



# Quality Quest

[www.asqtampabay.org](http://www.asqtampabay.org)

May 2011 Volume 52 Issue 09

## ASQ St. Petersburg-Tampa Section 1508

**Dinner Meeting Monday, May 09, 2011**

**Speaker: *Phil Thomas***

**Topic: *Calibration Myths, Misunderstandings & Mistakes - How Not to Worry about Calibration in Your Next ISO Audit***

Mr. Thomas has worked in manufacturing for 35 years, with the last 20 providing services to industry, primarily in the calibration field. He is currently the Sales Manager for On-Site Technical Services for TMI Calibration, a Tampa based company with 6 labs in the South-east and Midwest that run 11 calibration labs inside customer facilities. Phil is very familiar with calibration issues, both from a company's and supplier's perspective.

**Pre-Dinner Speaker: *Rob Wolf***

**Topic: *Effective Networking***

Rob Wolf is continuing the presentation he gave at the April 2011 meeting. We will have the opportunity to practice the effective networking techniques he presented in April.

Robert "Rob" Wolf has worked in the financial services industry for over 30 years. Eight years ago, he formed Sterling Wealth Management, Inc. In 2002, Rob co-founded Transitioning Professionals of Tampa Bay with the idea that people needed assistance in their job search. The program takes a twelve-step approach to preparing the job seeker with the tools necessary to successfully find the next opportunity. In 2009, he co-authored his book "A Road Map To Re-Employment; 12-steps to a successful career transition." Additionally, in December 2010, he and his wife started Guardian College Funding Consultants. Having spent a considerable amount of time with their college age son, as well as college planning with Rob's clients, they understand the trials and tribulations of college funding and the need for proper planning.





## Message from Chair

The April meeting was well attended. We started with a presentation by Rob Wolf on how to networking in a job search. Rob will be back in May to take us through a practice round so we can practice what we learned. Bill Giambra, Quality Manager for credit card production at FIS, returned for an encore presentation on the A3 Problem Solving Process. A3 refers the size of the paper (11 x 17) used to summarize the steps a team used to address the challenge they were charged with resolving. One of the appealing aspects of this approach is that all teams report in the same format. Both presentations and sample documents are posted on the Section's website.

Thank you to Phil Thomas for stepping in at the last minute to be main speaker for our May meeting. Mr. Thomas has worked in manufacturing for 35 years, the last 20 providing services to industry - primarily in the calibration field. He is currently the Sales Manager for On-site Technical Services for TMI Calibration, a Tampa based company that has 6 labs in the Southeast and Midwest and runs 11 calibration labs inside customer facilities. Phil is very familiar with calibration issues, both from a company's and supplier's perspective. His topic is "Calibration Myths, Misunderstandings & Mistakes - How Not to Worry about Calibration in Your Next ISO Audit."

About a week ago you received an email blast asking for volunteers to fill vacancies on the Board so that the Section can better meet your needs. Several of you have already responded and your help is very much appreciated. We will be presenting a slate of officers for your approval at the meeting on Monday, May 9th. If you are interested in serving on the Board, please contact Victor Martins, Nominating Chair ([victor4quality@gmail.com](mailto:victor4quality@gmail.com)) or me.

We will see you again on Monday, March 09, 2011.

Greg Strohm, Section Chair

[gstrohm@verizon.net](mailto:gstrohm@verizon.net)



April 21, 2011

To: Section 1508 Members Who Requested Hardcopies of the Monthly Section Newsletter

From: Greg Strohm, Section 1508 Chair and the Section 1508 Board

Last spring, the Section announced that it would discontinue printing and mailing the Section's Monthly Newsletter and start to e-mail specific announcements and to post the Newsletter on the Section's new website, [www.asqtampabay.org](http://www.asqtampabay.org). The Board agreed to continue mailing hardcopies to those requesting this option through June 2011.

Regrettably, you have not received a Newsletter since last June and we apologize for the breakdown in service to you, our members.

