



# Quality Quest

[www.asqtampabay.org](http://www.asqtampabay.org)

October 2011 Volume 53 Issue 2

**ASQ St. Petersburg-Tampa Section 1508**

**Dinner Meeting Monday, October 10, 2011**

**Speaker: Dr. Kenneth Stephens**

**Topic: ASQ's 6th "Future Study"**

**Speaker: Dr. Kenneth Stephens** has a BS in mechanical science from LeTourneau Technical Institute and a PhD in Applied and Mathematical Statistics from Rutgers. His career has included periods as a quality engineer and manager, as a process research manager, as a university professor at Georgia Tech, LeTourneau College, Texas, and USF/UCF, and as a technical adviser with the United Nations International Development Organization. He was an adviser on industrial development and quality control for UNIDO in India, Thailand, Nigeria, Turkey, Ethiopia, and Mauritius. He was Country Director of the UNIDO program in Pakistan from 1984 to 1987 and China from 1987 to 1990, and in the latter assignment he supervised 80 industrial development projects in UNIDO's largest country program and conducted seminars and workshops in a number of Chinese cities. From 1990 to 1993 he was a senior industrial development officer in the Institutional Infrastructure Branch at UNIDO headquarters in Vienna.

His presentation will focus on ASQ's 6<sup>th</sup> "Futures Study" held this year to identify forces shaping the future that will have an impact on the world's economy, corporate enterprise, commerce and trade, new developments, environments, healthcare, ASQ and the quality discipline, and others. The results of the 2011 study will be presented and discussed. Comparisons with the 2008 study will be made.



# ASQ Section 1508 St. Petersburg/ Tampa DINNER MEETING

*St. Petersburg Marriott Clearwater  
12600 Roosevelt Boulevard,  
St. Petersburg, FL. 33716*

Due to the board meeting running from 4:30-5:30, Registration for the meeting will not start until 5:30.

- 5:30 pm-6:00 pm Registration  
5:30 pm-6:00 pm Appetizers/Networking \*\*  
\*\* Appetizers are provided at no cost to members by the section. \*\*  
Appetizers (Before meeting): Antipasto  
6:00 pm-6:30 pm Pre-Dinner Topic  
6:30 pm-7:15 pm Dinner  
Salad: Caesar Salad  
Entrée: Baked Fish of the Day  
Vegetable/Starch: Chef's Selection of Vegetables and Starch, Rolls and Butter, with Coffee Service Included , Dessert: Chef's Selection  
Note: A Chef's Choice Vegetarian Meal and Low Fat Version of the Entrée will be available for those desiring these selections  
7:15 pm-8:15 pm Main Speaker

## Directions:

**From St. Petersburg:** Take I-275 N/SR-686/Roosevelt Blvd exit 30, toward Largo. Merge onto Roosevelt Blvd. N/FL-686W toward Largo-Clearwater/St. Pete-**CLWTR INT'L** Airport. Turn slightly right on Roosevelt Blvd. The Marriott is at the light.

**From Clearwater:** Take SR-686 E ramp toward I 275 S/St. Petersburg. Turn slightly right on Roosevelt Blvd. N/FL-686 E. The Marriott is on the right at the light.

**From Tampa:** Merge onto I-275 N toward St. Petersburg. Take the Roosevelt Blvd/SR 686, EXIT 30, turn right at the bottom of the ramp onto Roosevelt Blvd. Turn left at the first traffic light on to 28th St, the hotel is on the right.

## Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

Reservations must be made by 4:00 PM on the Wednesday before the monthly meeting. If you have a special dietary request (vegetarian or low fat), please indicate this when making the reservation. The price for the meeting with the meal is **\$30.00 with advanced reservations** or **\$35.00 for walk-ins**. The price for the meeting without meal is \$10.00. Cash and check payments are accepted during the check-in from 5:00 pm to 6:00 pm.

## Cancellations Policy

Cancellations deadline is Wednesday before the meeting at 4:30 PM (only for the September meeting). Since we cannot guarantee cancellations made after the deadline, you may still be charged for late cancellations.

If you make a reservation and do not attend, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$30.00 (\$10.00 for reservation with no meal)** to our Treasurer, **Brad Near, 9355 92nd Ave, Seminole, FL 33777**.



## Message from Chair

Our 2011-2012 Program Year got off to a great start. Over 30 members and guests attended the meeting including five or six for the first time. Education Chair, Dr. Lois Jordan, presented a preliminary plan of the courses for the coming year. If you have a topic that you think should be offered, please contact her. Once the schedule is finalized, it will be posted on the Section's website: [www.asqtampabay.org](http://www.asqtampabay.org). Watch your inbox for the email with the details on how to register for one of the courses.

Our Internet Liaison and Voice of the Customer Chair, Julia Sennikovski, gave a great presentation on the amount of time required for software testing. As the Vice President of the Quality Management Group at FIS, she has a lot of experience in this area. The presentation was created in response to a question from the president of her company who asked, "Why does it take so long to test software?" I learned a lot about the challenges of delivering software to end users. Even those of us who are not IT professionals found it very interesting. The presentation slides are already posted on the Section's website.

Dr. Ken Stephens will be presenting the findings from ASQ's 6th Futures Study. There should be a lot of information about the forces that will be affecting our futures in the quality profession and as individuals. See the newsletter for more details.

