



Quality Quest

www.asqtampabay.org

November 2014 Volume 55 Issue 12

ASQ St. Petersburg-Tampa Section 1508

ASQ Tampa Bay—National Quality Month Picnic Saturday, November 8th, 2014

Speaker: Warren Alford
Topic: “Quality Today and Tomorrow”

Main Speaker: Warren Alford, Manager of Quality Assurance, CAE Inc.

Summary: Warren discusses upcoming ISO 9001 changes, Quality Management changes and how the practical application of Quality principles will create job security for those willing to “embrace change”.

Speaker Bio: Warren holds ASQ certifications in Quality Management, Software Quality Engineer, Quality Auditor, and PMI Project Management Professional. He is a hands-on business leader and solutions-driven manager with a strong commitment to quality, efficiency and performance.

He has written multiple publications in quality auditing and quality management integration. Earlier in his career he was a Pilot for ATA airlines and Pilot instructor for Jet Blue Airways. He holds a BA degree in Legal Studies and General Law from Canyon Collage, and a Masters in Management from Columbus University.





Pre-Dinner Speaker: Jaime Villafuerte, Lean Six Sigma Director, Jabil Inc.

Topic: “ An Effective Model: The Spaghetti Game”

Summary: Jaime demonstrates an effective model to understand interactions within a group. This is a critical step, as most practitioners not only confuse symptoms with causes but they also have little understanding of the dynamics that make or break a deployment.

Speaker Bio: Jaime Villafuerte has 20 years of experience in continuous improvement in over 20 countries. He is a Lean Six Sigma Director at Jabil, Inc. where he leads the development and deployment of Lean Six Sigma transformation reaching 165,000+ employees in 27 countries. Jaime is an ASQ Certified Six Sigma Master Black Belt and Silver Lean Certified.

He has served as a Baldrige National Award Examiner in 2010. He is currently enrolled at Massachusetts Institute of Technology (MIT) Executive MBA program and he is the author of two books: "The Lean Six Sigma Deployment Memory Jogger" and "Creating a Kaizen Culture" published last November by McGraw-Hill Professional.

ASQ Section 1508 St. Petersburg/ Tampa National Quality Month Picnic

War Veteran's Memorial Park
9600 Bay Pines Terrace, St Petersburg, FL 33708

Registration for the meeting will start at 10:00am.

10:00am-10:30am Registration
10:30 am-11:00am Appetizers/Networking
11:00 am-12:00am Pre-lunch Speaker: Jaime Villafuerte
12:00am-1: 00pm Lunch
 Catering by Sonny's Real Pit BBQ

1:00pm -2:00pm Main Speaker: Warren Alford

Directions:

From Clearwater/Largo/Seminole

Take the **US-19 Alt S** ramp to **St Petersburg**
Continue onto **FL-595 S/US-19 ALT S**
Turn right onto **War Veterans Memorial Park**
Destination will be on the right

From Tampa

Take the ramp onto **I-275 S**
Take exit **25** for **38th Ave N**
Keep right at the fork, follow signs for **US-19** and merge onto **38th Ave N**
Turn right onto **Tyrone Blvd N (FL-595 N/US-19 ALT N)**
Turn left onto **War Veterans Memorial Park**

Reservation Policy

On-line Reservations: <http://asqtampabay.org/Home/tabid/38/Default.aspx>

- Due to this event being catered and the space limitations of the shelter to 80 people walk up registration will not be available.
- Please register yourself and all guests @ www.asqtampabay.org
- **Registration will end at 5:00PM 11/1/14 in order to finalize the catering requirement.**

Cancellations Policy

If you make a reservation and **do not attend**, the Section must still pay for the meal and administrative costs. Therefore, you will be required to reimburse the Section by sending a **check**, payable to ASQ, for **\$10.00** to our Treasurer, **Brad Near**, 9355 92nd Ave, Seminole, FL 33777.



Message from Chair

“If your actions inspire others to dream more, learn more, do more and become more, you are a leader.

[John Quincy Adams](#)

Greetings members of Section 1508 - Tampa, St. Petersburg, Clearwater ASQ.

This is our second meeting after our summer break.

Please join us at War Veterans Memorial Park on November 8th, our next fall meeting for 2014 to hear;

◆ **Main Speaker: Warren Alford, Manager of Quality Assurance, CAE, Inc.**

Warren holds ASQ certifications in Quality Management, Software Quality Engineer, Quality Auditor, and PMI Project Management Professional. He is a hands-on business leader and solutions-driven manager with a strong commitment to quality, efficiency and performance.