Unfortunately, a major breakdown in communication occurred. Although the mailing company received the Newsletters for dispatch each month, they did not advise us that we cannot use the not-for-profit bulk mail permit, since the number of newsletters slated for monthly mailing is too low. We could not address this problem, since we were unaware of this constraint. Subsequently, the mailing company did not mail the Newsletters. This situation, coupled with the turnover of Board members during the past several months, contributed this major breakdown.

Now that we know about this problem, we will ensure that the May and June Newsletters are mailed. After these mailings, all information will be communicated through e-mail notices and posts on the section website, [www.asqtampabay.org](http://www.asqtampabay.org). Please verify that you have included your e-mail address in your ASQ profile so we can stay in touch.

Thank you for your patience and understanding.



## You Are Invited!

We received this invitation to pass along to our members for the Hexagon 2011 Conference, June 6-9 at the Orlando World Center Marriott Resort. They are offering an exciting program of production metrology related topics from a variety of industry and company speakers.

To give a brief overview, the conference combines Hexagon AB's group businesses, including technologies from Intergraph®, ERDAS and Leica Geosystems, as well as Hexagon's Metrology divisions, to offer attendees an unparalleled conference experience. The conference will feature more than 200 targeted break-out sessions tailored by tracks, hands-on training courses, previews of new technologies, interactive technical demonstrations and workshops, compelling customer testimonials and insightful keynote presentations on industry and corporate trends, as well as unlimited networking opportunities.

We would be grateful if you would share this information with your local membership. Also, please let us know if you have several people from your group interested in coming and we can arrange a group rate.

Visit the conference website at [www.hexagonconference.com](http://www.hexagonconference.com) for the latest details on the conference including the Metrology tracks. Or join them on your favorite social networking platform <<http://www.hexagonconference.com/networking/social-networking.aspx>>. Additionally, feel free to contact ASQ's Rhode Island Section 0107. They recently hosted the group for a plant tour at the company's US Headquarters in North Kingstown, Rhode Island. We had an excellent exchange of information and the membership was impressed with the tour.

If you have any questions or concerns, don't hesitate to contact:

Cathy Hayat [Cathy.Hayat@HexagonMetrology.com](mailto:Cathy.Hayat@HexagonMetrology.com)

Marketing Specialist

Hexagon Metrology, Inc.

1558 Todd Farm Drive

Elgin, IL 60123

Direct: 847-214-5263

Main: 847-931-0100 x5263

Fax: 847-931-1979

[www.HexagonMetrology.us](http://www.HexagonMetrology.us)

ASQ Section 1508 Members,

Allow me to introduce the new Section 1508 website! The website address is <http://asqtampabay.org/>. On the website, you can

- register for monthly meetings
- download presentation slides from past meetings
- view current and past newsletters
- obtain Member Leaders contact information
- learn more about other member services offered by the Section

The website features enhanced security for storing member information, streamlined navigation and data organization.

**To access the meeting registration features, first please create an account on the website.**

1. Click on *Register* link



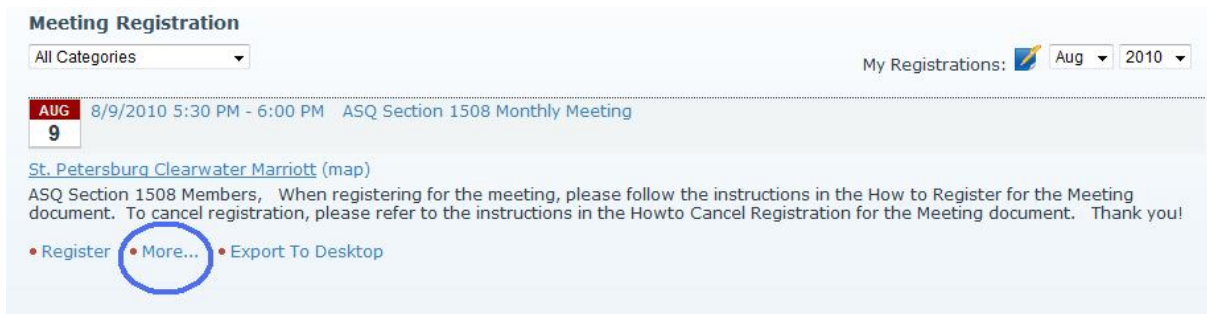
2. Supply information to create new account. Click *Register* link.

