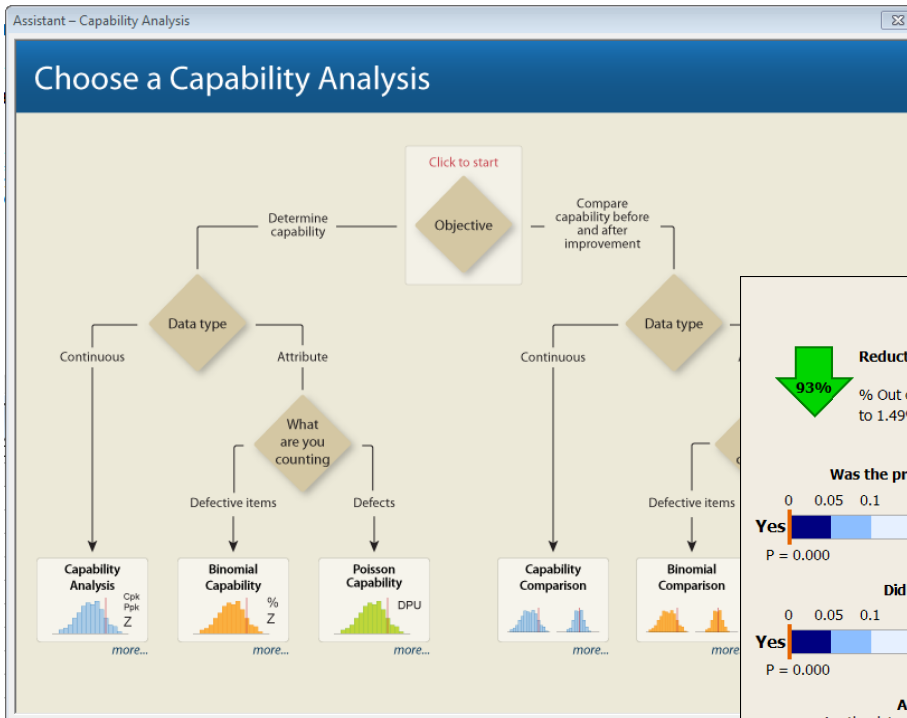
- Capability Analysis to demonstrate success of project

▶ Results?

- Over 40% of employees completed Lean Six Sigma certification training



Example



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ResMed Medical Device Manufacturer

▶ Who?



▶ Challenge?

- Improve manufacturing processes and reduce quality issues

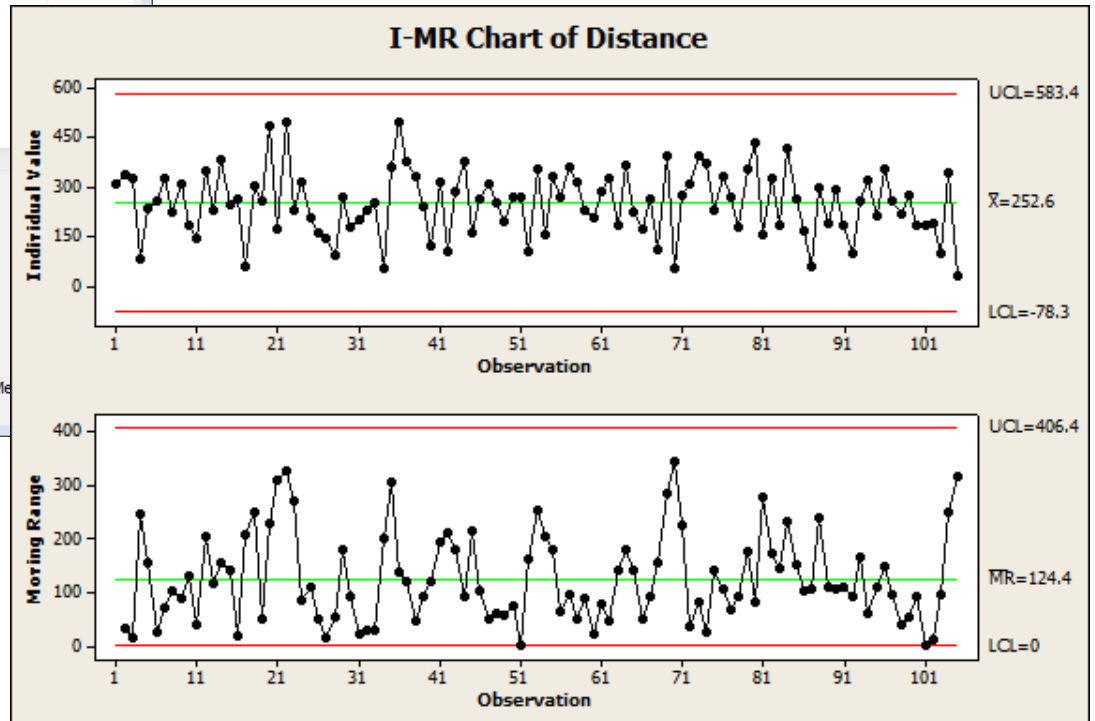
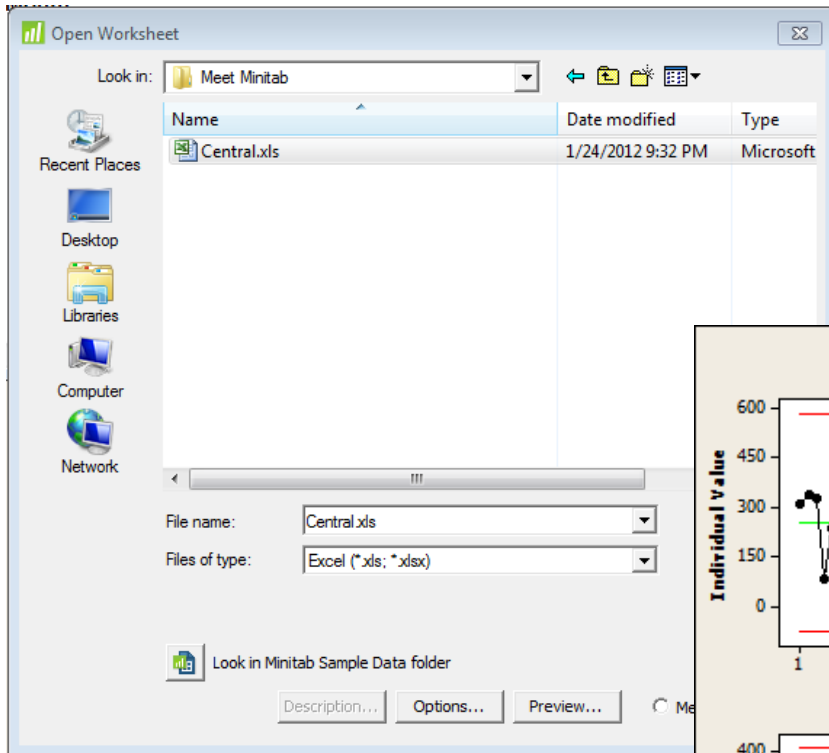
▶ Minitab?

- Ensure processes are in statistical control per day/week/month

▶ Results?

- Proactive identification of potential production issues

Example



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Minitab Case Studies

- ▶ Fort Wayne, IN
 - ▶ Red Cross Hospital
 - ▶ PolyOne
 - ▶ ResMed Medical Device
-
- ▶ All: www.minitab.com/company/case-studies

More Stories

- ▶ Go to www.minitab.com, click on [Case Studies](#)



- ▶ Visit www.minitab.com/contacts to find your local Minitab representative

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