Unfortunately, inflation has caught up with us. You will notice that the cost of the monthly meetings has increased to \$30. This charge for the meetings covers the cost of the meals, the Section does not make any money on this and if there are several no-shows, the Section covers the difference between the actual attendance and the numbers of meals ordered for the meeting. The consensus among those attending the September meeting was that this charge was reasonable.

A couple of members contacted me about filling one of the open Board positions. I appreciate their interest and hope they decide to join the Board.

If you have any questions or suggestions for improving the Section, please contact me. In the meantime, I hope to see you at the October 10th meeting.

Greg Strohm, Chair

[gstrohm@verizon.net](mailto:gstrohm@verizon.net)



**Jobs**

**Jobs**

**Jobs**

### **From The Placement Chair**

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: [asqtampabay.org](http://asqtampabay.org). When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of Jobs Available as well as Members Who are Seeking Jobs.

### **Please Help us with both categories:**

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: [bartp@floridamep.org](mailto:bartp@floridamep.org) along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

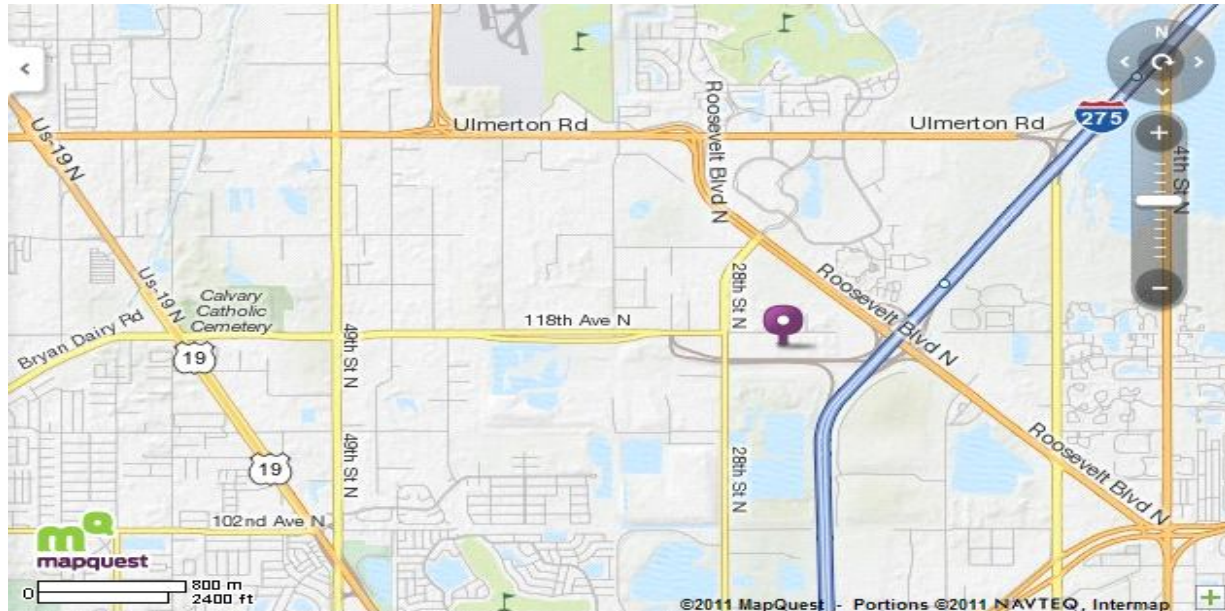
**Thanks very much for your help!!!!**



## ASQ Certification for St Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

**Address:**  
2400 118<sup>th</sup> Street, N.  
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and for you to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are **not** permitted, even in the off position, in the exam rooms.

### December exams are for the following areas:

- Calibration Technician
- Quality Auditor
- Six Sigma Green Belt
- Quality Process Analyst
- Lean Certification
- Pharmaceutical GMP Professional Engineer
- Quality Engineer
- Quality Improvement Associate

Registration ends on October 14<sup>th</sup> for these exams. Late registration ends on October 19<sup>th</sup>. Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

## Board Members

Section Chair: **Greg Strohm**  
gstrohm@verizon.net

Past Section Chair: **Victor Martins**  
victor4quality@gmail.com

Voice of Customer Chair/  
Internet Liaison Chair: **Julia Sennikovski**  
voiceofthecustomer@asqtampabay.org

Treasurer: **Brad Near**  
treasurer@asqtampabay.org

Recertification Chair:  
**Sara Kaplan & Richard Wong**  
recertificationchair@asqtampabay.org

Newsletter: **Keith Duncan**  
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Historian: **Robert Mendenhall**  
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Secretary: **Wendy Williams**  
wendy.williams@hsn.net

Education Chair: **Dr. Lois A. Jordan**  
loisjordan@transformationtech.com

Arrangements Chair: **Marguerite Jensen**  
margueritejensen@tampabay.rr.com

Certification Chair: **Wendy Williams**  
wendy.williams@hsn.net

Placement Chair: **Bart Powell**  
bartp@floridamep.org

Membership Chair: **Bill Cameron**  
william.cameron@goodrich.com

Audit Chair: **Nancy Duarte**  
nancy.duarte@catalent.com

Programs Chair: **Vacant**

Vice Chair: **Vacant**

Nominating Chair: **Vacant**

Quality Quest is published monthly by  
the Tampa/St. Petersburg Section of  
the American Society for Quality.

### Membership Statistics (as of Sep 2011)

Regular	258
Fellow	3
Senior	199
Associate	17
Student	25
Sustaining	1
Org Member	3
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Total	506