3. Your account will be created, and you will be logged into the website.

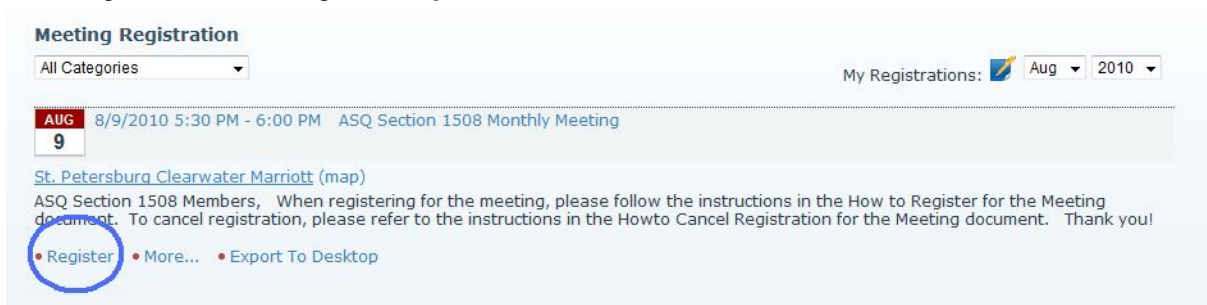
Once you are logged in, you will have access to additional content, available to registered members only. In the future, please remember to log in with the username and password by clicking *Login* link from any page.

Meeting registration can be done either from *Home* page or *Meetings* page. Please follow these instructions to register for the meeting. These instructions are also available in the How to Register for the Meeting document.

1. To view more details about the meeting, click *More...* link.



2. To register for the meeting, click *Register* link.



3. Provide required information in the *Attendee Information* section. The information you provided at the time of the website account creation is filled in automatically. If you would like to save your Phone, Company and Dinner Preferences, please check *Remember this attendee* checkbox. Complete registration by clicking *Complete Registration >>* link.

The screenshot shows the 'Attendee Information' form. The 'Event Information' section at the top contains: 'Event Title: ASQ Section 1508 Monthly Meeting', 'Event Date: 8/9/2010 5:30 PM - 6:00 PM', and 'Venue: St. Petersburg Clearwater Marriott'. The 'Attendees Information' section includes: 'First Name: YourFirstName', 'Last Name: YourLastName', 'Email: YourE-mail@Address.com', 'Phone: 111-111-1111', 'Company: YourCompany', 'Dinner Preference: Regular Dinner', and 'Speaker or Speaker Guest:'. A checkbox labeled 'Remember this attendee' is checked. At the bottom of the form, there are three links: 'Cancel', 'Add Another Attendee', and 'Complete Registration >>'. The 'Complete Registration >>' link is circled in blue.

4. If you would like to add another attendee, please click *Add Another Attendee* link. Your registration will be saved, and the *Attendee Information* fields will be cleared so that you can add another attendee.

**If you need to cancel the registration**, please follow the instructions below that are also provided in the How to Cancel Registration for the Meeting document.

1. Click *My Registration* icon.

### Registration and Cancellation Tips

#### Title

[How to Register for the Meeting](#)  
[How to Cancel Registration for the Meeting](#)

#### Owner

Julia Sennikovski  
Julia Sennikovski

#### Modified Date

5/3/2010  
5/3/2010

#### Size

112.50 KB [Download](#)  
110.00 KB [Download](#)

### Meeting Registration

All Categories

My Registrations

My Registrations  All 2010

**AUG 9** 8/9/2010 5:30 PM - 6:00 PM ASQ Section 1508 Monthly Meeting

[St. Petersburg Clearwater Marriott \(map\)](#)

ASQ Section 1508 Members, When registering for the meeting, please follow the instructions in the How to Register for the Meeting document. To cancel registration, please refer to the instructions in the Howto Cancel Registration for the Meeting document. Thank you!


[Register](#) [More...](#) [Export To Desktop](#)

- In the Status column, click *Cancel Registration* icon.