He has written multiple publications in quality auditing and quality management integration. Earlier in his career he was a Pilot for ATA airlines and Pilot instructor for Jet Blue Airways. He holds a BA degree in Legal Studies and General Law from Canyon College, and a Masters in Management from Columbus University

➤ **“Quality Today and Tomorrow.”**

◆ **Pre-Lunch: Jaime Villafuerte, Lean Six Sigma Director, Jabil, Inc..**

Jaime Villafuerte has 20 years of experience in continuous improvement in over 20 countries. He is a Lean Six Sigma Director at Jabil, Inc. where he leads the development and deployment of Lean Six Sigma transformation reaching 165,000+ employees in 27 countries.

Jaime is an ASQ Certified Six Sigma Master Black Belt and Silver Lean Certified.

He has served as a Baldrige National Award Examiner in 2010. He is currently enrolled at Massachusetts Institute of Technology (MIT) Executive MBA program and he is the author of two books: "The Lean Six Sigma Deployment Memory Jogger" and "Creating a Kaizen Culture" published last November by McGraw-Hill Professional.

➤ **“ An Effective model: The Spaghetti Game .”**

[Step It Up—Certifications Are One Way to Keep Pace in Your Profession](#)

The more you stand pat and stay satisfied with your skills, experience, and credentials, the poorer the outlook is for your career—regardless of how qualified and prepared for the future you think you are. Do you know the five most popular ASQ certifications, as well as how beneficial certifications can be at highlighting your experience and knowledge.

** Manager of Quality/Organizational Excellence

** Quality Auditor

** Six Sigma Green & Black Belt

** Quality Engineer

Yeah, Team

I look forward to seeing you all on Monday, November 8th at the War Veterans Memorial Park, Bay Pines, St Petersburg, FL

Bob Mendenhall, ASQ Tampa Bay Chair
rmendenhall@novaces.com



Jobs

Jobs

Jobs

Attention Members - Local Career Opportunity:

Open position at GTECH Printing in Lakeland.

Quality/Process Improvement Engineer: The Quality/Process Improvement Engineer position is responsible for participating in and leading Continuous Improvement projects designed to reduce complaints, reduce costs and improve efficiencies.

Interested candidates should contact Richard Modawell

Email: richard.modawell@gtech.com

From The Placement Chair

Our tool for helping members find jobs has been picking up momentum. You can see jobs that are currently available on our website: asqtampabay.org. When on the site, go to the Member Services tab, and click on Career Development. There you will see listings of Jobs Available as well as Members Who are Seeking Jobs.

Please Help us with both categories:

If you know of openings in your company, please ask your Human Resources to send me a description of the job to: voiceofthecustomer@asqtampabay.org along with an e-mail contact for candidates to send their Resume. Also if you know of a Job that fits one of our members that is looking, please send them that knowledge through their email address.

Thanks very much for your help!!!!



SPECIAL OFFER TO ASQ MEMBERS
FOR UPCOMING MINITAB TRAINING :

Section 1508 is excited to announce the featured guest speaker for the monthly meeting on Monday, Dec. 8, 2014. [Jim Colton](#), one of the industry's top Minitab technical training and mentoring specialists, will talk about a hot topic that continues to gain traction in regulated and non-regulated industries – non-normal data. Jim will take us inside this challenging problem by showing us how to detect and analyze non-normal data using graphical and statistical techniques to detect non-normalities.

ASQ members will gain an understanding of how non-normality impacts measurement resolution and sample size during testing. Jim will demonstrate how to analyze skewed data, data with extreme outliers, and bimodal data using non-normal distributions, transformations, nonparametric procedures, and a mixture of distributions; and estimate the defect rate in the presence of non-normality.

ASQ members also have a unique opportunity to attend a Minitab 4-Day Manufacturing Course taught by Jim in Tampa, Florida Dec. 9 – 12, 2014. Members that sign up for the entire course will receive a 25 percent discount.