### Registration Manager


From: 7/14/2010 To: 9/14/2010 Overview

Legend: ● Pending ● Confirmed ● Cancelled

#	Event Date	Event Title	Event ID	Member ID	Email	Registration Date	Paid?	Amount	Status
40	8/9/2010	ASQ Section 1508 Monthly Meeti	10	43	YourE-mail@Address.com	7/14/2010 7:37:40 PM	<input type="checkbox"/>		<span style="color: green;">●</span> 

[Return](#)

- Click *OK* button on the dialog.

#	Event Date	Event Title	Event ID	Member ID	Email	Registration Date	Paid?	Amount	Status
40	8/9/2010	ASQ Section 1508 Monthly Meeti	10	43	YourE-mail@Address.com	7/14/2010 7:37:40 PM	<input type="checkbox"/>		<span style="color: green;">●</span> 

The page at <http://asqtampabay.org> says:

Cancel this registration? An email may be sent out to inform the user about the registration status.

- Verify that the *Status* column displays the cancelled icon for your registration.

### Registration Manager

From: 7/14/2010 To: 9/14/2010 Overview

Legend: ● Pending ● Confirmed ● Cancelled

#	Event Date	Event Title	Event ID	Member ID	Email	Registration Date	Paid?	Amount	Status
40	8/9/2010	ASQ Section 1508 Monthly Meeti	10	43	YourE-mail@Address.com	7/14/2010 7:37:40 PM	<input type="checkbox"/>		<span style="color: red;">●</span>

[Return](#)

If you have any technical questions during the registration, please e-mail Julia Sennikovski, the Internet Liaison, at [voiceofthecustomer@asqtampabay.org](mailto:voiceofthecustomer@asqtampabay.org). For organizational questions about the meeting, please e-mail Marguerite Jensen, the Arrangements Chair, at [margueritejensen@tampabay.rr.com](mailto:margueritejensen@tampabay.rr.com). For questions on the Reservation Policy or Cancellation Policy, please e-mail Robert Jacubec, the Treasurer, at [Robert.Jacubec@ge.com](mailto:Robert.Jacubec@ge.com).

Thank you,

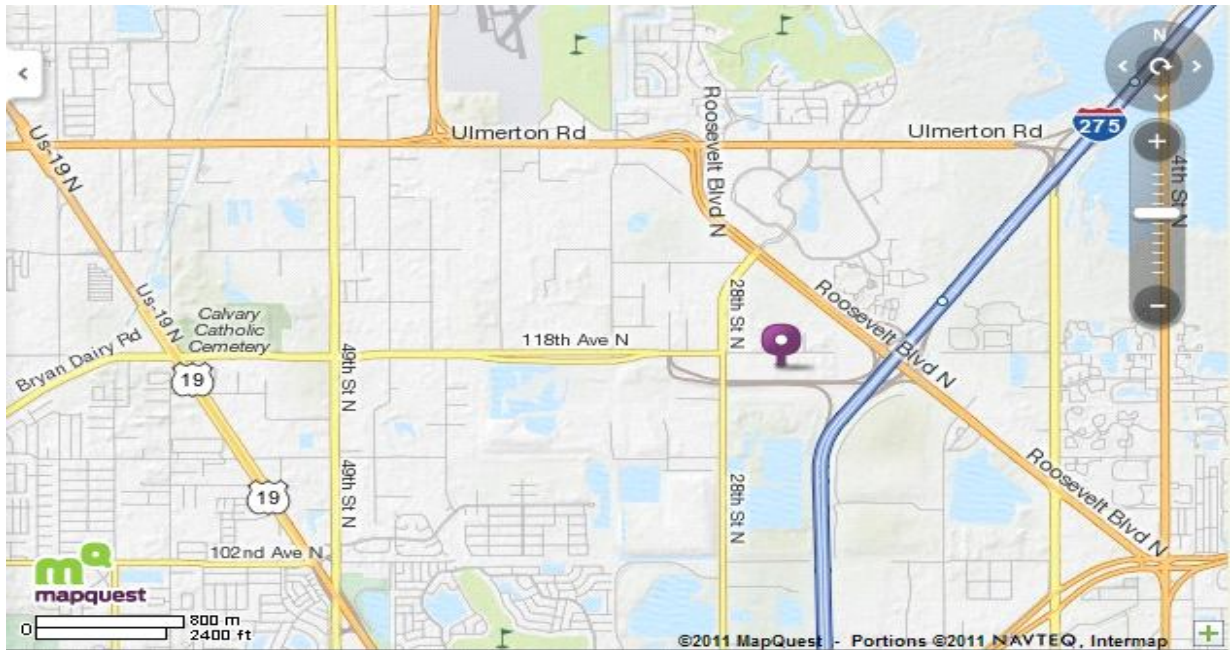
Julia Sennikovski, PMP, CBBSS, CMQ/OE  
Internet Liaison  
American Society for Quality St. Petersburg - Tampa Section 1508

## ASQ Certification for St Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

**Address:**

2400 118<sup>th</sup> Street, N.  
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

June 4<sup>th</sup> exams are for the following areas:

- Calibration Technician
- Pharmaceutical GMP Professional
- Quality Auditor
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Software Quality Engineer



**ASQ Section 1508 St. Petersburg/ Tampa  
DINNER MEETING**

***St. Petersburg Marriott Clearwater  
12600 Roosevelt Boulevard,  
St. Petersburg, FL. 33716***

**Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.**

**5:30 pm-6:00 pm Registration**

**5:30 pm-6:00 pm Appetizers/Networking \*\***

**\*\* Appetizers are provided at no cost to members by the section. \*\***

**Appetizers (Before meeting): Artisan Cheese and Crackers Display**

**6:00 pm-6:30 pm Pre-Dinner Topic**

**6:30 pm-7:15 pm Dinner**

**Salad: Garden Green Salad with Tomatoes, Cucumbers, Red onions, and Herb Balsamic Vinaigrette**

**Entrée: Salmon with Mango Vinaigrette**

**Vegetable/Starch: Chef's Selection of Vegetables and Starch, Rolls**

**and Butter, with Coffee Service Included , Dessert: Chef's Selection**

**Note: A Chef's Choice Vegetarian Meal and Low Fat Version of the Entrée will be available for those desiring these selections**

**7:15 pm-8:15 pm Main Speaker**

**Directions :**

**From St. Petersburg:** Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-CLWTR INT'L Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

**From Clearwater:** Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

**From Tampa:** Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

**Reservation Policy**

**On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>**

**Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting.** If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$25.00 with advanced reservations** or **\$30.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

**Cancellations Policy**

**Cancellations deadline is Wednesday before the meeting at 4:30 PM (only for the September meeting).** Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

**If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs.** Therefore, you will be required to reimburse the Section by sending a check, payable to ASQ, for **\$25.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777.**



P.O. Box 3005  
Milwaukee, WI. 53201-3005

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Quality Quest is published monthly by the Tampa/St. Petersburg Section of the American Society for Quality.

### **Board Members**

Section Chair  
**Greg Strohm**  
gstrohm@verizon.net

Past Section Chair  
**Victor Martins**  
victor4quality@gmail.com

Voice of Customer Chair/  
Internet Liaison Chair  
**Julia Sennikovski**  
Voiceofthecustomer@asqtampabay.org

Treasurer  
**Brad Near**  
treasurer@asqtampabay.org

Recertification Chair/  
Audit Chair  
**Heike B. Johnson**  
ASQ1508@tampabay.rr.com

Newsletter  
**Keith Duncan**  
kduncan48@yahoo.com

Historian  
**Sam Falco**  
stfalco@yahoo.com

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**Dr. Lois A. Jordan**  
loisjordan@transformationtech.com

Arrangements Chair  
**Marguerite Jensen**  
margueritejensen@tampabay.rr.com

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**Wendy Williams**  
wendy.williams@hsn.net

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**Bart Powell**  
bartp@floridamep.org

Membership Chair  
**Vacant**

Vice Chair  
**Stephen Manchester**  
pstevem@msn.co

<b>Membership Statistics (as of April 2011)</b>	
Regular	284
Fellow	3
Senior	220
Associate	14
Student	17
Sustaining	2
Org Member	4
	=====
Total	544