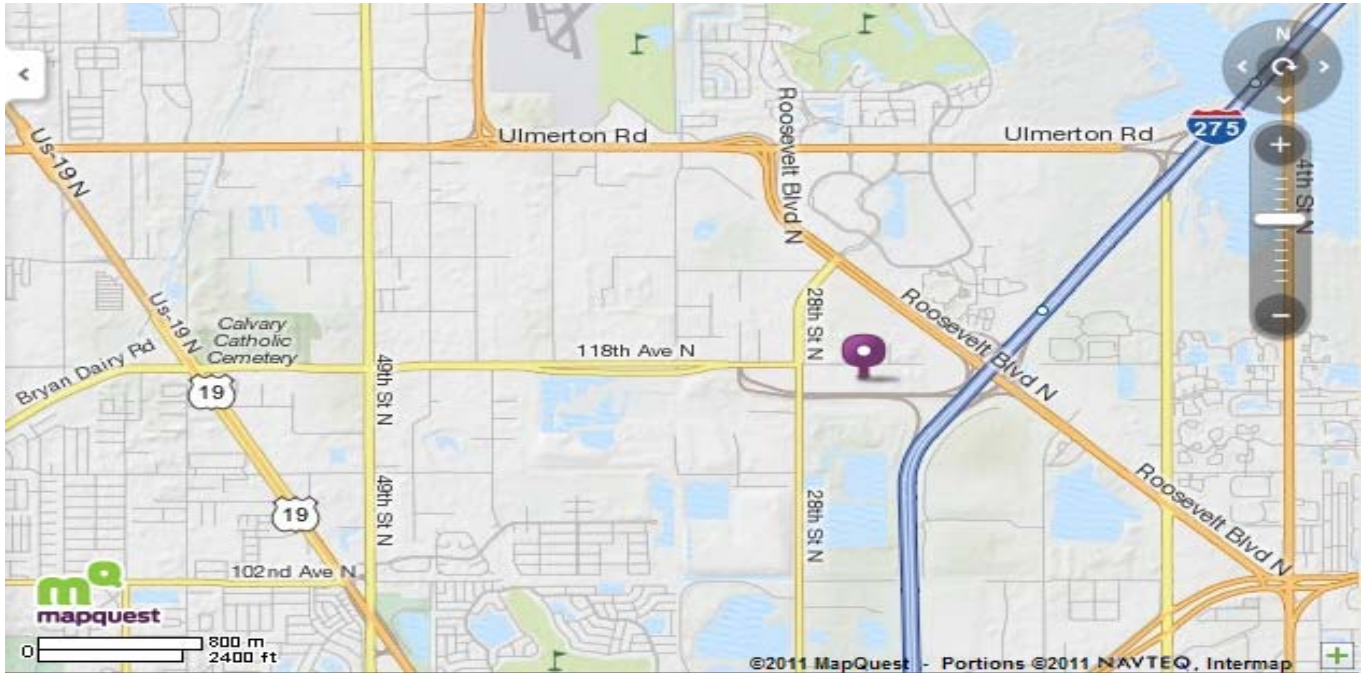
- Click here to register online for the [Tampa Minitab 4-Day Manufacturing Course](#).
- You won't want to miss this special ASQ Tampa Bay meeting on Dec 8th at the St. Petersburg Clearwater Marriott at 12600 Roosevelt Blvd., second floor. Jim will begin his presentation at 7:15 p.m.

ASQ Certification for St. Petersburg/Tampa Section 1508

ASQ Section 1508 testing is held on the HSN campus in the auxiliary building directly across the street from the main campus. Signs are placed at the edge of the property and directly in front of the entrance on the morning of each exam day. Parking is located in front of and to the side of the building.

Address:

2400 118th Street, N.
St. Petersburg, FL 33716-1917



Registration begins at 7:15 AM. Please be sure to arrive by 7:50 AM to allow time for you to be checked in, your paperwork and books to be checked and to be seated to listen to instruction at 7:55 AM. **Exams begin promptly at 8:00 AM.**

Please be sure to remember to bring photo ID, pencils and approved calculator. Cell phones are not permitted, even in the off position, in the exam rooms.

We look forward to seeing those who will take their exams on December 6th. **Registration for these exams is already ended.**

Exams being offered in December 6th are as follows:

- Calibration Technician
- Quality Auditor
- Quality Improvement Associate
- Six Sigma Green Belt
- Pharmaceutical GMP Professional
- Quality Engineer
- Quality Process Analyst
- Lean Certification

Please be aware that HSN is a tobacco free facility. You will not be able to smoke nor chew tobacco on the premises.

Board Members

Section Chair: **Robert Mendenhall**
rmendenhall@novaces.com

Past Section Chair/Nominating Chair:
Kim Dixon
kim.dixon@hsn.net

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jenn@proqcna.com

2015 Vacant Positions:
Chair
Placement Chair
Secretary
Arrangement Chair
Programs Chair
Treasurer

Quality Quest is published monthly by
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Membership Statistics (as of February 2014)

Regular	266
Fellow	4
Senior	179
Associate	17
Student	26
Org Member	2
Site	6
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Total	500